

ALT by VidaSpace

Care Guide

**Welcome to a new era
in decorative panels.**

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Product Description

TFL Panels: Thermally Fused Laminate panels are two-sided, coated with impregnated paper containing the design, available in different variations (moisture resistant, fire retardant, etc.) for vertical use.

HPL Sheets: High-pressure laminate in accordance with EN438-3 is composed of layers of impregnated paper compressed at high pressure and high temperature. HPL is available as a pre-finished sheet for bonding to a substrate (e.g. chipboard, MDF, plywood, etc.)

General

TFL and HPL are easy to clean, provided that they receive regular care.

No special cleaning agents are required, but we do recommend using *all-purpose cleaner* or *glass cleaner*. Commercially available care products are sufficient, provided that they are used correctly and regularly.

Maintenance products containing ethanol, alcohol or propanol can also be used to clean the surface. The use of acetone is also permitted, but it should always be rinsed off with lukewarm water so that the product does not take effect for more than 2 minutes.



Do Not Use The Following Products For Care

- Dish washing liquid
- Abrasive, aggressive cleaning agents, such as abrasive sponges, steel wool, sand paper
- Products with hydrogen peroxide
- Floor cleaners containing linseed oil, washing powder, furniture and plastic cleaners containing silicon, bleach, petroleum-based cleaners, turpentine, solvents (e.g. cellulose thinner), scouring powder and care products containing abrasive components, white spirit
- Care products containing strong (undiluted) acids, bases and salts
- High-pressure cleaners
- Paint stripper

TIP: Always test a new cleaning product on a small spot before cleaning the whole surface.

Instructions for Daily Care

We recommend removing all greasy marks and dirt as quickly as possible, ideally within 48 hours. The longer the dirt remains on the surface, the more difficult it will be to remove it afterwards (e.g. coffee and wine stains). The surface can be cleaned several times a day with general cleaning products such as glass cleaner or all-purpose cleaner, without affecting the surface. *Always clean the entire surface.* This will help to prevent the surface from becoming shiny in certain places over time.

Recommended step-by-step plan for cleaning the surface:

1. Remove large amounts of dirt or dust (if present) with a soft brush or dry cloth and make the surface as clean as possible.
2. Use a sponge or microfibre (lint-free) cloth to clean the surface. Mix all-purpose cleaner with water, or spray glass cleaner directly onto the surface. Please note: avoid dish washing liquid. This contains oil to protect the skin, which may leave a film on your panels that will become visible over time.
3. Gently rub the cleaning product into the surface and leave it to take effect (max. 5 minutes). Tip: If the surface finish is smooth (e.g. SolidVelvet), use circular movements. If the surface has a linear or pronounced structure (e.g. MasterOak), rub in the direction of the grain, instead of across it, as this will prevent the dirt from getting into the structure.
4. Rinse the surface thoroughly with lukewarm water to remove all traces of the cleaning product.
5. Wipe the surface dry with a soft, dry cloth to avoid streaking. Avoid using paper towels, especially if the panel has a deep surface structure. Small pieces of paper may get stuck in the structure of the design.

If your surface isn't completely spotless after an initial clean, repeat all 5 steps.

Instructions for Hard-to-Remove Stains

For certain stains such as nail polish, alcohol marker, paint stains, ballpoint pen stains etc., the recommended step-by-step plan described above may not be sufficient to completely clean the surface.

Recommended step-by-step plan for hard-to-remove stains:

1. Remove large amounts of dirt or dust (if present) with a soft brush or dry cloth and make the surface as clean as possible.
2. Use a sponge or microfibre (lint-free) cloth to clean the surface. Mix acetone with water and apply this onto the surface.
3. Gently rub the acetone mixed with water into the surface and leave it to take effect (max. 2 minutes). Tip: If the surface finish is smooth (e.g. SolidVelvet), use circular movements. If the surface has a linear or pronounced structure (e.g. MasterOak), rub in the direction of the grain, instead of across it, as this will prevent the dirt from getting into the structure.
4. Rinse the surface thoroughly with lukewarm water to remove all traces of the acetone.
5. Wipe the surface dry with a soft, dry cloth to avoid streaking. Avoid using paper, especially if the panel has a deep surface structure. Small pieces of paper may get stuck in the structure of the design.

If your surface isn't completely spotless after an initial clean, repeat all 5 steps.

Removal of Micro-Scratches

Micro-scratches on panels with pronounced surface finishes (e.g. MasterOak) can occur during transport or processing as a result of friction between the panels. We recommend using a forklift to move the panels or to do the work manually with 2 people, to prevent two panels from coming into contact with each other.

Should small micro-scratches occur due to the friction of two panels, we recommend following this step-by-step plan:

1. Clean the surface with a clean soft cloth and lukewarm water. There is no need to add a cleaning product. Rub in the direction of the structure (instead of across it).
2. Wipe the surface dry with a soft, dry cloth to avoid streaking. Avoid using paper, especially if the panel has deep surface structures. Small pieces of paper may get stuck in the structure of the design.

If the micro-scratches have not yet completely disappeared, repeat these steps.

Removal of Dust During Processing of Panels

Dust can get into the grain of deep or pronounced surface structures during processing.

Recommended step-by-step plan:

1. Remove large amounts of dust with a soft brush or air brush.
2. Rub in the direction of the structure (instead of across it), as this will prevent the dust from getting deeper into the structure.
3. Clean the surface with a clean soft cloth and lukewarm water. There is no need to add a cleaning product.
4. Wipe the surface dry with a soft, dry cloth to avoid streaking. Avoid using paper, especially if the panel has deep surface structures. Small pieces of paper may get stuck in the structure of the design.

If the dust has not completely disappeared after the first cleaning, repeat the step-by-step process.

Removal of Adhesive Residues During Processing of Panels

The panels may come into contact with glue during processing. Use tape to protect your surface when gluing HPL to a substrate. Glue residues are best removed immediately, before the glue has dried and hardened. Do this with lukewarm water and a soft cloth.

If the glue has already hardened, we recommend following this step-by-step plan:

1. Use a microfibre (lint-free) cloth and some lukewarm water to clean the surface.
2. Apply a mild solvent plastic cleaner (e.g. Edge Clean Reipe LP305/98) using a soft, clean cloth or directly to the surface in the event of multiple stains (always test an inconspicuous area first). Allow the product to take effect for a maximum of 5 minutes.

Tip: If the surface finish is smooth (e.g. SolidVelvet), use circular movements. If the surface has a linear or pronounced structure (e.g. MasterOak), rub in the direction of the grain, instead of across it, as this will prevent the dirt from getting into the structure.

3. Rinse the surface thoroughly with lukewarm water to remove all traces of the plastic cleaner.
4. Wipe the surface dry with a soft, dry cloth to avoid streaking. Avoid using paper, especially if the surface has deep surface structures. Small pieces of paper may get stuck in the structure of the design.

If your surface isn't completely spotless after an initial clean, repeat all 5 steps.

General Recommendations

- Never place hot objects such as saucepans directly onto the surface.
- Never use the surface as a cutting board, always use a wooden or plastic cutting board.
- If in doubt about the procedure that you need to follow to clean the surface or treat specific marks or the use of a specific care product, please contact VidaSpace for advice.

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