



ONAIR PRODUCT SCHEDULE: MEDIA BOX

(“ONAIR PRODUCTS SCHEDULE”)

This OnAir Product Schedule should be interpreted in conjunction with the agreement entered into telephonically and read in accordance with the consolidated terms (General Hire to Own and Subscription Terms and Conditions and the Customer Confirmation Pack) as provided to you and/or posted on the OnAir Website from time to time. All clauses, terms, expressions, and definitions stipulated in the General Hire to Own and Subscription Terms and Conditions shall henceforth be referenced and incorporated into this OnAir Products Schedule.

To the extent that there is a conflict between this OnAir Product Schedule, any provision in the General Hire to Own and Subscription Terms and Conditions, the Customer Confirmation Pack or an agreement arising from a telephone conversation between you and us, the Customer Confirmation Pack will prevail.

DETAILS OF THE ONAIR PRODUCT OFFER: MEDIA BOX

“OnAir TV Product” means the OnAir Product(s) offered by OnAir and includes, but is not limited to: -

ONAIR TV PRODUCT	SUGGESTED PRICE <i>(subject to change at the discretion of OnAir)</i>	ORIGINAL EQUIPMENT MANUFACTURER (“OEM”) WARRANTY
MEDIABOX MAVERICK	R219pm x 24 months	The Mediabox Maverick comes with a 12 month warranty.
MEDIABOX ROCKET	R259pm x 24 months	The Mediabox Rocket comes with a 12 month warranty.
Netogy Nova Pro	R219pm x 24 months	The Netogy Nova Pro comes with a 12 month warranty.
Mecool KM7 Plus	R219pm x 24 months	The Mecool KM7 Plus comes with a 12 month warranty.

1. Warranty

The OEM / Apex warrant that the media box will be free from defects in design, materials and workmanship for a period of 12 (twelve) months from the Hire-to-Own Commencement Date. This warranty will not apply in the event of:

- The media box being tampered with or being opened, worked on, repaired or modified, save by an authorised Apex Interactive Agent;
- The media box not being used with the correct power supply; and/or
- The media box being used to receive services other than services authorised by Android TV.

If the media box is defective, you may be entitled to the remedies contemplated in clause 3.8 of the General Hire to Own and Subscription Terms and Conditions. These remedies include:

- having the media box repaired or replaced; or
- receiving a refund of the price paid for the media box.

Notwithstanding these remedies, OnAir may elect, in its sole and exclusive discretion, to replace the media box with a refurbished media box.

The original purchase receipt indicating the date of purchase of the new media box must be provided to the Apex Interactive Agent to which the media box is taken.

2. Disclaimers

Other than set out in Applicable Laws (including the Consumer Protection Act), the OEM / Apex Interactive make no warranties, either expressed or implied, and including, but not limited to, implied warranties of merchantability and fitness of the media box for a particular purpose. This extends to the hardware, software and any other written materials accompanying the media box delivered to you.

The OEM / Apex Interactive shall not be liable in any manner whatsoever, whether in contract, delict or otherwise, for injury, loss or damage, including any loss of business profits or any other consequential damages arising out of the installation, use or operation of the media box or any defect therein.

3. Contact Details and Complaints

If you have a complaint regarding our services, the media box, VAS or if you require information regarding our internal complaints-handling process, you can contact us via our Customer Care Department:

Call: 0861 333 535 at normal charges

Email: support@onairtv.co.za

WhatsApp: 061 555 5900