

## PROMOTIONS SCHEDULE (Streama)

### 1. Introduction

This OnAir Promotional Items Schedule should be interpreted in conjunction with the agreement entered into telephonically and read in accordance with the consolidated terms (General Hire to Own and Subscription Terms and Conditions and the Customer Confirmation Pack) as provided to you and/or posted on the OnAir Website from time to time. All clauses, terms, expressions, and definitions stipulated in the General Hire to Own and Subscription Terms and Conditions shall henceforth be referenced and incorporated into this OnAir Promotional VAS Schedule.

**Any Promotions will be made available to you from the Hire-to-Own Commencement Date and will continue as specified.**

To the extent that there is a conflict between this OnAir Promotional VAS Schedule, any provision in the General Hire to Own and Subscription Terms and Conditions, the Customer Confirmation Pack or an agreement arising from a telephone conversation between you and us, the Customer Confirmation Pack will prevail.

### 2. Definitions

**“Promotion/s”** means a temporary or conditional added benefit, incentive, or enhancement provided by OnAir or a Third Party Supplier to increase the value proposition. Promotions may take various forms, such as discounts, extended services, bonus features, complimentary products, and are often subject to specific conditions, time limits, or performance criteria. Promotions are subject to their own terms and conditions and are discretionary in nature, meaning they can be withdrawn or adjusted based on predefined criteria. Any applicable Promotions are more fully described in the OnAir Promotions Benefit Description below.

**“Customer Confirmation Pack”** means the Welcome Pack and Confirmation of Delivery that is provided to the Customer to confirm the content of the agreement relating to their selected OnAir Products and/or VAS which are to be / have been provided to that Customer;

### 3. OnAir Promotions Benefit Description

| OnAir Promotions             | Benefit Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| uConnect R50 Airtime Rewards | <p>uConnect is the mobile network that rewards you with free airtime &amp; data every time you shop. OnAir customers get a uConnect SIM with delivery of their device, which is loaded with R50 airtime every month, completely FREE! This airtime can be used to make calls or as mobile data.</p> <p><i>Terms and conditions apply. UConnect is committed to providing great offers but reserves the right to make changes or end the promotion at its sole discretion and without prior notice to you.</i></p> <p><i>For more information on the product benefits please go to <a href="https://uconnect.co.za/">https://uconnect.co.za/</a></i></p> |

### 4. Contact Details and Complaints

If you have a complaint about our services, the OnAir TV, VAS or require information regarding our internal complaints-handling process, you can contact us via our Customer Care Department:

**Call:** 0861 333 535 at normal charges

**Email:** [support@onairtv.co.za](mailto:support@onairtv.co.za)

**WhatsApp:** 062 548 5630