



Newsletter #2

July 2026

The Tutorials Take Shape

Welcome back to the second Digi Ready newsletter. In our first issue, we shared how the project began: the kick-off in Berlin and a first round of national workshops to find out which digital tasks our learners struggle with most.

This issue is about what came next. We took those findings and started building the tutorials — short, practical videos that walk through one real task at a time. Each partner is producing tutorials in its own language, matched to what learners in that country asked for.

1

Who the tutorials are for

The tutorials are for adults who find everyday digital tasks difficult — including older people, migrants and refugees, and jobseekers.

They cover real needs: public-service portals, online safety, passwords, and following content in a new language.

2

Seven tutorials, one approach

Across the partnership, the seven tutorials are now taking shape. They share the same approach: short, in plain language, and built around a single task you can follow on your own screen.



1. KICK-OFF 12.2025

Project launch and alignment on goals and scope.



2. WORKSHOPS EARLY 2026

Collaborative sessions to gather insights and define key topics.



3. NEEDS ASSESSMENT SPRING 2026

Analyze findings and prioritize tutorial needs.



4. TUTORIALS IN PRODUCTION SUMMER 2026

Develop, review, and finalize tutorial content.



5. NEXT: RUNNING THE TUTORIALS ONGOING

Publish, promote, and continuously improve based on feedback and impact.



DIGI READY



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iberika's tutorials – DE

Danmar's tutorials – PL

TEST's tutorials – RO

1. Logging into the Jobcenter portal and setting up two-step verification. Many people get as far as the login and then stop at the request for a six-digit code. This tutorial walks through the setup step by step.
2. Using ChatGPT to summarize a video in your own language. Watch a German-language video, then read a short summary in a language you know.
3. Turning on automatic subtitles on YouTube. A simple setting that makes German-language videos easier to follow.

1. Creating secure passwords and setting up two-step verification. How to build a password that holds up, and how to add a second login step.
2. Recognising phishing and suspicious emails. What the warning signs look like, and what to do when an email doesn't feel right.

1. Booking a doctor's appointment online.
2. Communicating and socialising via WhatsApp – using the app confidently to stay in touch with family and friends, including sending text messages, sharing photos and videos, and taking part in group chats to maintain social connections.



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