



Date: 28 November 2025
Page: 1 of 1

**Important Announcement:
MyGenerali Customer Portal Unavailability**

Dear Valued Customers and Partners,

Please be informed that Generali Life Insurance Malaysia Berhad's MyGenerali Customer Portal will undergo scheduled maintenance **from 8:00 PM on Sunday, 30 November 2025, until 3:00 AM on Monday, 1 December 2025.**

We apologise for any inconvenience caused and appreciate your kind understanding.