# **ANGELA ZHOU**

Toronto, ON 🛖

(416)-278-4552

angelazhouqi@gmail.com

http://linkedin.com/in/anggelazhou/

https://angelaz.webflow.io/

## EDUCATION \_\_\_\_\_

**Bachelor of Commerce,** UBC Sauder School of Business, Vancouver, BC

Sep 2019 – April 2024

- Specialization: Combined Major in Business and Computer Science
- Competitions: L'Oréal Brandstorm 2022 (top 3 amongst 130 teams), EY x BizTech ProduHacks 2022 (1st amongst 18 teams), GAT x eProjects LiteHacks 2022 (2<sup>nd</sup> amongst 15 teams)

## WORK EXPERIENCE \_\_\_\_\_

## App Developer Intern, CIBC, Toronto, ON

May 2022 – Aug 2022

- Automated the generation of 500+ onboarding related documents by implementing REST API, removing the need for manual generation and streamlining client onboarding process
- Developed utility class to encrypt and decrypt sensitive data during client onboarding

## Business Analyst, FirstScreen, Toronto, ON

May 2021 – Sep 2021

- Increased user interaction by +30% by analyzing customer usage reports to suggest functionality and design improvements to the software
- Boosted account reach by +60% by executing various ad-hoc projects such as use-case analysis, competitive analysis, etc. to enhance understanding of customer segment and create targeted posts for LinkedIn and Facebook

## EXTRACURRICULARS \_\_\_\_\_

## cmd-f Logistics Coordinator, nwPlus, Vancouver, BC

April 2022 – Present

- Spearheaded logistical operations of British Columbia's largest hackathon celebrating underrepresented genders in tech; responsibilities ranged from securing over \$1000 worth of in-kind sponsors to facilitating hackathon workshops
- Administered budget of \$30k to ensure a valuable event for 300+ attendees

## Communication Coordinator, UBC CVC, Vancouver, BC

Sep 2022 – Present

- Designed 30+ social media posts, attaining upwards of 360+ likes and 650+ comments per post
- Grew Instagram follower count by +20% by forecasting social media trends, tracking engagement and analyzing metrics to strategically enhance content

#### Web Developer, DYNE, Vancouver, BC

June 2021 – Jan 2022

- Developed the restaurant facing website with React, which is used by 42+ restaurant partners to manage 7500+ DYNE mobile app users
- Conducted user centric UX research through surveys and aided in UI/UX redesign to optimize the website's user-friendliness, helping to secure 20+ new restaurant partners

## Volunteer Coordinator, Vision Exchange, Toronto, ON

Mar 2018 – Apr 2019

Recruited and mentored 40+ volunteers, developing and providing training to promote equal opportunities for the visually impaired in China

## SKILLS AND INTERESTS \_\_\_\_\_

- Technical Skills: MS Suite, JavaScript, Java, SQL, ReactJS, Git, Tableau, Power BI, Figma
- Interests: Tech, Product Management, Product Design, Web3, Travel, Health and Wellness, Indoor Cycling