

## Termination of Pickup and Dropoff (PnD) Service

Dear valued partners,

We wish to inform you that, our complimentary Pickup and Drop-off (PnD) service will be discontinued effective **1st September 2025**.

The reservation request via the GeneraliMY Mobile App and the Generali corporate website under the "Customer Portal" will no longer be available.

For customers who require this service before 1<sup>st</sup> September 2025, please contact your servicing officer at Generali Insurance Malaysia Berhad to make the necessary arrangements.

We remain committed to exploring new and innovative services to enhance our customer experience.

Should you require any further enquiries, please do not hesitate to contact your servicing officer at Generali Insurance Malaysia Berhad.

Thank you for your continued support and understanding.

Issued by  
Motor Underwriting Department  
Generali Insurance Malaysia Berhad