

ONAIR PRODUCT SCHEDULE: ELECTRONICS

("ONAIR ELECTRONICS SCHEDULE")

This OnAir Electronics Schedule should be interpreted in conjunction with the agreement entered into telephonically and read in accordance with the consolidated terms (General Hire to Own and Subscription Terms and Conditions and the Waybill) as provided to you and/or posted on the OnAir Website from time to time. All clauses, terms, expressions, and definitions stipulated in the General Hire to Own and Subscription Terms and Conditions shall henceforth be referenced and incorporated into this OnAir Electronics Schedule.

To the extent that there is a conflict between this OnAir Electronics Schedule, any provision in the General Hire to Own and Subscription Terms and Conditions, the Waybill or an agreement arising from a telephone conversation between you and us, the Waybill will prevail.

DETAILS OF THE ONAIR ELECTRONICS' OFFER: TELEVISION OFFERING

1. "OnAir TV" means the OnAir Product(s) offered by OnAir and includes, but is not limited to: -

ONAIR TV	SUGGESTED PRICE <i>(subject to change at the discretion of OnAir)</i>	ORIGINAL EQUIPMENT MANUFACTURER ("OEM") WARRANTY
Hisense 43" 4K UHD Smart TV	R399pm x 24 months	<i>Hisense warrants the product against manufacturing defects and/or defective material and the working of your product from the date of purchase, provided it is used for its intended purpose for domestic use only, warranty is not covered if the product is used for commercial purpose unless product specified for commercial use.</i> Standard Warranty: 36 months Extended Warranty: 12 Months additional warranty upon registration Total Warranty: 48 months <i>For more information, please review the Hisense Terms and Conditions at www.hisense.co.za</i>
EMBEDDED VAS <i>(encompassed within the Rental Fee payable by you for the OnAir TV)</i>		
Tech Support Services	At the conclusion of the Hire-to-Own Contract Period (i.e. month 24), Tech Support Services will continue on a month-to-month basis at a price of R105 pm, and a separate VAS Subscription Fee will be payable by you. Should you not wish for Tech Support Services to continue on the separate OnAir VAS Subscription Agreement, you are required to provide notice to us in terms of Clause 18.1 of the General Hire to Own and Subscription Terms and Conditions.	
DISCRETIONARY VAS <i>(subject to its own OnAir VAS Subscription Agreement)</i>		
See VAS Schedule	You may elect to add-on VAS to your OnAir TV, under a separate OnAir VAS Subscription Agreement and subject to the Discretionary VAS terms as per the General Hire to Own and Subscription Terms and Conditions. Discretionary VAS will be provided to you on a month-to-month basis until cancelled by you in terms of Clause 18.1 of the General Hire to Own and Subscription Terms and Conditions.	
PROMOTION BENEFIT <i>(Promotion Terms and Conditions apply)</i>		
With each OnAir TV Offering, you will receive the following Promotion Benefits:	1. Dress Your Tech R750 Voucher	Once-off Voucher Card included in the OnAir TV delivery <i>(subject to clause 5 of the Dress Your Tech Terms and Conditions which can be accessed at www.dressyourtech.co.za)</i>
	2. A UConnect SIM card with R50.00 free airtime	Every month for 24 months <i>(subject to the UConnect Terms and Conditions which can be accessed at www.uconnect.co.za)</i>

2. Warranty

- 2.1. Subject to clause 3 of the General Hire to Own and Subscription Terms and Conditions, OnAir will facilitate and assist you in executing the OEM warranty detailed above.
- 2.2. **Exclusions (the Warranty will be voided in the following instances):**
 - 2.2.1. if the OnAir TV is not utilised and maintained as required by the OEM recommendations;
 - 2.2.2. if the claim is for the battery or accessories;
 - 2.2.3. in the case of water damage (including damage due to humidity or perspiration) or ordinary wear and tear; and
 - 2.2.4. if the damage results from your negligence and/or abuse including, but not limited to, the affixing, attaching or embedding of the OnAir TV with any other item.
- 2.3. In the event that your warranty claim is accepted by OnAir, OnAir will cover all collection, diagnostics and related costs.
- 2.4. **In the event that your warranty claim is rejected due to the applicability of any of the exclusions listed in clause 2.2 above, you will be charged a standard fee of R250.00 (two hundred and fifty Rand) to cover collection, diagnostics and related costs. This amount will be added to your next debit order.**
- 2.5. If the OnAir TV supplied to you is defective, you may return the OnAir TV to us during the Warranty Period which will be vetted and tested to determine whether your claim falls within the Warranty terms or not. If the returned OnAir TV is defective, and the return is within the Warranty Period, OnAir will advise whether OnAir will repair the defective OnAir TV or replace the defective OnAir TV.
- 2.6. OnAir may elect, in its sole and exclusive discretion, to replace the OnAir TV with a refurbished OnAir TV.

3. Contact Details and Complaints

If you have a complaint about our services, the OnAir TV, VAS or require information regarding our internal complaints-handling process, you can contact us via our Customer Care Department:

Call: 0861 333 535 at normal charges

Email: support@onairtv.co.za

WhatsApp: 062 548 5630