

Reminder on Ensuring Accuracy of Customer Bank Account for Refunds

Dear valued partners,

As part of our commitment to uphold customer data privacy and security, we kindly seek your cooperation in verifying all documents and bank account details before submission of refund payment requests.

Please **ensure that all bank account numbers provided to us are accurate and match the respective bank account statement** during submission. This is essential to ensure smooth processing and avoid any delay due to inaccuracy of the information or incomplete data.

Your diligence in maintaining data accuracy and upholding our service quality is greatly appreciated.

Should you require any further enquiries, please do not hesitate to contact your servicing officer at Generali Insurance Malaysia Berhad.

Thank you.

Issued by,
Distribution Development & Operations
Generali Insurance Malaysia Berhad.