

HI, I'M YAGAZIE!

TENANT INVOLVEMENT AND ENGAGEMENT OFFICER



Our Mission:

- To provide you with choice, information and communications
- To provide you with the opportunity to be involved in service delivery and design
- To ensure your complaints are listened to, investigated and responded to in a timely and fair manner



Our Goals:

Tenant Involvement and Empowerment is at the heart of my role, meaning that I am here to make sure you have the opportunity to have your say and help us to improve the service for current and future tenants.

There is a variety of ways for you to get involved, including:

- Surveys
- 1-1 Catch ups
- Focus Group and Panels



I'm always open to your suggestions on how you'd like to get involved - your input helps us deliver the best service possible.

If you would like to get involved please contact me