

2.10. Membership Loyalty Rewards Points Policy

Purpose

2.10.1.1. The purpose of this policy is to:

- a) describe the Loyalty Rewards Points terms and conditions;
- b) establish where, when and what purchases are eligible;
- c) determine how Loyalty Reward Points are earned or redeemed;
- d) set the length of time that Loyalty Reward Points are valid for;
- e) settle on the rate at which the Loyalty Reward Points are earned and redeemed;
and
- f) confirm that these rules align with the Club's Constitution, its policies, By-laws and regulations.

Eligibility

2.10.1.2.1. Papanui Club's Ordinary (including forty (40) year), Life, Employee and Junior members are eligible to earn Loyalty Reward Points when using cash or bank card for the purchase of food and or beverages.

Earning Loyalty Rewards points and their rate

2.10.1.3. Members earn Loyalty Rewards Points at a rate set by the Board of Papanui Club and are earned on the purchase of food and beverages.

To earn Loyalty Rewards Points one's Membership card is to be scanned or handed to staff at point of sale when purchasing eligible food and beverages.

Members may load Loyalty Rewards Points to their membership using accepted payment methods or by redemption of Papanui Club's valid gift card/s at any open till within the main building.

Deposits of cash into the member's Loyalty Rewards Points account are at the discretion of the General Manager or their delegate, when it will earn the equivalent Reward Loyalty Rewards points as if it had been an eligible purchase.

Deposits of Loyalty Reward Points may be made by the Club's General Manager for services rendered to the Club or for an advertised promotional activity that may include Reward Loyalty Reward Points as prizes. These will not be available for use until the following day.

Redeeming Loyalty Rewards Points

2.10.1.4. Members may redeem Loyalty Reward Points:

- in exchange for point of sale purchases of food and beverages; or
 - for the purchasing of Club gift cards; or
 - for purchase of Club's shuttle cards; or
 - for payment of membership subscriptions; or
 - for nominated promotions when approved by the Club's General Manager.
- Reward Loyalty Points being redeemed must be for the full value of the transaction or the item being redeemed.

Part payment using a combination of points and cash or EFTPOS or other payment methods is not permitted.

Reward Loyalty Points may be only redeemed by the person to whom they were allocated, except as provided the Club's constitution Clause 9.3.

Expiry of Reward Loyalty Points

2.10.1.5. The Board of Papanui Club will review the Expiry Policy for Loyalty Rewards Points from time to time and if a change is determined by the Board, notice will be given to all members of when the change will become effective – usually from the commencement of the next membership year. At the time of confirming this policy, there is no expiry date for Rewards Points.

Restrictions

2.10.1.6. Loyalty Reward Points are not redeemable for cash and have no cash value.

Loyalty Reward Points cannot be:

transferred to cash; or

used to purchase a cash equivalent item; or

transferred to another member; or

used for any purpose outside of Papanui Club; or

used at any point of sale in any of the Pavilions even though they may be staffed by the Main Club's staff, unless expressly ordered by the Club's General Manager for a Club's activity.

Administration

2.10.1.7. The Club's General Manager may amend these terms and conditions including the rate of reward and the expiry of Loyalty Reward Points at any time, provided they are approved by a majority of the Board's Directors.

There shall be six (6) months' notice given to members advising of the changes being made.

The Club reserves the right to correct any errors relating to Loyalty Reward Points accrual or their redemption.

Any misuse or attempted misuse of Loyalty Rewards Points may result in forfeiture of points and /or further action in accordance with the Club's policies and Constitution.

The General Manager retains discretion to approve selected promotions in which Loyalty Reward Points may be redeemed, as permitted under this Policy.

Governance and Legislative alignment

Policy

2.10.1.8.1.1. This policy is governed by the Club's Procedures, Policies and By-laws – Financial Transactions Clause 2.

Redemption of Loyalty Reward Points is permitted for food, beverages, shuttle cards, gift cards, membership subscriptions or promotions when the Club's General Manager has approved that Loyalty Rewards Points can be used to purchase entries into that promotion.

Membership Reward Loyalty Points Redemption provides that:

2.10.1.8.1.2.

In accordance with the Club's Constitution

clause 6.2.1.d. v. "members have an opportunity to participate in the Club's loyalty points and promotions;... "

Clause 8.3. Any member whose subscription or other dues are not paid by the date referred to in Rule 8.2. shall:

- a) thereupon automatically cease to be a financial member and lose their associated rights and privileges;
- b) if after two (2) calendar months the subscription remains in arrears, the member will be removed from the Register of Members and will lose all entitlements including loyalty points and membership number; and

clause 8.6 "Members Points Redemption information can be found in our By-laws".

2.10.1.8.1.3.

clause 9.3 Deceased members

On the death of a member, membership rights, loyalty points and privileges will cease and are not transferrable with the exception that:

- a. any loyalty points unused by the deceased maybe used towards the payment of food and beverage at the Main Club by immediate family at an official funeral function/memorial within one (1) calendar month of the member's death
- b. such function must be formally booked with the Club's management so that all legal requirements are met in regards to the sale of alcohol.

Prevailing document

2.10.1.8.2.

In the event of any inconsistency between this policy, other Club's Policies and By-laws or its Constitution, the Constitution shall prevail followed by the By-laws.

Signed on behalf of Papanui Club Incorporated's Board.

President. Terry Stewart



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Board member



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Date

30/4/2026
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