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MOSAIC™

FUTR OF FINANCIAL SERVICES

The foundation behind change and scale

Pragmatic partners to meet and adapt to the pace of change

21 October 2026



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What this room is here to solve

- AI, data and automation at enterprise scale
- Trust, fraud prevention, digital identity and consumer protection
- Open banking, real-time payments and connected customer access
- Service simplification, digital experience and operational transformation
- Core modernisation, resilience, leadership and strategic growth



WHAT THAT MEANS ON THE GROUND

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Five pressures hitting at once

1

Technology – AI especially – is moving faster than regulation or competitors will wait for

2

Scale is becoming a moat, not a nice-to-have

3

Clients expect speed, safety, service and digital experience together

4

Change has to be safe and sustainable, not just fast

5

Tech, compliance and data debt are a real barrier to moving

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Right-sized change, not a standard playbook

1. Define the problem – what's actually wrong and where?
2. Set guiding principles and guardrails
3. Separate foundations from tactics – mitigate regret
4. Sequence and prioritise – what can move, what can't?
5. Match the solution to the right partner
6. Execute with the right skills, from the right place

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What the right partner will bring



Fills capability gaps – complements, doesn't dominate



Pragmatic industry practitioners, not theorists



Real operational and change delivery experience



Multidisciplinary, networked capability – fit for outcome

HOW MOSAIC FITS IN

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We already have what's needed to respond

Service lines and partnerships already built for this problem

Local capability in-market, backed by flexible, qualified capability offshore

WHAT IT LOOKS LIKE

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Financial services specialists, outcomes first

- ✓ We get the business context – not just the brief
- ✓ Committed to outcomes, not activity
- ✓ Engaged across the spectrum – management consulting through to implementation



MOSAIC SERVICE LINES & PARTNERS

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One team, full spectrum

- Governance risk and compliance
- Privacy and AI Governance
- Operational excellence
- Evaluation, selection and procurement
- Project governance and execution
- Merger and Acquisition support
- Data by design
- Sustainability
- Training and courses

PARTNERED WITH:

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Luma™ Analytics

Ignition

Where Our Services Fit

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Strategy, planning & design

Solutions

Delivery

- Governance, Risk & Compliance
- Privacy & AI Governance
- Sustainability
- Data by Design
- Operational Excellence
- Project Governance & Execution
- Evaluation, Selection & Procurement
- M&A Support
- Training & Courses

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Come talk to us.

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