

Updates on System Enhancement for OMNI-AG

Dear colleagues,

As part of our continuous commitment to optimising the OMNI-AG platform, we are pleased to inform you of a series of system enhancements designed to significantly improve overall functionality and elevate the user experience. These updates aim to streamline workflows, enhance usability, and ensure a more efficient interaction with the system.

1. Auto Logout After Password Reset - OMNI-AG Sales Portal

Following recent system updates, an alert message will now appear after a password reset. Please be informed of the following changes:

- The current session will be automatically terminated.
- Users must log in again using their new password.
- Re-authentication is required after the reset.

This applies under the following conditions:

- a. When an administrator resets a user's password via the system admin panel.
- b. When a user changes their own password.
- c. When a user resets their password using the "Forget Password" feature.

2. CBC Control for Annual Travel Master Policy Extended from 14 to 60 days

Effective immediately, the CBC period for travel agents holding an **Annual Master Policy** has been extended from **14 days to 60 days**. All other conditions remain unchanged.

3. Reducing File Size for Motor Policy

The file size for motor policy schedule has been optimized and reduced from 7MB to less than 2MB, improving download speed and storage efficiency.

4. Decommissioning of iLink System

The Company has officially decommissioned the iLINK system. The application is no longer in use, and associated data has been removed from the server.







5. Motor Open Dated

You can now make payments for Motor Open Dated cover notes via OMNI-AG. Please note that payment for Motor Open Dated CN and non-Motor Open Dated CN must be made **separately**. If a combined payment is made, a pop-up window will alert and inform customers that the payments must be submitted separately.

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test.e-cover.com.my says
 Mixing policy with 'NA' vehicle numbers and non-'NA' vehicle numbers is not allowed.

OK

Submission Details

No.	Agt Code	C/Note No.	Vehicle No.	Sum Insured	Gross Prem.	Total Payable	Comm.
				(RM)	(RM)	(RM)	(RM)
1.	ABM00956	J3997986	VG1909	77100.00	1279.13	1391.46	127.91
2.	ABM00956	VB495281	NA	158800.00	4104.08	4442.41	410.41

6. Renewal No Change (RNC) Module - Individual Health (IH) product

Please be informed that the following Individual Health (IH) product has been blocked from performing Renewal No Change (RNC) function. You are required to submit the renewal cases to your servicing officer for manual policy issuance.

MCC	SmartCancer Cash
MCE	SmartCare Executive - Indiv.
MCH	SmartMedi Cash
MCO	SmartCare Optimum - Indiv.
MCX	SmartCare Xtra
MDL	Multi Medi-PLUS
MDP	Multi Medi-PLUS
MFS	Medical (Banca)
MIE	International Exclusive -Ind.
MME	MEDIC 101
MMO	SmartMedi Outpatient
MMP	Multi Medical- Protector
MMX	Multi Medic Base
MMY	Multi Medic Prime
MOP	SmartCare Optimum Plus - Indiv

7. Credit Card Payment Mode Now Available on SOA Payment Screen

Credit card payment is now available on the Statement of Account (SOA) payment screen in the OMNI-AG system, offering greater convenience and flexibility.



Generali

Logout

Outstanding Premium

/ Payment Submission / Outstanding Premium

No.	Agt Code	Trans D	Class	Insured Name	Gross Premium	Total Payable	Nett Premium	Desc
1	ABM00956	12-03-	Professional Indemnity					NewBus

---Please Select---

Cash manual submission

Physical cheque submission

Offline credit card payment

Bank In Slip by Cash

Bank In Slip by Cheque

Card Payment

Total : RM

No payment details required for C

Effective 1 July 2018, usage of Age

from BNM dated 05 June 2018.

Payment Mode

---Please Select---

Cheque/Credit Card No./Bank In Reference No.

Amount Paid

Add

Remove

Should you require any further enquiries, please do not hesitate to contact your servicing officer at Generali Insurance Malaysia Berhad.

Thank you.

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