

OMNI-AG Scheduled Downtime

Dear valued partners,

Please be informed that there will be scheduled downtime for OMNI-AG systems as per the table below:

First downtime – OMNI-AG Sales Portal	
Start Date/ Time	Sunday 29/06/2025 10:00 PM
End Date/ Time	Monday 30/06/2025 12.00 AM
Activity	The OMNI-AG Sales Portal system will not be accessible during the mentioned downtime to prepare for the following activities: Introduction of B40 Motorcycle Subsidy Campaign
Second downtime – OMNI-AG Service Portal	
Start Date/ Time	Monday 30/06/2025 8:00 PM
End Date/ Time	Monday 30/06/2025 10.00 PM
Activity	The OMNI-AG Service Portal system will not be accessible during the mentioned downtime to prepare for the following activities: E-Invoicing Implementation
Impacted Users	All users for the application mentioned above

We apologise for any inconvenience caused.

Should you have any further enquiries, please do not hesitate to contact your servicing officer at Generali Insurance Malaysia Berhad.

Thank you.

Issued by,
Transformation Department
Generali Insurance Malaysia Berhad