

Memorandum

Date: 14th July 2025

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Important Announcement: **PANEL HOSPITAL OPTIMIZATION**

Dear Valued Policyholders and Partners,

Please be informed that, as part of our continued commitment to enhancing healthcare access and cost-effective healthcare solutions for our policyholders, we have conducted a comprehensive review of our panel hospital networks further to our initial revision implemented on 1st May 2025. This reflects our dedication to maintaining a high standard of care and service availability.

We have strategically further updated our hospital panel listing to optimize medical cost management while consistently delivering exceptional healthcare services for our valued policyholders.

Effective, 18th July 2025, cashless facility services will be discontinued from selected hospitals within the Pantai Group and KPJ Group. Policyholders, Insured Person can still seek treatment / admission at these hospitals and submit claim under reimbursement basis.

This strategic decision is the result of a thorough analysis of billing pattern and healthcare utilization trends. It enables us to better manage rising healthcare costs while maintaining full commitment to service accessibility and quality.

Please be assured that adequate panel hospital options remain available across all regions, ensuring that policyholders continue to receive comprehensive support for their healthcare needs.

We kindly request all policyholders to refer to the revised hospital panel list (Appendix A2), which takes effect on 18th July 2025, to maximize the advantage of our streamlined and cost-efficient network before seeking medical treatment. The updated list can be accessed on our website at <https://www.generali.com.my/contact-us> > Panel Hospital Locator > Generali Life Insurance. You may refer to the Frequently Asked Questions (FAQs 1) for more information.

Should you have any enquiries or need further assistance, please do not hesitate to reach out to our Customer Care line at 1 300 13 2121 or +603 3007 2121 (if dialling from overseas) between 8:45 am and 5:00 pm (Monday to Friday).

Generali Life Insurance Malaysia Berhad - Panel Hospital Listing wef 18 July 2025
APPENDIX A2

No	Hosp Name	Contact number	Add1	Add2	Add3	State	Town
JOHOR							
1	COLUMBIA ASIA HOSPITAL - ISKANDAR PUTERI	07-2339999	PERSIARAN AFIAT,	TAMAN KESIHATAN AFIAT,	79250	JOHOR	NUSAJAYA
2	COLUMBIA ASIA HOSPITAL - TEBRAU	07-272 9999	PERSIARAN SOUTHKEY 5	KOTA SOUTHKEY	80150	JOHOR	JOHOR BAHRU
3	HOSPITAL PENAWAR	07-2521800	NO 18-20 (A-D)	PASIR GUDANG BUSINESS CENTRE	81700	JOHOR	PASIR GUDANG
4	KEMPAS MEDICAL CENTRE	07-2368999	LOT PTD 7522, JALAN KEMPAS BARU		81200	JOHOR	JOHOR BAHRU
5	KENSINGTON GREEN SPECIALIST CENTRE	018-3898289	NO. 2, JALAN CERIA 20,	TAMAN NUSA INDAH,	79100	JOHOR	NUSAJAYA
6	KPJ BANDAR DATO' ONN SPECIALIST HOSPITAL	07-3011000	JALAN BUKIT MUTIARA,	BANDAR DATO' ONN,	81100	JOHOR	JOHOR BAHRU
7	KPJ BANDAR MAHARANI SPECIALIST HOSPITAL, MUAR	06-9564500	73-1, JALAN STADIUM,		84000	JOHOR	MUAR
8	KPJ KLUANG SPECIALIST HOSPITAL	07-7718999	1 SUSUR	1 JALAN BESAR	86000	JOHOR	KLUANG
9	KPJ PASIR GUDANG SPECIALIST HOSPITAL (For Motor Vehicle Accident only)	07-257 3999	LOT PTD 204871, JALAN PERSIARAN	TAMAN BUKIT DAHLIA,	81700	JOHOR	PASIR GUDANG
10	MARIA HOSPITAL A.K.A MEDICAL SPECIALIST CENTRE	07-2243888	WISMA MARIA JALAN NGEENG HENG		80100	JOHOR	JOHOR BAHRU
11	MUAR LIONS RENAL CENTRE	06-953 5122	39830, JALAN INDAH 2/1	TAMAN INDAH	84000	JOHOR	MUAR
12	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (JOHOR)	07-8590528	53 & 55, JALAN CANTIK 6,	TAMAN PELANGI INDAH,	81800	JOHOR	ULU TIRAM
13	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (KLUANG)	07-7010018	NO. 43 & 44,	JALAN HAJI MANAN,	86000	JOHOR	KLUANG
14	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (MUAR)	07-9810018	1-5 & 1-6, JALAN ISMAIL,	MUAR,	84000	JOHOR	MUAR
15	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (SEGAMAT)	07-9710018	49B & 49C, JALAN GENUANG,	SEGAMAT, JOHOR	85000	JOHOR	SEGAMAT
16	PANTAI HOSPITAL BATU PAHAT	07-433 8811	9S, JALAN BINTANG SATU	TAMAN KOPERASI BAHAGIA	83000	JOHOR	BATU PAHAT
17	PUSAT DIALISIS IKHLAS	07-882 1576	11, JALAN BAIDURI	TAMAN DAIMAN JAYA	81900	JOHOR	KOTA TINGGI
18	PUSAT DIALISIS MURNI SDN. BHD.	07-822 1666	JALAN DATO ONN,	BANDAR PENAWAR,	81930	JOHOR	BANDAR PENAWAR
19	PUSAT HEMODIALYSIS DARUL TAZIM	07-433 4861	100, JALAN FLORA UTAMA 8	TAMAN FLORA,	83000	JOHOR	BATU PAHAT
20	PUTRA SPECIALIST HOSPITAL BATU PAHAT	07-4133333	NO 1 JALAN PESERAI		83000	JOHOR	BATU PAHAT
21	REGENCY SPECIALIST HOSPITAL	07-3817700	NO 1, JALAN SURIA	BANDAR SERI ALAM	81750	JOHOR	MASAI
22	TOP VISION EYE SPECIALIST CENTRE (JOHOR BAHRU)	011-10660542	A-01-04 & A-01-05, BLOCK A, 1 TEBRAU	JALAN TEBRAU, KAMPUNG SETANGGI,	80250	JOHOR	JOHOR BAHRU
23	TOPVISION EYE SPECIALIST CENTRE (KULAI)	016-929 9818	NO.56,JALAN SRI,	JALAN PUTRA 2,BANDAR PUTRA,	81000	JOHOR	KULAI
24	TOPVISION EYE SPECIALIST CENTRE(BATU PAHAT)	013-787 6862	1,JALAN MAJU,	TAMAN MAJU,	83000	JOHOR	BATU PAHAT
KEDAH							
25	HOSPITAL PAKAR METRO	04-4238888	1, LORONG METRO		08000	KEDAH	SUNGAI PETANI
26	KEDAH MEDICAL CENTRE	04-7308878	175, JALAN PUMPONG	MUKIM ALOR MERAH	05250	KEDAH	ALOR SETAR
27	PANTAI HOSPITAL LAGUNA MERBOK	04-442 3888	NO. 38, 39, 40, LENGKOK CEMPAKA	BANDAR AMANJAYA	08000	KEDAH	SUNGAI PETANI
28	PANTAI HOSPITAL SUNGAI PETANI	04-442 8888	NO 1 PERSIARAN CEMPAKA	BANDAR AMANJAYA	08000	KEDAH	SUNGAI PETANI
29	PUSAT PAKAR DIALYSIS TRAKTIF SDN BHD - KEDAH	04-9163 494	JITRA MALL, 52	JALAN PEKAN JITRA 3	06000	KEDAH	JITRA
30	PUSAT RAWATAN DIALISIS AFIAT	04-421 5073	8, JALAN BUKIT PUTERI 9/13	BANDAR PUTERI JAYA	08000	KEDAH	SUNGAI PETANI
31	PUTRA MEDICAL CENTRE - ALOR SETAR	04-7342888	888 JALAN SEKERAT OFF	JALAN PUTRA	05100	KEDAH	ALOR SETAR
32	TOPVISION EYE SPECIALIST CENTRE (SUNGAI PETANI)	04- 4246888	NO 13,14,15, JALAN LAGENDA 2,	LAGENDA HEIGHT	08000	KEDAH	SUNGAI PETANI
KELANTAN							
33	KOTA BHARU MEDICAL CENTRE	09-7433399	PT 179-184 JALAN SULTAN YAHYA P	LUNDANG	15200	KELANTAN	KOTA BHARU
34	KPJ PERDANA SPECIALIST HOSPITAL	09-7458000	LOT PT 37 & 600	SEKSYEN 14, JALAN BAYAM,	15200	KELANTAN	KOTA BHARU
35	PUSAT HAEMODIALISIS BERKAT SEROJA	09-975 0060	PT 1793 -1794	JLN KWENG HITAM	18500	KELANTAN	MACHANG
36	TOPVISION EYE SPECIALIST CENTRE (KOTA BHARU) SDN. BHD.	09-7418866	NO.297,298,299 & 300 JALAN SUTAN	SEKSYEN 16, BANDAR KOTA BAHRU	15050	KELANTAN	KOTA BAHRU
37	USAINS HEALTHCARE SDN BHD (UNIVERSITI SAINS MALAYSIA)	09-7666200	HEALTH CAMPUS, JALAN RAJA PER	KUBANG KERIAN	16150	KELANTAN	KOTA BHARU
KUALA LUMPUR							
38	AL-ISLAM SPECIALIST HOSPITAL	03-26931007	85 JALAN RAJA ABDULLAH	KAMPUNG BARU	50300	KUALA LUMPUR	KUALA LUMPUR
39	ALTY ORTHOPAEDIC HOSPITAL	03-27870500	MENARA ALTY, 187, JALAN AMPANG	TAMAN U THANT	50450	KUALA LUMPUR	KUALA LUMPUR
40	Fresenius Kidney Care Asia Renal Care (KL) Sdn Bhd (Previously known as Asia Renal Care KL)	03-40431833	25, JALAN TAIPING	OFF JALAN PAHANG	51200	KUALA LUMPUR	KUALA LUMPUR
41	CARDIAC VASCULAR SENTRAL KUALA LUMPUR	03-22767000	JALAN STESEN SENTRAL 5, KUALA	KUALA LUMPUR	50470	KUALA LUMPUR	KUALA LUMPUR
42	CENGILD G.I. MEDICAL CENTER(CGI)	03 2858 2727	2-3 & 2-4, NEXUS @ BANGSAR SOUT	NO.7, JALAN KERINCHI	59200	KUALA LUMPUR	KUALA LUMPUR
43	COLUMBIA ASIA HOSPITAL - SETAPAK	03-41459999	JLN DANAU SAUJANA	OFF JALAN GENTING KLANG	53000	KUALA LUMPUR	KUALA LUMPUR
44	COLUMBIA ASIA HOSPITAL-BUKIT JALIL	03-86579888	NO. 9, JALAN JALIL PERKASA 7	BUKIT JALIL	57000	KUALA LUMPUR	KUALA LUMPUR
45	DAMAI SERVICE HOSPITAL (HQ)	03-4043 4900	109-119 (1ST MILE), JALAN SULTAN AZLAN SHAH (JALAN IPOH),		51200	KUALA LUMPUR	KUALA LUMPUR

46	HARMONI DIALYSIS SDN BHD	03-9132 8051	15, JALAN 4/101C	CHERAS BUSINESS CENTRE	56100	KUALA LUMPUR	CHERAS
47	HOSPITAL PUSRAWI	03-26875000	LOT 149, JALAN TUN RAZAK		50400	KUALA LUMPUR	KUALA LUMPUR
48	INSTITUT JANTUNG NEGARA	03-26178200	NO 145 JALAN TUN RAZAK		50400	KUALA LUMPUR	KUALA LUMPUR
49	ISEC INTERNATIONAL SPECIALIST EYE CENTRE	03-22848989	LEVEL 7&8, CENTREPOINT SOUTH,	MID VALLEY CITY, LINKARAN SYED PUTRA	59200	KUALA LUMPUR	KUALA LUMPUR
50	KL EYE SPECIALIST CENTRE	03-6250 0077	NO 73, JALAN METRO PERDANA BARU	TAMAN USAHAWAN KEPONG,	52100	KUALA LUMPUR	KUALA LUMPUR
51	KPJ SENTOSA KL SPECIALIST HOSPITAL	03-40437166	36 JALAN CHEMOR	KOMPLEKS DAMAI	50400	KUALA LUMPUR	KUALA LUMPUR
52	KPJ TAWAKKAL SPECIALIST HOSPITAL	03-40267777	NO 1,	JALAN PAHANG BARAT	53000	KUALA LUMPUR	KUALA LUMPUR
53	LOURDES MEDICAL CENTRE	03-40425335	244, JALAN IPOH		51200	KUALA LUMPUR	KUALA LUMPUR
54	OASISEYE SPECIALIST - BANGSAR SOUTH	03-27307676	UNIT 1-3, LEVEL 1 NEXUS BANGSAR	7, JALAN KERINCHI	59200	KUALA LUMPUR	KUALA LUMPUR
55	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (SERI PETALING)	03-27796499	NO. 145 JALAN RADIN BAGUS,	SRI PETALING	57000	KUALA LUMPUR	SRI PETALING
56	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (TTDI)	03-78902626	2-2-1, JALAN TUN MOHD FUAD 3,	TAMAN TUN DR ISMAIL,	60000	KUALA LUMPUR	TAMAN TUN DR ISMAIL
57	PANTAI HOSPITAL CHERAS	03-9145 2888	NO 1, JALAN 1/96A	TMN CHERAS MAKMUR	56100	KUALA LUMPUR	KUALA LUMPUR
58	PARKCITY MEDICAL CENTRE SDN BHD	03-62793088	NO. 2, JALAN INTI SARI PERDANA,	DESA PARKCITY,	52200	KUALA LUMPUR	KUALA LUMPUR
59	PUSAT PAKAR DIALYSIS TRAKTIF SDN BHD - KL	03-4149 2015	26-1, JLN WANGSA DELIMA 2A	SEKY 5, WANGSA MAJU	53300	KUALA LUMPUR	KUALA LUMPUR
60	PUSAT PAKAR MATA CENTRE FOR SIGHT - KUALA LUMPUR	03-40226222	LOT 100-102, LEVEL 4, TAWAKKAL	202A, JALAN PAHANG	53000	KUALA LUMPUR	KUALA LUMPUR
61	SENTUL MEDICAL CENTRE	03-40416962	631 JALAN SENTUL		51000	KUALA LUMPUR	KUALA LUMPUR
62	SMART CARE DIALYSIS CENTRE - CHERAS	03-91003657	46, JLN CERDAS	TAMAN CONNAUGHT	53100	KUALA LUMPUR	CHERAS
63	SUNWAY MEDICAL CENTRE VELOCITY	03-9772 9191	PUSAT PERUBATAN SUNWAY VELO	LINGKARAN SV, SUNWAY VELOCITY,	55100	KUALA LUMPUR	KUALA LUMPUR
64	TAMAN DESA MEDICAL CENTRE (For Motor Vehicle Accident only)	03-79826500	45 JALAN DESA	TAMAN DESA OFF JALAN KELANG LAMA	58100	KUALA LUMPUR	KUALA LUMPUR
65	TUNG SHIN HOSPITAL	03-20372288	102 JALAN PUDU		55100	KUALA LUMPUR	KUALA LUMPUR
66	UKM SPECIALIST CENTRE 7TH FLOOR	03-91456288	JALAN YAACOB LATIF	BANDAR TUN RAZAK	56000	KUALA LUMPUR	BANDAR TUN RAZAK
67	UNIVERSITY MALAYA SPECIALIST CENTRE	03-7841 4000	UMSC BUILDING	LOT 28, LORONG UNIVERSITY, LEMBAH PANTAI	50603	KUALA LUMPUR	KUALA LUMPUR
MELAKA							
68	HAEMODIALYSIS YAKIN JAYA	06-283 5821	385E, JALAN PERINGGIT	TAMAN PERINGGIT JAYA	75400	MELAKA	MELAKA
69	MAHKOTA MEDICAL CENTRE	06-2852999	3 MAHKOTA MELAKA	JALAN MERDEKA	75000	MELAKA	MELAKA
70	MELAKA EYE SPECIALIST & REFRACTIVE CENTRE	06-2869016	29-1 & 29-2, JALAN KPAA 1,	KOMPLEKS PERNIAGAAN AL-AZIM,	75150	MELAKA	BUKIT BARU
71	ORIENTAL MELAKA STRAITS MEDICAL CENTRE	06-3158888	PUSAT PERUBATAN KLEBANG		75200	MELAKA	MELAKA
72	PUSAT HEMODIALISIS IMPIAN	06-233 2228	21, JLN TAKH 15	TAMAN AYER KEROH HEIGHT 1	75450	MELAKA	AYER KEROH
73	PUTRA SPECIALIST HOSPITAL MELAKA	06-2835888	169 JALAN BENDAHARA		75100	MELAKA	MELAKA
74	SINAR HAEMODIALYSIS	06-3354428	B5, BLOK B, PANGSAPURI MALIM	JALAN MALIM	75250	MELAKA	MELAKA
75	TENANG HAEMODIALYSIS CENTRE	06-282 2345	2345, JLN PERINGGIT		75400	MELAKA	MELAKA
NEGERI SEMBILAN							
76	AURELIUS HOSPITAL NEGERI SEMBILAN	06-8505000	PT 13717,	JLN BBN 2/1,	71800	NEGERI SEMBILAN	NILAI
77	CMH SPECIALIST HOSPITAL	06-7620617	JLN TUN DR ISMAIL		70200	NEGERI SEMBILAN	SEREMBAN
78	COLUMBIA ASIA HOSPITAL - SEREMBAN	06-6033988	NO 292 JALAN HARUAN 2	OAKLAND COMMERCIAL CENTRE	70300	NEGERI SEMBILAN	SEREMBAN
79	DKASIH HAEMODIALISIS	06-679 4799	2310, JLN SJ 10/1	TAMAN SEREMBAN JAYA	70450	NEGERI SEMBILAN	SEREMBAN
80	KPJ SEREMBAN SPECIALIST HOSPITAL	06-7677800	LOT 6219 & 6220, JALAN TOMAN 1	KEMAYAN SQUARE	70200	NEGERI SEMBILAN	SEREMBAN
81	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (SEREMBAN)	06-6020018	NO. 141 & 142, JALAN TUN DR ISMAIL	SEREMBAN,	70200	NEGERI SEMBILAN	SEREMBAN
82	PUSAT HAEMODIALISIS BAYU	06-762 9745	C02-1 & C02-2	JALAN DATARAN SENTRAL 3	70200	NEGERI SEMBILAN	SEREMBAN
83	TOP VISION EYE SPECIALIST CENTRE (SEREMBAN)	010-9229407	6, 7 & 8, JALAN RASAH PRIMA 1,	PUSAT KOMERSIAL RASAH PRIMA,	70300	NEGERI SEMBILAN	SEREMBAN
84	UCSI HOSPITAL	06-6488888	2, AVENUE 3,	PERSIARAN SPRINGHILL,	71010	NEGERI SEMBILAN	PORT DICKSON
85	YKN DIALISIS KUALA PILAH	06-481 2570	LOT PT 2285, TINGKAT BAWAH	JALAN BAHAU GENTAM	72000	NEGERI SEMBILAN	KUALA PILAH
PAHANG							
86	AURELIUS HOSPITAL PAHANG (Previously known as Pahang Medical Centre)	09-5137110	LOT 1,3,5 & 7, WISMA MUIP	JALAN GAMBUT	25000	PAHANG	KUANTAN
87	DARUL MAKMUR MEDICAL CENTRE	09-5349988	B2 - B60, JALAN KEMPADANG MAKMUR	TAMAN KEMPADANG MAKMUR,	26060	PAHANG	KUANTAN
88	FITRAMED SDN BHD	09-4222909	NO 7 & 8, LORONG TAMAN KETAPANG	TAMAN KETAPANG 1, BATU 2 1/2, JALAN 26600, NENASI	26600	PAHANG	PEKAN
89	IJUM MEDICAL SPECIALIST CENTRE	09-5730089	KULLIYYAH OF MEDICINE	BANDAR INDERA MAHKOTA	25200	PAHANG	KUANTAN
90	KPJ PAHANG SPECIALIST HOSPITAL	09-5112692	JALAN TANJUNG LUMPUR		26060	PAHANG	KUANTAN
91	KMI KUANTAN MEDICAL CENTRE	09-5902828	JALAN TUN RAZAK	BANDAR INDERA MAHKOTA	25200	PAHANG	KUANTAN
92	PUSAT HEMODIALISIS BENTONG	09-2222 853	121, LORONG DAMAI 2	KAMPUNG BARU KETARI	28700	PAHANG	BENTONG
93	RAUB DIALYSIS CENTRE SDN BHD	09-355 4055	31, JLN LESTARI UTAMA	TAMAN AMALINA LESTARI	27600	PAHANG	RAUB
PENANG							
94	BAGAN SPECIALIST CENTRE	04-3322800	JALAN BAGAN 1	TAMAN BAGAN	13400	PENANG	BUTTERWORTH

95	GEORGETOWN SPECIALIST HOSPITAL	04 8275118	12-A, JALAN MASJID NEGERI,		11600	PENANG	PENANG
96	GLENEAGLES PENANG	04-222 9111	1 JALAN PANGKOR		10050	PENANG	PENANG
97	HOSPITAL LAM WAH EE	04-6571888	141 JALAN TAN SRI TEH EWE LIM		11600	PENANG	JELUTONG
98	ISLAND HOSPITAL	04-2288222	308 MACALISTER ROAD		10450	PENANG	PENANG
99	KPJ PENANG SPECIALIST HOSPITAL	04-5486688	570, JALAN PERDA UTAMA	BANDAR PERDA BUKIT MERTAJAM	14000	PENANG	BUKIT MERTAJAM
100	LOH GUAN LYE SPECIALIST CENTRE	04-2388888	NO.238, MACALISTER ROAD		10400	PENANG	GEORGE TOWN
101	MOUNT MIRIAM CANCER HOSPITAL	04-8932101	23, JALAN BULAN	FETTES PARK	11200	PENANG	PENANG
102	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (PENANG)	04-202 0232	223, JALAN MASJID NEGERI	PENANG	11600	PENANG	PENANG
103	PENANG ADVENTIST HOSPITAL	04-2227200	465 BURMA ROAD		10350	PENANG	PENANG
104	PUSAT HEMODIALISIS BAYAN BARU	04-646 8370	1, LORONG MAYANG PASIR 5	TAMAN SERI TUNAS	11950	PENANG	BAYAN BARU
105	SUNWAY MEDICAL CENTRE PENANG	04-373 9191	3106, LEBUH TENGGIRI 2,	PUSAT BANDAR SEBERANG JAYA	13700	PENANG	PERAI
PERAK							
106	ANSON BAY MEDICAL CENTRE	05-6232999	992, BATU 3 1/2	JALAN MAHARAJA LELA	36000	PERAK	TELUK INTAN
107	APOLLO MEDICAL CENTRE	05-8056000	NO. 271, JALAN TAMING SARI		34000	PERAK	TAIPING
108	AR-RIDZUAN MEDICAL CENTRE	05-2421111	A/1, GREENTOWN SURIA,	JLN DATO AHMAD SAID,	30250	PERAK	IPOH
109	CARING DIALYSIS (SG. SIPUT) SB	05-597 1284	45, JALAN BESAR	SG SIPUT UTARA	31100	PERAK	SG SIPUT
110	COLUMBIA ASIA HOSPITAL - TAIPING	05-8208888	NO.5, JALAN PERWIRA		34000	PERAK	TAIPING
111	HARMONY SOFIA DIALYSIS CENTRE	05-291 3929	13 & 15, JALAN SRI KLEBANG 1	BANDAR BARU SRI KLEBANG	31200	PERAK	CHEMOR
112	HOSPITAL FATIMAH	05-5455777	JALAN DATO LAU PAK KHUAN	IPOH GARDEN	31400	PERAK	IPOH
113	KMC MEDICAL CENTRE	05-2542125	NO 20 JALAN CHUNG THYE PHIN		30250	PERAK	IPOH
114	KPJ IPOH SPECIALIST HOSPITAL	05-2418777	26	JALAN RAJA DI HILIR	30350	PERAK	IPOH
115	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (IPOH)	05-253 3522	NO. 1, JALAN KHONG KAM TAK,	OFF JALAN TAMBUN,	31400	PERAK	IPOH
116	PANTAI HOSPITAL MANJUNG	05-689 8555	JALAN PPMP 1, PUSAT PERNIAGAAN MANJUNG POINT,		32040	PERAK	SERI MANJUNG
117	PERAK COMMUNITY SPECIALIST HOSPITAL	05-2545594	NO. 277,	JALAN RAJA PERMAISURI BAINUN	30250	PERAK	IPOH
118	PUSAT DIALISIS EHSAN PERAK SDN BHD	05-7165115	4, JALAN SATRIA	PUSAT BANDAR	34200	PERAK	PARIT BUNTAR
119	PUSAT DIALISIS INTAN	05-623 5155	JALAN INTAN 2	BANDAR BARU TELUK INTAN	36000	PERAK	TELUK INTAN
120	KPJ SRI MANJUNG SPECIALIST HOSPITAL (Previously known as Sri Manjung Specialist Centre)	05-6918153	LOT 14777, JALAN LUMUT		32000	PERAK	SITIAWAN
121	TAIPING MEDICAL CENTRE	05-8071049	45-49 JALAN MEDAN TAIPING 2	MEDAN TAIPING	34000	PERAK	TAIPING
122	TOPVISION EYE SPECIALIST CENTRE (TAIPING)	05-8830363	NO. 158, 160 & 162	JALAN TAMING SARI,	34000	PERAK	TAIPING
PERLIS							
123	KPJ PERLIS SPECIALIST HOSPITAL	04-9707777	77, JALAN DATO' WAN AHMAD,	KANGAR	01000	PERLIS	KANGAR
124	ZAHAHAR DIALYSIS CENTRE SDN BHD	04-9767131	24, TAMAN AMAN, FASA 5	JALAN RAJA MUDA	01000	PERLIS	KANGAR
PUTRAJAYA							
125	PUSAT RAWATAN DIALISIS HIDAYAH SDN BHD	03-88811816	LOT 1, KOMPLEKS KEJIRANAN	PRECINT 9	62250	PUTRAJAYA	PUTRAJAYA
SABAH							
126	B. BRAUN AVITUM RENAL SERVICES	088-724754	LINTAS JAYA UPTOWN, LOT 6, BLOC	JALAN LINTAS, KEPAYAN HIGHWAY	88300	SABAH	KOTA KINABALU
127	CARING DIALYSIS CENTRE	016-2267679	LOT 3, GROUND FLOOR, BANGUNAN	JALAN KEBAJIKAN	88300	SABAH	KOTA KINABALU
128	GLENEAGLES KOTA KINABALU	088-518 888	RIVERSON@SEMBULAN	BLOCK A-1, LORONG RIVERSON@SEMBULAN	88100	SABAH	KOTA KINABALU
129	JESSELTON MEDICAL CENTRE	088-366333	JALAN METRO 2 , METRO TOWN	OFF JALAN LINTAS	88300	SABAH	KOTA KINABALU
130	KMI TAWAU MEDICAL CENTRE	089-771873	TB 4551, JALAN ABACA		91000	SABAH	TAWAU
131	KOTA KINABALU SPECIALIST HOSPITAL (also known as KPJ Damai Specialist Centre)	088-222922	DAMAI SPECIALIST CENTER BUILDING	LORONG POKOK TEPUK NO 1 OFF JALAN DAMAI	88330	SABAH	KOTA KINABALU
132	KPJ SABAH SPECIALIST HOSPITAL	088-821333	LORONG BERSATU	OFF JALAN DAMAI LUYANG	88300	SABAH	KOTA KINABALU
133	RAFFLESIA MEDICAL CENTRE	088-272620	LOT 5-8, MILLENNIUM CENTRE	OFF JALAN LINTAS	88200	SABAH	PENAMPANG
SARAWAK							
134	BINTULU MEDICAL CENTRE	086-330333	LOT 6009, BLOCK 31, KEMENA LAND DISTRICT		97000	SARAWAK	BINTULU
135	BORNEO MEDICAL CENTRE	082-507333	LOT 10992, SEC 64,KTLTD	JALAN TUN JUGAH,	93350	SARAWAK	KUCHING
136	BORNEO MEDICAL CENTRE MIRI	085-329333	LOT 1959, BLOCK 10 MCLD	JALAN CAHAYA, OFF JALAN MIRI - BINTULU	98000	SARAWAK	MIRI
137	C.S.LING EYE SPECIALIST CENTRE SDN.BHD.	082-247667	NO. 15, LOT 510,	SECTION 6,KTLTD, JALAN KULAS,	93400	SARAWAK	KUCHING
138	COLUMBIA ASIA HOSPITAL - BINTULU	086-251888	LOT 3582, BLOK 26, JALAN TAN SRI	KEMENA LAND DISTRICT, TANJUNG KIDURONG,	97000	SARAWAK	BINTULU
139	COLUMBIA ASIA HOSPITAL - MIRI	085-437755	LOT 1035 - 1039	JALAN BULAN SABIT C.D.T 155,	98009	SARAWAK	MIRI
140	EYE SPECIALIST CENTRE (KUCHING) SDN BHD	082-428733	SUBLOT 21, PANOVEL COMMERCIAL	JUNCTION OF JALAN SIMPANG TIGA, AND JALAN MENON,	93050	SARAWAK	KUCHING
141	KPJ KUCHING SPECIALIST HOSPITAL	082-365777	LOT 10420 BLOCK 11	TABUAN STUTONG COMERIAL CENTRE, JALAN SETIA RAJA	93350	SARAWAK	KUCHING

142	KPJ MIRI SPECIALIST HOSPITAL	085-649999	LOT 8836, BLOCK 11	KUALA BARAM BY PASS RD, BANDAR BARU PERMYJAYA,	98000	SARAWAK	MIRI
143	MIRI CITY MEDICAL CENTRE	085-426622	916-920 & 1203, JALAN HOKKIEEN, CDT 100		98009	SARAWAK	MIRI
144	NORMAH MEDICAL SPECIALIST CENTRE	082-440055	LOT 937, SECTION 30 KTLD, JALAN T	PETRA JAYA	93050	SARAWAK	KUCHING
145	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (KUCHING)	082-268038	NO. 59 & 61, GROUND FLOOR,	JALAN TUN JUGAH,	93350	SARAWAK	KUCHING
146	PUSAT DIALISIS CAHAYA	082-425735	LOT 211, GROUND FLOOR	JALAN HAJI TAHA	93400	SARAWAK	KUCHING
147	REJANG MEDICAL CENTRE	084-323333	29, JALAN PEDADA		96000	SARAWAK	SIBU
148	RENAL THERAPY SERVICES	085-423918	MIRI CITY MEDICAL CENTER	LOT 1203, 2ND FLOOR,JALAN HOKKIEEN	98000	SARAWAK	MIRI
149	SIBU SPECIALIST MEDICAL CENTRE	084-329900	NO. 52A-G, JALAN BROOKE DRIVE,		96000	SARAWAK	SIBU
150	TIMBERLAND MEDICAL CENTRE	082-234466	LOT 5164-5165 BLOCK 16 KCLD	21/2 MILE JALAN ROCK TAMAN TIMBERLAND	93250	SARAWAK	KUCHING
SELANGOR							
151	ACC@EVESUITE MEDICAL CENTRE	03-78864916	NO G-1-01, EVESUITE @ARA DAMAN	JALAN PJU 1A/41, ARA DAMANSARA	47301	SELANGOR	PETALING JAYA
152	ALPHA SPECIALIST CENTRE	03-61418533	NO. 25-31, JALAN PJU 5/6,	DATARAN SUNWAY, KOTA DAMANSARA,	47810	SELANGOR	PETALING JAYA
153	AN-NUR SPECIALIST HOSPITAL	03-89235500	JALAN GERBANG WAWASAN 1,	SEKSYEN 15,	43650	SELANGOR	BANDAR BARU BANGI
154	ARA DAMANSARA MEDICAL CENTRE SDN BHD	03-78399201	LOT 2, JALAN LAPANGAN TERBANG	SUBANG, SEKSYEN U2,	40150	SELANGOR	SHAH ALAM
155	ASSUNTA HOSPITAL	03-78723000	JALAN TEMPLER	PJS 4,	46990	SELANGOR	PETALING JAYA
156	AVISENA SPECIALIST HOSPITAL	03-55151888	NO 4 JALAN IKHTISAS, SEKSYEN 14,		40100	SELANGOR	SHAH ALAM
157	AVISENA WOMEN'S & CHILDREN'S SPECIALIST HOSPITAL	03- 55151888	NO 3, JALAN PERDAGANGAN 14/4,	SEKSYEN 14,	40000	SELANGOR	SHAH ALAM
158	BEACON INTERNATIONAL SPECIALIST CENTRE(WIJAYA M.C)	03-76207979	NO 1, JALAN 215,	SECTION 51, OFF JALAN TEMPLER	46050	SELANGOR	PETALING JAYA
159	BUKIT TINGGI MEDICAL CENTRE	03-3884 3884	LOT 83211,PERSIARAN BATU NILAM	BANDAR BUKIT TINGGI	41200	SELANGOR	KLANG
160	CARING DIALYSIS CENTRE SDN BHD (MERU BRANCH)	03-3393 1559	6. LORONG MAHANG	TAMAN MERU UTAMA	41050	SELANGOR	KLANG
161	COLUMBIA ASIA HOSPITAL - CHERAS (BALAKONG)	03-90869999	LOT 33107,	JALAN SUAKASIH,	43200	SELANGOR	CHERAS
162	COLUMBIA ASIA HOSPITAL - KLANG	03-3346 7999	PT 71153, JALAN MAHKOTA 1/KU 2	MUTIARA BUKIT RAJA 2, KM 2, OFF JALAN MERU,	41050	SELANGOR	KLANG
163	COLUMBIA ASIA HOSPITAL - PETALING JAYA	03-79499999	LOT 69, JALAN 13/6	SEKSYEN 13	46200	SELANGOR	PETALING JAYA
164	COLUMBIA ASIA HOSPITAL - PUCHONG	03-80648688	NO.1, LEBUH PUTERI	BANDAR PUTERI PUCHONG	47100	SELANGOR	PUCHONG
165	COLUMBIA ASIA MEDICAL CENTRE - BUKIT RIMAU	03-51259999	NO 3, PERSIARAN ANGGERIK ERIA,	SEKSYEN 32,	40460	SELANGOR	SHAH ALAM
166	DIAPERUM SUBANG DIALYSIS CENTER	03-5631 4544	45 & 47,	JALAN SS 15/5A	47500	Selangor	Subang Jaya
167	FRESENIUS MEDICAL CARE MALAYSIA SDN BHD	03-79579836	2ND FLOOR,AXIS TECHNOLOGY CEN	46100,PETALING JAYA,SELANGOR DARUL EHSAN	46100	SELANGOR	PETALING JAYA
168	HOSPITAL ISLAM AZ-ZAHRAH	03-89212525	NO 34 MEDAN PUSAT BANDAR 1	SEKSYEN 9, BANDAR BARU BANGI	43650	SELANGOR	BANDAR BARU BANGI
169	IBNU AL-NAFIS DIALYSIS CENTRE	03-8920 3779	12, JALAN 3/70	BANDAR BARU BANGI	43650	SELANGOR	BANDAR BARU BANGI
170	KAJANG PLAZA MEDICAL CENTRE	03-87397077	NO. 36 A-C, KAJANG PLAZA	JALAN DATO' SERI ALAGENDRA 2	43000	SELANGOR	KAJANG
171	KELANA JAYA MEDICAL CENTRE	03-78052111	NO 1 FAS BUSINESS AVENUE	JALAN PERBANDARAN SS7	47301	SELANGOR	KELANA JAYA
172	KPJ CENTRE FOR SIGHT (also known KPJ EYECARE SPECIALIST SDN BHD)	03-7804 4051	NO.1-1, JLN SS23/15, TAMAN SEA,	PETALING JAYA, SELANGOR	47400	SELANGOR	PETALING JAYA
173	KPJ KAJANG SPECIALIST HOSPITAL	03-87692999	JALAN CHERAS,		43000	SELANGOR	KAJANG
174	KPJ KLANG SPECIALIST HOSPITAL	03-33777888	NO 102, PESIARAN RAJAWALI /KU1	BANDAR BARU KLANG	41150	SELANGOR	KLANG
175	KPJ RAWANG SPECIALIST HOSPITAL (For Motor Vehicle Accident only)	03 6099 8999	JALAN RAWANG,	BANDAR BARU RAWANG	48000	SELANGOR	RAWANG
176	KPMC PUCHONG SDN BHD	03-80624073	NO 1 & NO 3, JALAN PUTERI 2/1	BANDAR PUTERI PUCHONG	47100	SELANGOR	PUCHONG
177	MSU MEDICAL CENTRE	03 5526 2888	UNIVERSITY DRIVE, OFF PERSIARAN	SECTION 13, SHAH ALAM,	40100	SELANGOR	SHAH ALAM
178	NATIONAL KIDNEY FOUNDATION OF MALAYSIA	03-7954 9048 / 60-3954-9040	70, JALAN 14/29		46100	SELANGOR	PETALING JAYA
179	NEFRO UTAMA SDN BHD	03-8076 9909	20 & 22 G, JALAN OP 1/5	PUSAT PERDAGANGAN ONE PUCHONG	47160	SELANGOR	PUCHONG
180	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (BANDAR SUNWAY)	03-80841212	NO. 11 GROUND FLOOR	JALAN PJS 11/28B, BANDAR SUNWAY	46150	SELANGOR	PETALING JAYA
181	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (KLANG)	03-33851186	NO. 17 & 19, JALAN BAYU TINGGI 7	KLANG, SELANGOR	41200	SELANGOR	KLANG
182	OPTIMAX EYE SPECIALIST CENTRE SDN BHD (SHAH ALAM)	03-58701168	50G & 52G, BLOK 3, JALAN PAHAT 6	DATARAN OTOMOBIL, SEKSYEN 15,	40200	SELANGOR	SHAH ALAM
183	PANTAI HOSPITAL KLANG	03-3258 5500	LOT 5921 PERSIARAN RAJA MUDA MUSA		41200	SELANGOR	KLANG
184	PUSAT DIALISIS IBNU SINA	03-6091 5363	63, JALAN BANDAR RAWANG 1	PUSAT BANDAR RAWANG	48000	SELANGOR	RAWANG
185	PUSAT DIALISIS MAIS	03-5512 0541	2, JALAN RU 3/9A,	SEKSYEN 3	40000	SELANGOR	SHAH ALAM
186	PUSAT DIALISIS SIJANGKANG SDN BHD	03-3122 8981	24, JALAN DESA 2	TAMAN DESA SIJANGKANG, TELUK PANGLIMA GARANG	42500	SELANGOR	KUALA LANGAT
187	PUSAT HEMODIALISIS NILAM	03-8940 8177	15, JALAN DAGANG SB4/3	TAMAN SG BESI INDAH	43300	SELANGOR	SERI KEMBANGAN
188	PUSAT HEMODIALISIS NILAM (SEMENYIH) SDN BHD	03-8724 9094	60&62, JALAN TPS 1/7	TAMAN PELANGI SEMENYIH	43500	SELANGOR	SEMENYIH
189	PUSAT HEMODIALISIS PERMATA SDN BHD	03-6120 2467	35,JALAN PS 8	TAMAN PRIMA SELAYANG	68100	SELANGOR	BATU CAVES
190	PUSAT PAKAR MATA CENTRE FOR SIGHT - RAWANG	03-60931051	88, JALAN BANDAR RAWANG 1	PUSAT BANDAR RAWANG	48000	SELANGOR	RAWANG
191	PUSAT PAKAR MATA EYE SURGEONS	03-89389887	NO. 59-1, 61-1,	JALAN EQUINE 10,TAMAN EQUINE,	53200	SELANGOR	SERI KEMBANGAN
192	PUSAT PERUBATAN DIALISIS	03-87680620	NO 3, JALAN SERI DELIMA 1	TAMAN SERI DELIMA, DENGKIL	43800	SELANGOR	DENGKIL
193	PUSAT RAWATAN DIALISIS ISLAH - SELANGOR	03-6189 6010	BATU CAVES CENTRE POINT	TAMAN INDUSTRI BOLTON	68100	SELANGOR	BATU CAVES

194	PUTRA MEDICAL CENTRE - SG BULOH	03-61564735	NO 47, JALAN BRP 1/3	BUKIT RAHMAN PUTRA	47000	SELANGOR	SUNGAI BULOH
195	QHC MEDICAL CENTRE	03-80245760	2, JALAN USJ 9/5R,	SUBANG BUSINESS CENTER UEP	47620	SELANGOR	SUBANG JAYA
196	RANU EYE SPECIALIST CENTRE	03-80761767	NO 52A, 1 PUCHONG BUSINESS PAR	JALAN OP 1/5, OFF JALAN PUCHONG	47160	SELANGOR	PUCHONG
197	REGEN REHAB HOSPITAL	03-7626 1388	NO 8, JALAN BERSATU 13/4,		46200	SELANGOR	PETALING JAYA
198	SENTOSA SPECIALIST HOSPITAL (KAMUNING)	03-51628814	NO 27-29, LORONG TEMENGGUNG 1	OFF JALAN SG. JATI	41200	SELANGOR	KLANG
199	SHAH ALAM SPECIALIST HOSPITAL	03-55485161	NO. 2-14 JALAN NELAYAN 19/B	SEKSYEN 19	40300	SELANGOR	SHAH ALAM
200	SMART CARE DIALYSIS CENTRE - SUBANG JAYA	03-5633 7618	52G, JALAN USJ 10/1B	UEP SUBANG JAYA	47620	SELANGOR	SUBANG JAYA
201	SRI KOTA MEDICAL CENTRE	03-33757799	JALAN MOHET		41000	SELANGOR	KLANG
202	SUBANG DIALYSIS CENTRE	03-5631 4484	23,	JALAN SS15/5A	47500	SELANGOR	SUBANG JAYA
203	SUBANG JAYA MEDICAL CENTRE SDN BHD	03-56391212	NO 1 JALAN SS12/1A		47500	SELANGOR	SUBANG JAYA
204	SUNGAI LONG SPECIALIST HOSPITAL (Previously known as Putra Specialist Hospital Kajang)	03-90103788	PT 21147, PERSIARAN SUNGAI LONG	BANDAR SUNGAI LONG	43000	SELANGOR	KAJANG
205	SUNWAY MEDICAL CENTRE	03-74919191	NO 5 JALAN LAGOON SELATAN	BANDAR SUNWAY	46150	SELANGOR	PETALING JAYA
206	SUNWAY SPECIALIST CENTRE DAMANSARA	03-64119191	LOT B-G-1, B-G-2, B-G-3, SUNWAY N	JALAN PJU 5/1, KOTA DAMANSARA,	47810	SELANGOR	PETALING JAYA
207	SYUKUR ELIT DIALYSIS CENTRE	03-55109936	NO. 20 & 22, JALAN RAGBI 13/30	TADISMA BUSINESS PARK, SEKSYEN 13	40100	SELANGOR	SHAH ALAM
208	THE TUN HUSSEIN ONN NATIONAL EYE HOSPITAL	03-77181488	LOT 2,	LORONG UTARA B	46200	SELANGOR	PETALING JAYA
209	THOMSON HOSPITAL KOTA DAMANSARA	03-62871111	NO.11 JALAN TEKNOLOGI, TAMAN S	PJU 5, KOTA DAMANSARA	47810	SELANGOR	PETALING JAYA
210	TOP VISION EYE SPECIALIST CENTRE (BANTING)	03-31818993	1-G-A,	JALAN SULTAN SAMAD	42700	SELANGOR	BANTING
211	TOP VISION EYE SPECIALIST CENTRE (KUALA SELANGOR)	03-32895000	55 & 55A, JALAN PENINSULA UTAMA	PENINSULA PARK	45000	SELANGOR	KUALA SELANGOR
212	TOP VISION EYE SPECIALIST CENTRE (SETIA ALAM)	03-3343 9911	UNIT 11-2 & 11-3, NO. 2, BLOCK 2	JALAN SETIA PRIMA (S) U13/S	40170	SELANGOR	SETIA ALAM
213	UITM PRIVATE SPECIALIST CENTRE	03-61441600	CLINICAL TRAINING CENTRE, FACUL		47000	SELANGOR	SUNGAI BULOH
214	Fresenius Kidney Care Asia Renal Care Sdn Bhd - Klang (Previously known as Asia Renal Care Klang)	03-33738122	5, JALAN RENGAS	SOUTHERN PARK	41200	SELANGOR	KLANG
TERENGGANU							
215	KMI KUALA TERENGGANU MEDICAL CENTRE (Previously known as Kuala Terengganu Specialist Hospital)	09-637 8888	LOT 3963,	JALAN SULTAN MAHMUD	20400	TERENGGANU	KUALA TERENGGANU
216	PUSAT RAWATAN DIALISIS ISLAH - TERENGGANU	09-6315603	199,	JLN SULTAN ZAINAL ABIDIN	20000	TERENGGANU	KUALA TERENGGANU
217	SALAM SPECIALIST HOSPITAL KUALA TERENGGANU	09-6200200	LOT 4078 – 4083 & LOT 4116 – 4118,	JALAN BATAS BARU	20200	TERENGGANU	KUALA TERENGGANU

FAQs on Updated Panel Hospital Listing (effective 18 July 2025) for Panel Hospital Optimization

1. Why was the panel hospital listing revised?

We have strategically updated our hospital panel listing to optimize medical cost management while consistently delivering exceptional healthcare services for our valued policyholders. This revision underscores our dedication to providing enhanced services while maintaining cost efficiency, ensuring greater value and satisfaction for our policyholders.

2. What are the benefits of this update for policyholders?

The updated panel hospital listing comprises hospitals that provide high-quality care at negotiated rates, ensuring greater cost efficiency and improved access to specialised treatments.

3. When will the new panel hospital listing takes effect?

The updated list will come into effect on 18 July 2025. Policyholders are advised to review the list prior to seeking treatment.

4. How can I check if my preferred hospital is still on the panel?

You may refer to the updated hospital panel list available on our website (<https://www.generali.com.my/contact-us> > Panel Hospital Locator > Generali Life Insurance) or contact our Customer Service team at 1 300 13 2121 or +603 3007 2121 (if dialling from overseas), between 8:45 am to 5:00 pm for assistance.

5. What if my preferred hospital is no longer on the panel?

If a hospital has been removed, we have ensured that alternative hospitals within the same vicinity are available to continue providing access to medical care. Policyholders are encouraged to refer to the updated panel list for nearby hospitals offering comparable or superior services.

6. How can I find an alternative hospital near me?

We have identified suitable alternative hospitals in areas where changes have been made to the panel. You can refer to the updated list on our website at <https://www.generali.com.my/contact-us> > Panel Hospital Locator > Generali Life Insurance or reach out to our customer service at 1 300 13 2121 or +603 3007 2121 (if dialling from overseas), between 8:45 am to 5:00 pm for assistance in finding the nearest panel hospital.

7. Will my claim be affected if I visit a non-panel hospital?

If you choose to seek treatment at a non-panel hospital, your claim will be processed on a reimbursement basis in accordance with your policy's coverage terms. Please review your policy benefits or reach out to our customer service team for clarification.

8. What if I am currently seeking medical treatment at the delisted hospital, can I continue my treatment there?

If you are currently seeking medical treatment at any of the delisted hospital you may continue to do so with cashless facility/Guarantee Letter for admission.

Alternatively, if you have made appointment and require admission, then you will need to pay and submit for claim under reimbursement.

9. Who can I contact for further assistance?

You may reach out to your service agent or our customer service at 1 300 13 2121 or +603 3007 2121 (if dialling from overseas), between 8:45 am to 5:00 pm for assistance.