**Annexure B-** **Grievance Redressal Mechanism (for Accessibility Issues)**

**Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)**

In compliance with the SEBI circular, **Merisis Venture Partners fund** has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. **Dedicated Channels**
	* **Email:** compliances@merisis.in
	* **Helpline:** +91-080-44324168 (operational Mon–Fri, 9:30 AM – 6:00 PM)
	* **Web Form:** Available on www.merisis.com/accessibility
2. **Process**
	* All accessibility-related grievances will be acknowledged within **2 working days**.
	* Resolution/response will be provided within **15 working days**.
	* Complex issues requiring longer timelines will be communicated clearly to the complainant.
3. **Escalation Matrix**
	* Level 1: Nodal Officer Name: Mr. Vikas Kesharwani, Email: vikas@merisis.in, Contact: +91-9108993978
	* Level 2: Compliance Head, Name: Mr. Sumir Verma, Email: Sumir@merisis.in and Contact: +91- 9967255500