**Annexure B-** **Grievance Redressal Mechanism (for Accessibility Issues)**

**Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)**

In compliance with the SEBI circular, **Merisis Venture Partners fund** has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. **Dedicated Channels**
   * **Email:** compliances@merisis.in
   * **Helpline:** +91-080-44324168 (operational Mon–Fri, 9:30 AM – 6:00 PM)
   * **Web Form:** Available on www.merisis.com/accessibility
2. **Process**
   * All accessibility-related grievances will be acknowledged within **2 working days**.
   * Resolution/response will be provided within **15 working days**.
   * Complex issues requiring longer timelines will be communicated clearly to the complainant.
3. **Escalation Matrix**
   * Level 1: Nodal Officer Name: Mr. Vikas Kesharwani, Email: vikas@merisis.in, Contact: +91-9108993978
   * Level 2: Compliance Head, Name: Mr. Sumir Verma, Email: [Sumir@merisis.in](mailto:Sumir@merisis.in) and Contact: +91- 9967255500