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Driveway Directors

Always try to reach out to the case owner or the respective user in case details first.

Curtis Craig (Director)	Retail, DMV, Contracting, Vehicle Deliveries, & Training	curtisraig@lithia.com	702-412-3580
Brian Morris (Director)	Purchase, Inventory, Vehicle Pick-Ups & Procurement	BrianMorris@lithia.com	704-941-5154
Steve Meager (Director)	Logistics, Fulfillment, & Customer Satisfaction	smeager@lithia.com	541-840-9288
Mark Rudell (Sr. Director)	Driveway.com Operations	markrudell@lithia.com	404-431-8220

Vehicle Acquisitions (Sell)



Always try to reach out to the case owner or the respective user in case details first.

Alex Orseno (Trade Coordination)	Analyst, Inventory Integration	DWTrades@lithia.com	412-746-7743
Chris (Hung) Pham (Lease Groundings)	Driveway.com Manager, Purchase (Sell)	hungpham@lithia.com	541-253-7716
Tijerra Coleman (Vehicle Pick-Ups)	Sell Dispatch Supervisor	selldispatch@lithia.com	469-564-1386
Octavio Diaz (Sell to Driveway)	External Acquisition Manager	selltodw@lithia.com	951-200-0020
Joseph Valles (Remarketing)	Vehicle Procurement Manager	drivewayremarketing@lithia.com	541-329-0698

Process Owner

ICO & Customer Acquisitions	Brian Morris	Director, Driveway.com	BrianMorris@lithia.com
Driveway.com Trades, Inventory, & Remarketing	Mason Bray	Remarketing Manager	MasonBray@lithia.com
Grounding Leases	Chris Pham	Manager, Purchase (Sell)	hungpham@lithia.com
Vehicle Pick Ups	Tijerra Coleman	Purchase (Sell) Dispatch Supervisor	tjerracoleman@lithia.com
Selling to Driveway.com	Octavio Diaz	External Acquisition Manager	OctavioDiaz@lithia.com
Buying from Driveway.com	Joseph Valles	Vehicle Procurement Manager	josephvalles@lithia.com



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Brandon Perez	Sales Manager (Dallas)	bperez@lithia.com	541-200-8933
Nicholas Aubel	Sales Manager (Medford)	NicholasAubel@lithia.com	541-253-7836
Brittany Legette	Sales Manager (Medford)	BrittanyLegette@lithia.com	541-776-6490
Havanna Lazaro	Sales Manager (Medford)	HavannaLazaro@lithia.com	541-249-7209
Iboro Ekong	Sales Manager (Dallas)	IboroEkong@lithia.com	469-616-0913
Glee Johnson	Sr. Sales Manager (Dallas)	GleeJohnson@lithia.com	541-227-6650
Justin Holbrook	Sales Manager (Dallas)	JustinHolbrook@lithia.com	469-817-9711
Parker Searfoss	Sales Manager (Dallas)	ParkerSearfoss@lithia.com	469-809-7364
Brad Lloyd	Sales Manager (Dallas)	bradlloyd@lithia.com	541-229-2145

Process Owner

Kyle Strait	Medford Performance Manager	KyleStrait@lithia.com	541-253-7693
Brooklynn Colacino	Dallas Performance Manager	BrooklynnColacino@lithia.com	541-253-7823

Contracting & Accounting



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Contracting (Retail Deals)

South Central Region	Document Compliance Specialists	CENDPC@lithia.com , DWDPC@lithia.com	AZ, NM, TX, MN, CA, HI
Jessica Romanco & Heather Nicholson	South Central Region Leadership	jessicaromanco@lithia.com HeatherNicholson@lithia.com	
NW Region	Document Compliance Specialists	NWDPC@lithia.com	WA, OR, NV, ID, WY, MT, AK
Lian Jacquez	Northwest Region Leadership	LianJacquez@lithia.com	
NE Region	Document Compliance Specialists	NEDPC@lithia.com	NY, PA, NJ, DE, WV, VA
Andie Brazee	Northeast Region Leadership	AndieBrazee@dchusa.com	
I-75 (SE & Midwest Region)	Document Compliance Specialists	SEDPC@lithia.com , MWDPC@lithia.com	TN, MS, GA, FL, IA, WI, MI
Philip Catching	I-75 Region Leadership	PhilipCatching@lithia.com	

Process Owner

Jamie Galaviz	Sr. Manager, Contracts	JGalaviz@lithia.com
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Accounting

Driveway.com Accounting	Driveway Accounting Team	DWAPC@lithia.com
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Process Owner

David Pori	Accounting Supervisor	DavidPori@lithia.com
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Vehicle Pickups/Deliveries

Retail Dispatch (Deliveries)	Naai SolomonLewis	Retail (Shop) Dispatch Supervisor	NaaikauahionapalaaiSolomonLewis@lithia.com
Retail Dispatch (Pick-Ups)	Tijerra Coleman	Purchase (Sell) Dispatch Supervisor	selldispatch@lithia.com

DMV and Wholesale Titles

Driveway.com DMV (Retail)	DMV Processing Team	DrivewayDMV@lithia.com	14900 Landmark Blvd. Dallas, TX 75254 (STE 350)
Medford Title Team (Wholesales)	Purchase (Sell) QC Team	DWSellBackoffice@lithia.com	150 N. Bartlett, Medford, OR 97501

Process Owner

DMV	Alejandro Rojas	Sr. Manager, DMV	AlejandroRojas@lithia.com
Purchase (Sell) Titles (Wholesale)	Jamie Galaviz	Sr. Manager, Contracts	JGalaviz@lithia.com

Customer Satisfaction & Fraud

Driveway.com Fraud & Recovery	Customer Satisfaction	DWFraud@lithia.com
Driveway.com Customer Satisfaction	Customer Satisfaction	customersatisfaction@driveway.com

Process Owner

Reporting Fraud	Jared Monasmith	Program Manager, Fraud & Recovery	jaredmonasmith@lithia.com
Customer Satisfaction	Jared Lovato	Sr. Manager, CSAT	jlovato@lithia.com

Store & Hub Valet Training | Driveway Training | Freeway Access



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Store & Valet Training

Nathan Stachelek	Driveway.com Field Ops Supervisor - East Coast	NathanStachelek@lithia.com	412-746-7640
Brian Backstrom	Driveway.com Field Ops Manager - West Coast	BBackstrom@lithia.com	541-253-7926

Process Owner

Store & Valet Operations	Brian Backstrom	Driveway.com Field Ops Manager	BBackstrom@lithia.com
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Hub & Valet Training

Brendan Brown	Driveway.com Field Ops Manager - NW & NE Region	BrendanBrown@lithia.com	484-269-6565
Chad Whalen	Driveway.com Field Ops Manager - CA & SE Region	ChadWhalen@lithia.com	586-202-1693

Process Owner

Hub & Valet Operations	Brian Backstrom	Driveway.com Field Ops Manager	bbackstrom@lithia.com
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Driveway Training

Matt Burd	Driveway.com Training	Sales Operations Trainer	Training@driveway.com
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Process Owner

Driveway.com Training	Casey Baker-Coulter	Department Manager	Caseybaker-coulter@lithia.com
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Roster Updates & Freeway Tickets

Driveway Store Support	Driveway.com Training	Drivewaystoresupport@lithia.com
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Process Owner

Roster Updates & Freeway Tickets	Meddie Strait	Process Optimization & Systems Manager	meddiestrait@lithia.com
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