

Ocean eReferral tip sheet:

Folder icon & viewing patient history

Purpose

Ocean makes it easy to see if multiple eReferrals have been submitted for a patient. On the patient list, a Folder Icon appears when one or more additional eReferrals exist. You can also view these directly within an eReferral by using **View Patient History**.

How to view additional eReferrals

1. From the patient list

- The Folder Icon appears on the far right.
- Click the icon to open a pop-up window showing additional eReferrals.
You can toggle between them.

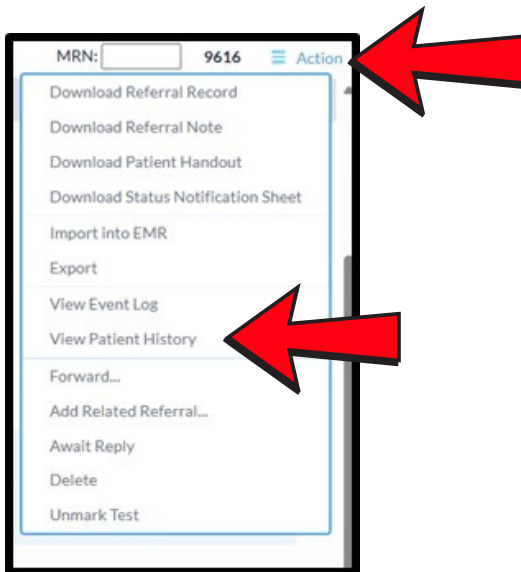


A screenshot of a pop-up window titled 'Referral History for Orange Shoe'. It displays a table with the following columns: Description, Status, Referring Site, Appointment Date, Referral Date, Referrer, Provider, Protocol, and Priority. The table contains three rows of referral data.

Description	Status	Referring Site	Appointment Date	Referral Date	Referrer	Provider	Protocol	Priority
MR BRAIN within 1 month	E-forwarded to TEST	TEST	Mar 22, 2024	Dec 12, 2023	Rachel Lively	TEST NSH/WWK Diagnostic Imaging Training Site Location B	MR Brain	Specified Date: 2024-01-04 (4Month-05)
US Abdomen/US Pelvis	E-forwarded to TEST	TEST	Mar 5, 2024	Mar 5, 2024	Rachel Lively	TEST NSH/WWK Diagnostic Imaging Provincial Queue: Sent	US Kidneys / Renal/US Scrotum	P3
US Abdomen/US Pelvis	E-forwarded to TEST	TEST	Oct 30, 2024	Jul 10, 2024	Rachel Lively	TEST NSH/WWK Diagnostic Imaging Training Site	US Abdomen/US Pelvis/US Kidneys / Renal	P3

2. From within an eReferral

- Click Action (top right), then select **View Patient History**.
- A pop-up window will display additional eReferrals to toggle between.



Tips for booking multiple eReferrals

- **Same exam, different referrers:** Book one appointment in your scheduling software. Copy both referrers on the booking and record the appointment on each eReferral in Ocean.
- **Same exam, same referrer:** Book one appointment in your scheduling software. Record the appointment on each eReferral in Ocean.
- **Different exams, same modality:** Try to schedule all exams on the same day.
- **Different exams, different modalities:** Coordinate with colleagues to schedule on the same day when possible.

Note: If eReferrals have been forwarded between site directories, the Folder Icon may appear even if no additional pending eReferral exists.