



## Maggie Sargent

Registered General Nurse & Case Manager

**Types of Reports Undertaken:** Quantum Care Reports

**Locations covered:** UK and Worldwide

**Client Age categories:**



### Specialisms:

- Brain Injury
- Spinal Injury
- Cerebral Palsy
- Cauda Equina
- Kidney Dialysis
- Learning Disabilities
- Pain Management
- Ventilated Clients

### Profile:

I am a Registered General Nurse, and I trained at St Thomas's Hospital, London. I have over 40 years of experience of caring for patients both in hospitals and within the community.

From 1981 I worked closely with Miss Winifred Smalley MBE for several years and I have provided expert evidence on the additional costs of caring for clients with acquired brain injury and physical disability for both personal injury and medical negligence claims. I was employed as Nursing Director for International Care Ltd, a division of International Hospitals Group Ltd, and was responsible for assessing, providing, and supervising care for patients, and for supplying trained nurses, social workers, and care assistants in the United Kingdom and overseas.

For six years I was Honorary Secretary of the Forum of Independent Nurse Managers at the Royal College of Nursing and have been Honorary Secretary of the Nursing Agency Administrators' Forum.

I was Nursing Adviser on the advisory board for Headway National and am a life member. I was part of the original steering committee for BABICM for clients who have suffered traumatic brain injury and am being appointed as a director of IRCM. I am also an advanced member of BABICM and was a member of their Council. I was a director on the board of CMS UK from 2002 to 2004. I am also a member of the International Brain Injury Association (IBIA) and of the North American Brain Injury Society (NABIS). I am a trained People Handling and Risk Assessor.

I was Founder of Community Case Management Ltd (CCM) and am a catastrophic injury case manager. I am the responsible individual for CQC management, and I am currently a director of CCM, the award-winning national care consultancy and case management company, which



# Maggie Sargent & Associates

offers case management services for clients with profound disability. We have some 50 case managers across the country and are registered with CQC as a rehabilitation provider. I case manage clients in the Midlands area and am part of a community rehabilitation project that provides therapy, care, and general rehabilitation, and I find my current practical experience invaluable in assessing costs of care. I am actively involved in supporting and mentoring case managers. We were awarded Rehabilitation Provider of The Year 2016 and again in 2024 at the Personal Injury Legal Awards for innovative work with severely injured clients.

In 1997 I established a local nursing service for the community funded by charitable donations, which provides nursing care within a patient's home.

In 2011 I established the Oxford and Bristol Groups of The Silver Lining Charity providing social opportunities and challenges for clients with brain injury, which has a client group of 50 service users at present. I also lecture at seminars across the country on costs of care both in the public and private sectors and on case management practice. I run annual ski trips to France for brain-injured adults and children, including in 2017 taking a ventilator-dependent client skiing. I also take a group of brain-injured clients on South African Safaris and have recently set up a vocational project there to allow young people to do voluntary work in an orphanage.

In 2004 I published a paper at The European Brain Injury Symposium at the Vatican on caring for clients in the community with PVS and have published other papers on costs of care in the community. I was an invited speaker on case management at the 'Fifth World Congress for NeuroRehabilitation', which took place in Brasilia in September 2008, and at the PEOPI Annual Conference, which took place in Malta in June 2009.

I was chosen to contribute a chapter on care and case management in the APIL Guide to Catastrophic Injury Claims, which I updated in 2019. I have consulted with the Department of Health on issues concerning managing catastrophic injuries in the community and give training sessions to solicitors and insurers on issues surrounding the care of clients with catastrophic injuries and have done so as recently as 2018. I presented at the European Neuro-Convention 2017 and I was invited to present at The International Brain Injury Association World Congress in New Orleans in March 2017, the largest international conference on the subject of brain injury, and in September 2017 I was Honorary Chair of the Nursing Section at BIT's Fourth Annual World Congress of orthopaedics in China and presented on travel opportunities for clients with spinal-cord injuries. In February 2018 I presented a paper at the 10<sup>th</sup> World Congress for Neuro-Rehabilitation, which was held in Mumbai, India, and also at BIT's 9th Annual World Congress of Neurotalk-2018 that took place in May 2018 in Bangkok. In 2025 I was awarded Personal Injury Expert Witness of the Year by Corporate Intl.



# Maggie Sargent & Associates

I presented at the CCM conference in November 2023 'Predicting the Unpredictable' and I showed data of the latest trends in support needs for different age groups and categories of brain injury. I presented at the North American Brain Injury Annual Conference in March 2024.

In November 2017 I received two legal awards – *Medico Legal Provider of The Year* and *Lifetime Achievement Award* for my services as an expert witness and in recognition of a lifetime providing case management services and expert evidence.

## **Memberships:**

- British Association of Brain Injury Case Managers
- Case Management Society UK
- Nursing and Midwifery Council
- Royal College of Nursing – Revalidated in April 2016