

Podcast Transcript

Risk Never Sleeps

Episode 120

Andrea Daugherty

Ed Gaudet: Welcome to Risk Never Sleeps, where we meet and get to know the people delivering patient care and protecting patient safety. I'm your host, Ed Gaudet.

Ed Gaudet: Welcome to the Risk Never Sleeps Podcast, in which we learn about the people that are on the front lines, delivering and protecting patient care. I'm Ed Gaudet, the host of our program, and today I am pleased to be joined by Andrea Daugherty.

Andrea Daugherty: Thank you so much. I have to say, I've been waiting a really long time for you to finally invite me on. I'm so happy to be here.

Ed Gaudet: I'm bad, I know. I mean, we've known each other for years and I consider us friends. And sometimes you miss your friends because so. No, this is awesome. I'm excited. And you wore the hat.

Andrea Daugherty: I'm in the holiday spirit.

Ed Gaudet: You are. Are you done with your shopping?

Andrea Daugherty: Yes, for the most part. I think, well, yes, I'm done, but I'm still waiting on some things to arrive in the mail, so. Yeah.

Ed Gaudet: And I just got a shipment. I was in Boston this week, so I just got back and I just got a shipment of things, so I was hoping nobody opened them, because there's some interesting gifts in there for people.

Andrea Daugherty: Yeah, I know, interestingly enough, I had a few trips, at the beginning of December, back-to-back weeks, and then I walk, I get home last week and walk into, excuse me this week, walk into my office, and it's literally just like stacked up all these boxes. And I'm like, well, at least I know nobody opened them. My daughter asked me if I was rearranging, if I bought new furniture to rearrange my office. So at least she hasn't caught on yet.

Ed Gaudet: That's good, that's good. And I assume, did she give you a list of things, like is she still at age where she's?

Andrea Daugherty: Although we have this thing, we started this kind of tradition a few years ago to move away from the toys and really focus on, like, experiences and trips and things like that. So her trip for this year is her first Broadway play, which we're seeing over spring break in New York, which will subsequently also be her first trip to New York City. And then from there, we're going to go spend a week in London. So it's a very lucky girl.

Ed Gaudet: She's never been to London.

Andrea Daugherty: She's never been to London. This is her first international trip. She's so excited. All I keep hearing about is this passport. I can't wait to get my passport. I'm so excited. So mom's a little behind the curve on that one, so we'll take care of that over winter break.

Ed Gaudet: And where are you staying? You're staying right in the city or?

Andrea Daugherty: We're staying in the city, yes. But we'll do some day trips out as well. So it's going to be a blast. I'm so excited. I'm really excited for her because she's really leaned into it and leveraging her Alexa to plan out things or try and figure out fun things to do while she's there.

Andrea Daugherty (cont'd): So it's become this little thing at dinner where she'll come down and she'll be like, Oh, I found this new activity for us to do, or can we go to the city or. And so it's really fun. She's into it.

Ed Gaudet: So now does she know about the Eye?

Andrea Daugherty: She does. So the London Eye, she interestingly enough, last year, she did a project on the London Eye. And it was, she had to choose something to research. And I forget how she, I think maybe it was, her teacher had said something about it. And so anyways, yeah. So she, and I probably still have that, her little paper project laying around here somewhere. But yeah, so she's pretty excited about it. And I'm excited for her because she's nine. So she's at that age where she'll appreciate these trips a little bit more. And yeah, so.

Ed Gaudet: Is that fourth grade or?

Andrea Daugherty: Fourth grade, yeah.

Ed Gaudet: Yeah, yeah, yeah. They're like little people. I remember being like.

Andrea Daugherty: Yeah, my little Brook bestie is what I call her.

Ed Gaudet: That's right. That's right. Yeah. And well so museums too? There's a lot of museums.

Andrea Daugherty: Yeah. Yes, yes. She hasn't quite figured out the appreciation. She hasn't quite figured out how to appreciate the appreciation that my husband and I have for art; fine art. But I'm hoping that with this trip, even some of the things we have planned for New York City, she'll start to appreciate it. But I have to remember again, she's only nine, so it'll still be fantastic. I'm super excited.

Ed Gaudet: Yeah, awesome. So bring us up to speed. You've had a lot going on in your professional life over the last year.

Andrea Daugherty: Yeah, I like to keep things interesting, shall we say. Yeah. I think it's crazy to think, you and I met probably beginning of 2020, before the pandemic, when I had just landed at UT Austin, joined Aaron Murray and had come on board to build out their information security program for the med school and the healthcare enterprise, and quickly realized that there were a lot of gaps in some other technical areas and had the privilege, shall we say, of leading those taking over and leading those. And I remember as erands going through and sitting in his office and I'm like, Okay, here's the gaps, here's what we need. Like, here's how we're going to manage this. Here's the strategy I'm proposing to you. And I remember him saying, Do you know Ed Gaudet? And I'm like, Should I know him? He's like, I have to introduce you to him. He's a great friend of mine. Fantastic guy. Girl dad. You'll get along, you'll love him. And I'm like, Okay, sure. I remember meeting you and I'm like, Okay, spot on. He's great. We've been best friends ever since. So it's really interesting just to think back over the past five years, I spent that time at UT and helped build responding to the pandemic and building out their information security program and then moving on, being appointed into the CIO role and then deciding to leave the organization and do something different. And so I actually just wrapped up my tenure with SHI. And so for those in the audience who aren't familiar, SHI is a value-added reseller. Their big competitors are like WWT, CDW, \$15 billion privately-held a female minority-owned company. Great culture, doing a lot of great things. I was asked to come on board and really help them build out their healthcare vertical. I'm really focusing a lot on things like cybersecurity in healthcare. Obviously, with my background in building out programs at two different organizations and having that certification, really talking a lot about it, living and breathing it. It made sense, and it was an opportunity for me to do something a little bit different, kind of off the beaten path and work with fantastic vendors who are well known, I'll say in our industry and just think about our approach to cybersecurity a little bit differently, really focusing on more of the proactive approach as opposed to reactive. You know, I think this year alone has hands down been the most tumultuous year for healthcare relative to cyber events. And so I think that got the attention of a lot of folks from the board level to frontline staff, really saying, What can we do and how can we do more? And, you know, it's been interesting. I've been this little transition period where fortunate to be able to just have spend some quality time at home with my daughter and my husband and my five dogs. But in the midst.

Ed Gaudet: It's quiet there, it's quiet. There's nothing going on.

Andrea Daugherty: Yeah, surprisingly, it is really quiet here right now. But it's been interesting during this time, right, it's given me an opportunity to catch up on some of the stuff that he missed during the hustle and bustle of every day. So, yeah, it's been an interesting ride. I have some exciting things planned that I'll be sharing after the new year.

Ed Gaudet: Can't wait! Yeah, we'll have you back on. We'll have you back on for an update too.

Andrea Daugherty: Yeah, absolutely.

Ed Gaudet: So I always think it's interesting when people stay in industry, but go to a different side of the industry.

Andrea Daugherty: We can call it the dark side. It is.

Ed Gaudet: Well, I'm on the dark side. I don't like to call it that. So I try not to call it that. But on the vendor side, what perspective did you gain that you?

Andrea Daugherty: Yeah, one of the things that was really compelling about me stepping into that head of digital healthcare role at SHI was really getting an opportunity to peek behind the curtain, or I'd say even maybe open the curtain. When you're sitting on the provider side, a lot of your interactions with vendors is contract negotiation. SOW terms, right? And then of course, there's the support component of it. But for me, it was really I wanted to understand what happens before we get to that. Right? What happens between the value-added reseller and the vendor before they're sitting in front of the CIO or director of information security or any other pivotal roles, right, in the healthcare IT organization. And for me, I just needed to understand the inner workings. So how these deals are put together, why they're structured this way, how the bits and the bytes and the moving pieces all come together to really deliver what their customers need? And done that all of my career. Right? If I'm interested in something, I'm just going to go do it. It's not enough to just ask questions. It's like I want to be in it. I learn by doing; that's how I learn best. And so for me, it was like, let me go see what they're doing.

Andrea Daugherty (cont'd): And I learned a lot, I think. One of the most interesting things was getting a peek behind the strategic roadmap and planning for some of these vendors, right? Understanding how they're prioritizing some of the features and functionalities and how that correlates to what's happening in industry, right? So typically you see, you have that reactive response from providers, right? As they're subject of an incident, a cyber incident. And so they have to then go, not only respond to that, but then certainly really reevaluate their tech stack and what they need going forward. It's a little bit opposite, in fact, a lot opposite on the vendor side, right? They're already anticipating that someone's going to experience some sort of cyber incident. And so they're planning it's like okay if this then that, right? So there's some logic there that's happening on the vendor side that's not necessarily happening on the provider side. And something that I found interesting kind of playing, I think, being saddled or straddled, if you will, and having one foot in both aisles was how do we take these conversations that these vendors are having during their strategic planning sessions and as they're having kind of these conversations amongst themselves and really bring them forward over to the provider side so that we're all talking about the same thing at the same time? I feel like it's, they're a little bit ahead in some of the preparation and planning, because they're looking at anticipating future needs, and healthcare providers just haven't quite gotten there. So that's a very interesting, I think, dynamic that I didn't anticipate going into that role.

Ed Gaudet: So I know we're not going to talk about where you're going, but assuming you go to the provider side, what would you do differently now that you know that?

Andrea Daugherty: Yeah, I think first and foremost, I'm looking at my partners, right? Who are my strategic partners? I think that's something that we've seen a lot of in this past year and we'll see more of in than 2025. It's really what are those partnerships look like, and how do we create these strategic partnerships with our vendor partners to make sure that they're delivering all of the things that we need? And so I'm certainly looking at our partnerships. Of course, I'm looking at the tech stack, making sure infrastructure is where it needs to be. I can't tell you how many conversations I had with customers that were, they're wanting to go buy all the bells and whistles and the bright, shiny things, and they have a crumbling infrastructure, right? It's like you have to walk before you can crawl, right? So I think there's a culmination of things I've learned.

Andrea Daugherty (cont'd): I mean, the infrastructure thing, that's a no brainer. But really looking at the tech stack, the solutions; what's already there? Something that we see a lot of is people were really excited to go spend on these different solutions, but they've not actually fully implemented them, right? So really looking at refining or maximizing the current investments and then looking into the future, right? As we look across the organization and really identify those areas of risk, I think another opportunity is partnering with those key stakeholders. So our front-line staff, right? They're the first line of defense. And aside from more often than not, right, I think we're starting to trend towards engaging them earlier. But their exposure is their annual cyber training, and that's it. Maybe there was a quarterly phishing campaign, right? I think there's a huge opportunity to really get those folks involved much earlier, as we're looking at new solutions, as we're doing some of the validation, as we're looking at the different rules and how that's going to impact them. I think it's really important to create this more cohesive and collaborative group of end users across the spectrum to ensure that we're thinking about everyone, in every way, at every step of the process.

Ed Gaudet: I love that, I love that. It's a nice strategic playbook, too, for the new year as we go into 2025. And as you look ahead and you've had some time to reflect, you're probably still reflecting, right? You're still in that zone. What are some of the things you predict will happen next year in healthcare?

Andrea Daugherty: Well, I think next year is just going to be an interesting year across the board for the United States as our administration changes, right? It's always, we always expect some oddities during the election years and certainly when the administration changes. So it's going to be very interesting. I know that there are already some conversations around, are some of these cabinet nominees going to impact the progress that we've made relative to some of those regulatory requirements or regulatory desires? And so I think we'll see a lot of activity in that realm. So it will be very interesting. I've certainly been paying very close attention, reading the tea leaves and really focusing a lot more on policy. I'll say maybe more so than I had been. I actually have the time to dive into it a little bit more. So I think we'll see a lot of activity in that realm around policy. And obviously there's going to be some residual effects, either positive or negative, one way or the other as a result of that.

Andrea Daugherty (cont'd): And it's going to be very interesting because I anticipate that we're going to see a lot of shifts from a strategic perspective with our vendors and what they're, how they're approaching the market and continuing to support the market as well.

Ed Gaudet: Yeah. Do you think we'll get a modern-day cybersecurity standard, like, will the CPGs finally make it into some type of legislative?

Andrea Daugherty: I would say that I'm cautiously optimistic. I think that, what we really think about it, right? CPGs: there, I'm optimist. And I think a lot of our healthcare organizations at this point, they're following them. Obviously, they're the smaller, more rural organizations that just don't have the resources. Something that I really would like to see is some additional funding to help some of those smaller, more rural, critical care access hospitals who have an IT team of five and they don't have a CISO or a CIO, and their director is the highest ranking leader in their organization, and that individual is wearing the hats of multiple. So I think CPGs are a step in the right direction. I don't know that there'll be, we'll see legislative movement this year or that next year. I think it's a lot up in the air, right, with our new administration. But I certainly hope that momentum continues and we're able to build upon that.

Ed Gaudet: So how did you get into healthcare? What's your origin story?

Andrea Daugherty: Yeah. I feel like I'm a superhero.

Ed Gaudet: You are, you are.

Andrea Daugherty: Yeah. Interestingly enough. So I've actually grown up in healthcare. Interesting, my mom was a nurse. And so I was introduced to it from a very early age. And you know, being around the hospitals and, you know, my dad and, you know, him being in and out. And so it was just like it felt just natural to me as a part of my life. And as I got older and really wanted to like trying to figure out what I wanted to do, I kept being drawn back to healthcare. When I was in my teenage years, my sister suffered a pretty substantial amount of health care issues. She had type-one diabetes. She had a lot of different complications as a result of that.

Andrea Daugherty (cont'd): She had end-stage renal failure. She was on dialysis at home and at the dialysis center. She went through a kidney transplant. She lost her vision. So there were a lot of things. And she, although we were 11 years apart, we were absolutely inseparable; best friends. And it was me really stepping into that caregiver role as I got into my late teens and early 20s, where I realized that this has purpose. Not only am I helping her, like, navigate her life, but like I'm doing something that's really hopefully helping others too. I know it was a huge help for my parents, as they're trying to balance all of this and help. And I initially started off thinking I was going to be a pharmacist, right? My sister, I would help with her, like organize all of her medications, and I was actually good at math and science. So I'm like, Okay, this makes sense. I did about a year and a half at Saint Louis College of Pharmacy, and realized really quickly that this was not what I wanted to do. And so I made my way back to Kansas City and thought, Maybe, okay, I'll pursue nursing. Yeah, I didn't want to do that. At that point, I'm just like, I just need to graduate. So I ended up with a biology degree later, went back, got a business degree on top of that. But during that time, I had an opportunity to work as an administrative assistant for the dean of our pharmacy school at UMKC. I did an internship with the University of Kansas, rolling out their initial implementation of Epic. So that was really my intro to full-scale EHR implementation. I also work part time as a pharmacy tech during my undergrad. So everywhere I looked, I was surrounded by healthcare. And then when I graduated, Cerner been living in Kansas City, recruited very heavily, and I was like, You know what? Why not? And so that's where it started. And it was interesting, I always had a love for technology and was the one that was learning how to do HTML and customize; early era of social media. Customized my Xanga page and my Myspace page, and I realized. What's that?

Ed Gaudet: Most of the kids on the call, right now, don't know what you're talking about.

Andrea Daugherty: Yeah. I know, right? Like, I'm dating myself, certainly. But it wasn't until I was at Cerner where I realized that I could combine the two. Right? The technology as well as the healthcare. And I just thought that was so interesting. And Neil Patterson, rest his soul, was such an inspiring leader. And I drank the Kool-Aid. I was all in. It was a great place to really cut my teeth, shall we say, relative to healthcare. And I just, I went all in after that. So yeah, never looked back. I can't imagine.

Andrea Daugherty (cont'd): There's a lot of other things I could do in the world, but at the end of the day, I can't imagine being in any other industry that would, where I could have as large of an impact as I have in health care.

Ed Gaudet: The thing I found when I finally got into health care was that everyone thinks they really know what it is, and then you get in and you go, Oh, about healthcare; all my assumptions were incorrect. And the power of that shared mission and the relationships you develop, I just get, I get chills when I talk about it because it's so unique.

Andrea Daugherty: It is.

Ed Gaudet: And it's like no other industry.

Andrea Daugherty: No other industry. Well, and also, we're all patients. Every single one of us is a patient. And whether we realize it or not, we will, if we haven't already, we will be a caregiver at some point in our lives. And so not only being able to, obviously, that there's lived experiences, but bringing kind of those professional experience to bear and marrying it together. I say that I've had the success in my career because of my experience as a patient and a caregiver. Absolutely. And being able to bring that, I know what it's like being on the receiving end of health care delivery and some of the frustrations that I've experienced with technology. So if I'm in a position to influence that or lead some strategic change around that, then absolutely, why wouldn't I? And I think that's what a lot of us really share and why we say in healthcare.

Ed Gaudet: Yeah. And I think, you know, we talked about a superhero. Your superpower, whether you know it or not, is your empathy. You have this empathy. And for you to go on the vendor side, really again, is that a search for empathy? And now you have that side to bring. It's just, it's incredible. And I find that when things aren't going well, it's always about there's a lack of empathy somewhere. Someone doesn't understand the other side or. Awesome. So outside of healthcare, if you weren't doing this, what are you most passionate about?

Andrea Daugherty: That's a great question.



Andrea Daugherty (cont'd): You know, it's really been interesting, I think passions have certainly shifted over the years, especially as you become a parent. And I have to say, spending time with my daughter is absolutely my pride and joy. It's as cliché as it sounds, right? Like I was to stay at home mom, right, six months into it, and I was like, Okay, I need to go back to work. I love her, right?

Ed Gaudet: I saw a little fear in your eyes right there.

Andrea Daugherty: Like, I really need this. And I think it was, I've always prided myself in having some balance and doing the things, right? I'm passionate about health care, I really am. And I experienced some pretty substantial health challenges the past couple of years. I think most folks know, that are close to me, or are in my inner circle know that I experienced a series of strokes and that was very scary for a lot of different reasons. But going through all of that, all I could think about was my daughter. And so really, just during my mini sabbatical as I'm in this transition period, really just focusing on the things that she and I enjoy doing together. So she's a huge golfer. I've gotten into golfing recently, gotten more serious about it. My husband got me some custom clubs for our anniversary this past September.

Ed Gaudet: What did you get? Which brand?

Andrea Daugherty: So I got the, you will put me on the spot right now. The, Oh my gosh, what are the? I'll tell you in just a second. New to golf but they're actually, I love them. And I started taking lessons with the same pro that my daughter takes lessons with year round. And so doing that. I love gardening, so I'm super into gardening, building up my little rose garden in our front. But also, yeah, so awesome vegetables and things of that sort in our backyard and different flowers and plants as well.

Ed Gaudet: What's your favorite flower?

Andrea Daugherty: So pennies are my favorite flower. Yeah. And they're really hard to, one, they're really hard to grow here in in central Texas.

Andrea Daugherty (cont'd): And you have to you can only, there's a very small window of time where you can actually purchase them from Flores. And that window is actually right now. So like a week or two before Thanksgiving until like mid December. So I'm like, yeah, make sure like all the places, although make sure I go to all the different florists so I can have them all around my house during this period of time.

Ed Gaudet: You're cornering the market.

Andrea Daugherty: Yeah, exactly. Well, it's funny, one of the places I frequent, like the lady, we're on a first-name basis, and she's like, Oh, just in time, right? So I, like, clear out. I'll leave a few for others. But I did find a variety that I was able to actually bulbs that I planted in the winter last year that actually bloomed in my front yard this year. So I was super, super excited. But they're so temperamental and you have to have the right soil acidity. And yeah, it's interesting. But yeah, I've really gotten into that. And yeah, the other thing I would say is really traveling. I think creating these opportunities to travel with my daughter and help like, and being able to see the world through her eyes.

Ed Gaudet: Yeah. Isn't that cool?

Andrea Daugherty: It's pretty exciting, so. Yeah.

Ed Gaudet: Yeah. Awesome. Alright, you can go back in time. What would you tell?

Andrea Daugherty: Also KC Chiefs because it is football season and we're 13 and one.

Ed Gaudet: There it is. There it is.

Andrea Daugherty: We couldn't get through it without it.

Ed Gaudet: Oh man. Thanks for that. You have the Patriots of ten years ago. Right now you're experiencing, you have.

Andrea Daugherty: You think about your buddy Bill going in ... though.

Ed Gaudet: Oh my god. Don't even get me started. I'm just, I'm so disgusted with the current organization. We have, hey, how about those Celtics? And the Bruins I think are starting to come back. They got rid of their coach, thank god. And but no, I just, it's so sad to watch them. I mean, what are they three awful? It's just like, the Raiders still have the worst record. They lost last night, but I thought like.

Andrea Daugherty: That was awful. But there was like two seconds left and they threw that interception in the end zone?

Ed Gaudet: So terrible. I used to be, so when I was younger. So I grew up in Connecticut. We don't really have a team. Either we were Patriots or then you were. If you played football, I played midget football. Then you were, the team you played for became your team. So I played for the Raiders. So the Raiders became my team. So I was a big Raiders fan up until I moved here and went to school here in Boston. I fell in love with the Patriots. And at the time, they weren't doing great. So it wasn't like I followed Brady.

Andrea Daugherty: Yeah.

Ed Gaudet: Steve Grogan was playing and actually Jim Plunkett was a quarter. Jim Plunkett played for the Raiders. And he was the quarterback. Yeah, yeah, yeah. But I love, I'm more of a hockey fan. I love the Bruins. That's my. Bruins, Red Sox.

Andrea Daugherty: Yeah, that, yeah, Red Sox too. I went to my first Sox games this year.

Ed Gaudet: This year?

Andrea Daugherty: Yeah!

Ed Gaudet: What did you think of the stadium?

Andrea Daugherty: I absolutely loved it. I loved it. I mean, it's so cool. You've seen it in the movies, but like you just, until you experience it, yeah, I absolutely loved it. It was fantastic.

Ed Gaudet: All right. You go back in time; what would you tell your 20 year-old-self, which is like last week for you, right? So.

Andrea Daugherty: Well, thank you. I'm flattered. A little bit longer than last week, but I appreciate that. I think back to my 20-year-old self, and I think I was, at that time, I was just, I had no clue what I was doing like most 20-year-olds. It's like, yeah, I'm just figuring it out. But I think I would just tell myself to just like, just trust that it's all going to be okay, right? I think that there were, I had this preconceived notion that I had to hit all of these life milestones by a certain age, and if I didn't, then my career trajectory or my life trajectory was just going to be completely upended. And that's not the case. I actually could have never, I don't think at 20 years old, I would have never imagined I'd be where I am now and achieved all of the amazing things that I've achieved in my career. So you don't have to have it all figured out. It's okay to just believe that you're doing the right thing, and you'll be led to where you're meant to be.

Ed Gaudet: I love that. I do believe that, too. The universe has a plan. Let it do its thing. Don't get too crazy.

Andrea Daugherty: Worked up about it. I mean, yeah, roll up your sleeves and put some, put a little elbow grease in there along the way. Certainly, ...

Ed Gaudet: You have to work, unless you're smart and you buy stock at an early age and you're.

Andrea Daugherty: Yeah, that's true. I mean, that'd be great. If only, I had a thought about that in my senior year.

Ed Gaudet: Yeah. All these Bitcoin billionaires, right? 30 years old or whatever. What's the riskiest thing you've ever done? I have to ask that question. Risk Never Sleeps.

Andrea Daugherty: Ooh, I'm gonna have to think about that one.

Ed Gaudet: Do you do any skydiving?

Andrea Daugherty: Yeah, I mean, that's risky, but like, I don't know, I guess I am a thrill-seeking individual, so.

Ed Gaudet: Well, then you should have a list.

Andrea Daugherty: Yeah. So I'm going through this list mentally in my head to think.

Ed Gaudet: It's a rated G program. So you have to be with.

Andrea Daugherty: That probably is in terms of actual bungee jumping or.

Ed Gaudet: You did bungee jumping. Where did you do that?

Andrea Daugherty: Yeah, did that when I was 25 years old in Grand Canyon.

Ed Gaudet: What is that like? That must be even cooler than jumping. How fast is it?

Andrea Daugherty: I don't even know. Oh you did, I just, one that you're there and then you're just. And then, I think the thing that gets you, though, is like it's fine when you're free falling, but when you get to the end of that fall and the bungee brings you back up, that's where you just feel like. And you're just, it's not a, right? When you're falling, obviously, gravity is pulling you down, but when you're falling, you're going back up and you just. Yeah, that was probably the riskiest thing.

Ed Gaudet: Ooh. And what do you do? A couple times? You go up and down a couple times?

Andrea Daugherty: Slowly. Yeah. The recoil is less and less each time.

Ed Gaudet: Yeah. No, I always thought that was really cool. And I've seen some of the jumps in Australia that look ...

Andrea Daugherty: Yeah. What I love to do is actually go shark diving off the Ivory Coast. That's on my bucket list.

Ed Gaudet: Now you're singing my tune. Yeah. I was in Aruba and I swam with a shark.

Andrea Daugherty: Okay. I swam, like scuba dive with, like, blacktip, yeah, blacktip sharks and stuff. But they're not, like, aggressive. I want to go swim in the middle of the ocean.

Ed Gaudet: Great whites. Yeah, yeah.

Andrea Daugherty: Yeah. Where there's like chum.

Ed Gaudet: Yeah, yeah, yeah. You want to pet it. You want to, like, swim.

Andrea Daugherty: ... into the cage. Yeah. That's what I want to do.

Ed Gaudet: You're gonna be a little pilot fish on top of ... Look at this. Yeah. That's right. Cool. You're on a desert island. This is the music or movie question. You could bring five records, albums with you. Type of music do you like?

Andrea Daugherty: Okay. So I grew up during the ..., not during the Motown era, but my parents were huge Motown folks, and my dad was a huge blues guy. So I, yes, love my Motown music. I love blues and jazz. So five albums, I would absolutely have to say probably the best of Otis Redding. Actually, sitting on the dock of the Bay is undoubtedly, hands down, one of my favorite songs when I was a little girl. So my dad grew up in the country, in southern Missouri, and we had on our 120 acres that we have down there, there are these little fishing holes. They're like ditches, but we would fish with like bamboo poles. So literally it's just a stick of bamboo with some fishing line and a hook. And it was like the most simplistic thing.

Andrea Daugherty (cont'd): But we would, and there were pecan trees, like close to the water, and my dad would just play that song in his pickup truck. And it's like some of the best memories I have as a little girl. And so that will forever be probably one of my top favorite songs. So I would say greatest hits of Otis Redding. Isley Brothers is also another one. Do you love the Isley Brothers? I grew up during the, when Michael Jackson was really taking off. So I'm an 80s baby, right? So he was in his prime. So definitely Janet Jackson and Michael Jackson. And let's see, I'm trying to think. Probably from, oh, I think number five probably going to be blues. I don't know.

Ed Gaudet: Buddy Guy. You Buddy Guy fan?

Andrea Daugherty: I do. I am a buddy guy. Actually, I ran into him at Becker's a couple years ago. I went and saw him.

Ed Gaudet: You go to his Celtics' club?

Andrea Daugherty: Yep.

Ed Gaudet: Yeah. Yeah, I've been there. It's awesome, isn't it?

Andrea Daugherty: Yeah, yeah. I had a conversation with him, took a picture of my mom's, a huge Buddy Guy fan. And yeah, I don't know. That one, number five is a hard one. Probably Z.Z. Hill. Yeah, Z.Z. Hill.

Ed Gaudet: I don't know that. Is that contemporary or? Old school, okay.

Andrea Daugherty: Oh my gosh, yeah. Old school blues.

Ed Gaudet: I'll have to check that out.

Andrea Daugherty: Yeah.



Ed Gaudet: All right. Well, this has been great. It's been great to catch up with you. I know it's been a while, a long time coming. Appreciate you. And I'll see you maybe in the conference soon, right? It could be at ViVe, or?

Andrea Daugherty: Yes. I'll be at ViVe. You'll see me in all the normal events, all the normal places. I'll still be around.

Ed Gaudet: Awesome. Well, happy holidays.

Andrea Daugherty: Thank you. Same to you. Thank you for having me.

Ed Gaudet: Yeah!

Andrea Daugherty: Thanks so much. Do I get my Risk Never Sleeps shirt now?

Ed Gaudet: We might gonna have to cut that out. We might have to, like. We'll see what we can do, but I'll need your home address for that.

Andrea Daugherty: We can arrange that. We can certainly arrange that.

Ed Gaudet: You'll have to then take a picture.

Andrea Daugherty: There we go. Absolutely. Of course.

Ed Gaudet: My brother will be excited. All right.

Andrea Daugherty: I'll tell my son hello. Merry Christmas. Happy holidays to him as well, and to your wife and daughters as well.

Ed Gaudet: Thank you. You, too, to your family. Thank you.



Andrea Daugherty: Thank you so much. Take care, Ed.

Ed Gaudet: Take care. And this is Ed Gaudet, from the Risk Never Sleeps Podcast. And if you're on the front lines, protecting patient care and and delivering patient care, remember to stay vigilant, because Risk Never Sleeps.

Ed Gaudet: Thanks for listening to Risk Never Sleeps. For the show notes, resources, and more information on how to transform the protection of patient safety, visit us at Censinet.com. That's C E N S I N E T.com. I'm your host, Ed Gaudet, and until next time, stay vigilant because Risk Never Sleeps.



Censinet RiskOps™ Demo Request

Do you want to revolutionize the way your healthcare organization manages third-party and enterprise risk while also saving time, money, and increasing data security? It's time for RiskOps.

SCHEDULE DEMO

www.Censinet.com