

Superfast Broadband Access Service (SBAS)

Overview

Freedom Internet operates superfast fixed-line broadband networks in selected residential and mixed-use buildings across Australia.

Freedom Internet offers a Superfast Broadband Access Service (SBAS) to eligible wholesale customers and prospective wholesale customers, providing Layer 2 access to Freedom Internet-owned or controlled fixed-line networks, in accordance with Part 8 of the Telecommunications Act 1997 and the Telecommunications (Superfast Broadband Network Class Exemption) Determination 2025.

This SBAS offering applies only to Freedom Internet-owned or controlled networks.

Service Description

The Superfast Broadband Access Service provides Layer 2 Ethernet access to end-user premises over Freedom Internet's fixed-line access networks, including fibre and copper-based infrastructure deployed within specific buildings.

Service availability is subject to network capacity, building infrastructure, and technical feasibility.

Pricing

SBAS pricing is provided on application and varies depending on factors including building location and size, network technology, access requirements, bandwidth profiles, and forecast volumes.

Pricing may include per-port access charges and associated service fees. Indicative pricing or formal quotations can be provided to eligible wholesale customers upon request.

Key Terms and Conditions

Supply of the Superfast Broadband Access Service is subject to standard wholesale terms and conditions, including non-discriminatory access, standard provisioning and fault response timeframes, compliance with technical and operational requirements, and execution of a wholesale access agreement prior to service commencement. Service availability is subject to network capacity and planned maintenance.

Supply of SBAS is subject to technical feasibility, network capacity, security considerations, and compliance with Freedom Internet's standard wholesale access requirements.

Enquiries

Wholesale and SBAS enquiries may be directed to:

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