

# Nova Scotia eReferral enhancements

July 17, 2025

<b>What we heard</b>	<b>How we responded</b>
<p>Due to long wait times across a high volume of services, Ocean eReferrals may need to remain active beyond the one-year limitation, and deletion warnings on active referrals increase the administrative burden for users.</p>	<p>Active referrals will no longer be subject to archiving and will be available within Ocean indefinitely. Only referrals that are in a terminal state (Completed, Cancelled, Declined, or Externally Managed) will be archived using Ocean's archiving logic.</p> <p><b>Related support articles:</b> <a href="#">How long are eReferrals stored after they are sent through Ocean?</a></p>

*Referrals continues to evolve, with dozens of enhancements shaped by Nova Scotia users and delivered in partnership with vendors. View the [full list of Ocean enhancements here.](#)*