



## ONAIR PRODUCT SCHEDULE: SMART TV

("ONAIR ELECTRONICS SCHEDULE")

This OnAir Product Schedule should be interpreted in conjunction with the agreement entered into telephonically and read in accordance with the consolidated terms (General Hire to Own and Subscription Terms and Conditions and the Customer Confirmation Pack) as provided to you and/or posted on the OnAir Website from time to time. All clauses, terms, expressions, and definitions stipulated in the General Hire to Own and Subscription Terms and Conditions shall henceforth be referenced and incorporated into this OnAir Products Schedule.

To the extent that there is a conflict between this OnAir Product Schedule, any provision in the General Hire to Own and Subscription Terms and Conditions, the Customer Confirmation Pack or an agreement arising from a telephone conversation between you and us, the Customer Confirmation Pack will prevail.

### DETAILS OF THE ONAIR PRODUCT OFFER: SMART TV

1. "OnAir TV Product" means the OnAir Product(s) offered by OnAir and includes, but is not limited to: -

ONAIR TV	SUGGESTED PRICE <i>(subject to change at the discretion of OnAir)</i>	ORIGINAL EQUIPMENT MANUFACTURER ("OEM") WARRANTY
HISENSE A4K 43" SMART TV	R299 x 36 months	The Hisense A4K 43" UHD Smart TV comes with a 3+1-year warranty.
HISENSE FHD QLED 50" SMART TV	R399 x 36 months	The Hisense FHD QLED 50" Smart TV comes with a 3+1-year warranty.

### 2. Warranty

The OEM / Hisense warrant that the A4K 43" Smart TV will be free from defects in design, materials and workmanship for a period of 36 (thirty-six) months from the Hire-to-Own Commencement Date. This warranty can be extended for a further 12 (twelve) months by visiting <https://register.hisense.co.za/> and registering the TV. This warranty will not apply in the event of:

- The Hisense Smart TV being tampered with or being opened, worked on, repaired or modified, save by an authorised Hisense Agent or Service Centre;
- The Hisense Smart TV not being used with the correct power supply; and/or
- The Hisense Smart TV being used to receive services other than services authorised by Hisense.

If the Hisense Smart TV is defective, you may be entitled to the remedies contemplated in clause 3.8 of the General Hire to Own and Subscription Terms and Conditions. These remedies include:

- having the Hisense Smart TV repaired or replaced; or
- receiving a refund of the price paid for the Hisense Smart TV.

Notwithstanding these remedies, OnAir may elect, in its sole and exclusive discretion, to replace the Hisense Smart TV with a refurbished Hisense Smart TV.

The original purchase receipt indicating the date of purchase of the Hisense Smart TV must be provided to the Hisense Agent or Service Centre to which the Hisense Smart TV is taken.

### 3. Disclaimers

Other than set out in the most up-to-date Hisense Smart TV Information (available on <https://hisense.co.za/>) and Applicable Laws (including the Consumer Protection Act), the OEM / Hisense make no warranties, either expressed or implied, and including, but not limited to, implied warranties of merchantability and fitness of the Hisense Smart TV for a particular purpose. This extends to the hardware, software and any other written materials accompanying the Hisense Smart TV delivered to you.

The OEM / Hisense shall not be liable in any manner whatsoever, whether in contract, delict or otherwise, for injury, loss or damage, including any loss of business profits or any other consequential damages arising out of the installation, use or operation of the Hisense Smart TV or any defect therein.

### 4. Contact Details and Complaints

If you have a complaint regarding our services, the Hisense Smart TV, VAS or if you require information regarding our internal complaints-handling process, you can contact us via our Customer Care Department:

**Call:** 0861 333 535 at normal charges

**Email:** [support@onairtv.co.za](mailto:support@onairtv.co.za)

**WhatsApp:** 062 548 5630