



Amy Crosby

Nurse Case Manager

Types of Reports Undertaken: Quantum Care Reports

Locations covered: UK

Client Age categories: Adults



Specialisms:

- Brain Injury
- Spinal Injury
- Upper Limb Amputation
- Orthopaedic Polytrauma
- Amputations
- Community Setting
- Long Term Conditions
- Trauma
- Upper Limb
- Safeguarding
- Polytrauma
- Pressure Sores
- Palliative Care
- Neurorehabilitation
- Advanced Care Planning

Profile:

Amy is a Registered Adult Nurse and Director of Evolve Case Management, recognised for her specialist expertise in complex neurological and catastrophic injury rehabilitation. She is registered with the Nursing and Midwifery Council (NMC) and holds professional memberships with the Institute of Registered Case Managers (IRCM), the British Association of Brain Injury and Complex Case Management (BABICM), and the Case Management Society UK (CMSUK).

As a Care Expert, she provides clinically robust, evidence-based opinion on care, rehabilitation, and case management needs for individuals who have sustained life-changing injuries, including complex brain injury, spinal cord injury, orthopaedic polytrauma, and amputation.

Since qualifying as a Registered Nurse in 2014, Amy has developed a broad and diverse clinical background across medical assessment, spinal cord injury, palliative care, discharge planning, community services, and frontline NHS practice during the Covid-19 pandemic. This depth of experience informs her holistic, clinically reasoned approach to evaluating needs, projecting future care requirements, and formulating defensible recommendations.

As Director of Evolve Case Management, she leads the assessment, coordination, and ongoing management of complex rehabilitation pathways across both pre-litigation and settled cases. She has a strong understanding of the medico-legal process and is experienced in producing clear, structured, and analytically sound documentation that withstands scrutiny. Her reports are characterised by transparent clinical rationale, balanced opinion, and realistic, outcome-focused recommendations.



Maggie Sargent & Associates

Amy's practice as a Case Manager and Care Expert is defined by a methodical yet compassionate approach. She is highly skilled in identifying rehabilitation needs, anticipating and mitigating risks, and designing tailored care and support strategies that promote independence, function, and quality of life. She places significant emphasis on understanding the lived experience of injury and the long-term implications for clients and their families.

Her expertise includes commissioning and coordinating specialist rehabilitation services, designing and overseeing complex care packages, recruiting and training support teams, and responding to the evolving needs of clients with complex injuries. She is experienced in evaluating the appropriateness, cost-effectiveness, and long-term suitability of care arrangements within both clinical and medico-legal contexts.

Above all, she is committed to delivering expert, clinically reasoned opinion that supports fair and accurate decision making, ensuring individuals with catastrophic injuries receive the right care at the right time to rebuild independence, confidence, and quality of life. She communicates with clarity, upholds strong professional integrity, and is dedicated to securing sustainable and meaningful outcomes.

My Specialist Skills Include:

- **Advanced care planning** and long-term needs projection for individuals with complex and catastrophic injuries.
- **Comprehensive assessment and expert opinion**, supported by clear clinical reasoning and defensible, evidence-based recommendations.
- **Complex rehabilitation coordination**, including multidisciplinary goal setting, risk management, and outcome-focused intervention planning.
- **Evaluation and oversight of care packages**, assessing appropriateness, cost-effectiveness, staffing models, and long-term sustainability.
- **Commissioning and coordinating specialist services**, including equipment, assistive technology, environmental adaptations, and support team recruitment and training.

Qualifications and Memberships:

- Diploma in Adult Nursing Registered with Nursing and Midwifery Council
- IRCM Registered
- BABICM Member
- CMSUK Member
- Safeguarding Level 4
- Complaints Handling for Customer Care
- Mental Capacity Act and Deprivation of Liberty Safeguards
- Data Security Awareness – Level 1
- Control and Administration of Medication Diploma Level 3