



What is COMPASS?

Elm City COMPASS

(**Com**passionate **Allies** **S**erving our **S**treets) is a community-based initiative of the City of New Haven to create a system of sustainable supports for people with a mental health or substance use crisis.

Through COMPASS:

- ❖ We complement and support New Haven first responders on 911 calls and through outreach by a **community responder team** of a social worker and a peer with lived experience.
- ❖ We coordinate and integrate the **crisis response system** in New Haven.
- ❖ We seek out community feedback from our **Community Advisory Board** of residents and community stakeholders.
- ❖ We conduct a **multi-level evaluation** of the Elm City COMPASS Initiative.

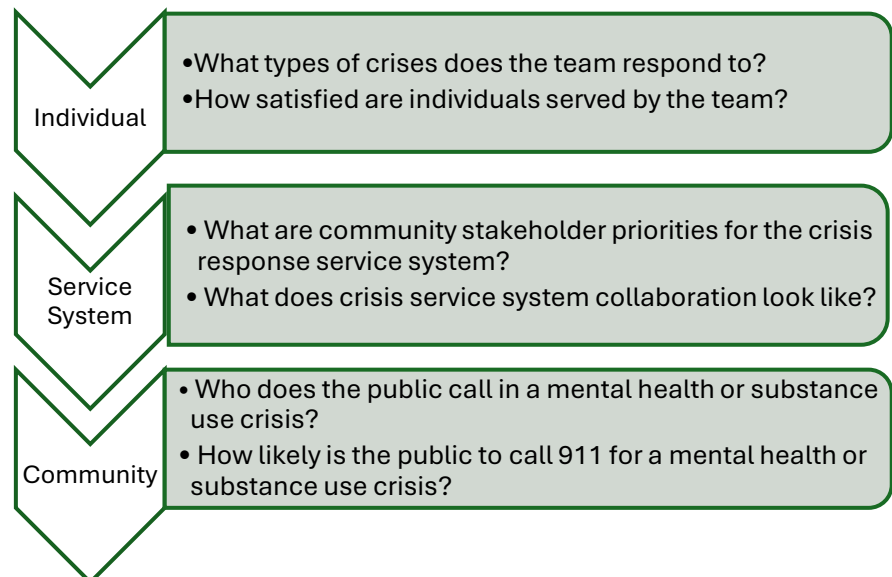


Data briefs summarize results from Elm City COMPASS quality improvement, evaluation, and research.

For more information, contact elmcitycompass@yale.edu

COMPASS Data Briefs reports quality improvement, evaluation, and research findings from the Elm City COMPASS initiative. Each brief summarizes findings on implementation or impact of the COMPASS community responder model, service system development activities, or community engagement. Findings provide data on the quality of the community responder team’s operations and the effectiveness of the initiative at multiple levels – the individual, the service system, and the community. We use participatory evaluation and research approaches to collect, analyze, and interpret data from Elm City COMPASS in order to incorporate the perspectives of community stakeholders in all that we do.

Some examples of topics covered are shown below.



Data Briefs may include qualitative or quantitative data. Qualitative data capture lived experience, while quantitative data use numbers to identify patterns across individuals, groups, or systems. Both types of data can deepen understanding of an issue or a service to assist in making improvements or in assessing effectiveness.

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