



The Business Portal Reinvented: Your Command Center for Success

Ryan Deneault

USPS Business Portal

A business focused site tailored to user's needs, with comprehensive business control and simple access to the tools supporting mailing, shipping and reporting.

Mailers
Shippers
API integrators
Company Owners
Employees


Shipping Services Tailored Towards You


Explore our fast, reliable, and affordable shipping options designed for you, whether you want to print labels using our free software, integrate with our secure APIs, or bring your own solution.

Create your free account & start shipping today!

- ✓ Quick & Reliable
- ✓ Free Tracking and Insurance
- ✓ Free Packing Products
- ✓ Sustainability-focused


[Start Shipping](#)






Ship Online

With your free USPS account, you can pay for postage and print just one label or a batch of shipping labels online. Easily edit multiple labels, upload a file of addresses, and access other features for managing your mail and packages. Plus, all customers save on shipping with lower Commercial Rates.



Integrate with Platforms

Access our secure, ready-to-use APIs and documentation in our developer portal to easily integrate USPS tools and resources into your own websites and applications. You will have access to testing environments, modernized RESTful, HTTP-based APIs, and more.



Ship Your Own Labels

Use our next generation package platform for postage payment and adjustments. Ship domestic, international or returns packages through the same platform. Create package labels using your won software and submit manifest files for package pricing and payment.

2026
Portal
Focus

Secure
Onboarding

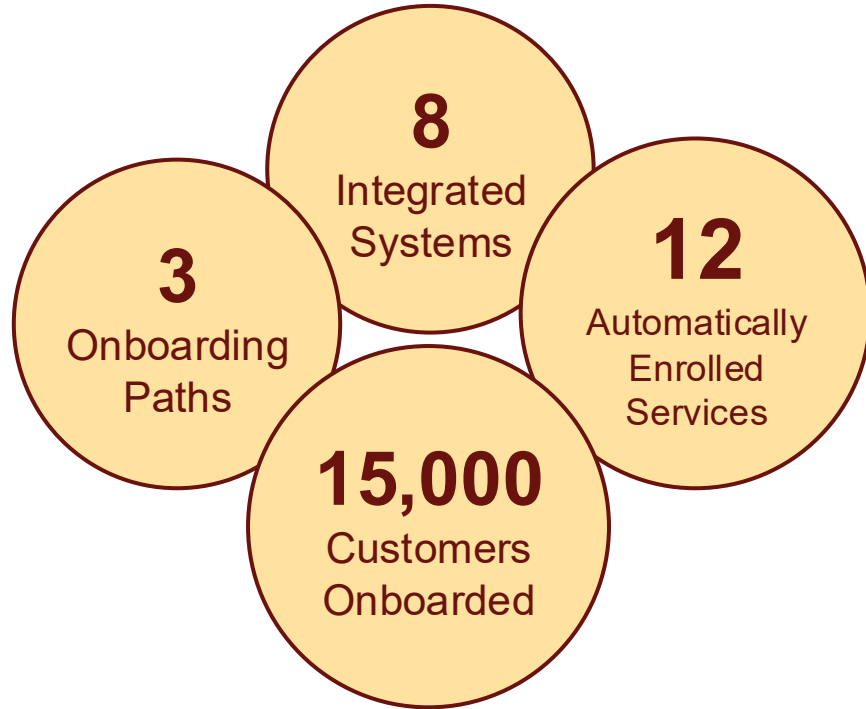
Organization
Management

Single Pane of
Glass Access
And Navigation

Role Based
Access

The Business Portal Today

- Shipping customer onboarding
- Payment account management
- USPS APIs set-up
- Business location control
- Authorizations



Business Portal Top Features



Seamless Onboarding

New user can set up account through platform or as own organization



Guided Personalized Enrollment

Ensures customer has access to the mailing and shipping services needed



Robust Account Management

Ability to manage locations, payment accounts, authorizations all from “My Account” Page



Reporting

Real time reporting on Volume Spend, NSA Spend, Shipment Feedback and Package Service Data



Modernized Navigation to Access Services

Simplified and clear language regarding mailing and shipping services



The Business Portal Today

Business Portal

A quicker and more secure simplified customer onboarding experience for package shippers and API users.

- Designed for Shippers
- Self-service capabilities
- Simplified Onboarding
- Automated access to products and services

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New User Account Creation

Create Your USPS.com Business Account



- Business customer focus
- Company information
- Background identity proofing

Step 1: Company Information

How Would You Like To Enter Your Address?

Address ZipCode™ Company Identifier

Enter Your Address

Country *
UNITED STATES

Company Name *
NPF

Address Line 1 *
600 COOK WAY

Address Line 2
Address Line 2

City *
BEN LOMOND

State *
CA - California

ZIP Code™
95005-9603

Search Address

Step 2: Contact Information

Enter Your Contact Information

All fields are required unless specified as optional.

First Name
COPNPF

Last Name
Demo

Type
US

Phone Number
6149409731

Email
anubala.malviya@usps.gov

Verify Account

Step 3: Username & Security

Username and Password

Username
NPFDEMO ✓
Username available

Password
***** ✓

Re-Type Password
***** ✓
Passwords Successfully Match


Your password must:

- ⊗ Not match your username.
- ⊗ Be 8 to 50 characters long.
- ⊗ Have at least one uppercase letter.
- ⊗ Have at least one number.
- ⊗ Include only allowable special characters (if used): - () , & @ ? ! # / ' * + =
- ⊗ Not contain more than 2 consecutive repeat characters.



Business Account Created

- Automated Ship enrollment
- Automatic Mailer ID (MID) set-up for USPS Ship



USPS.COM

You've successfully registered your USPS Business Account.

Your Company Information

Address	Name	Email
NPF 800 COOK WAY BEN LOMOND, CA 95005-9603 UNITED STATES	COPNPF Demo	anubala.malviya@usps.gov
	Phone Number	
	(814) 940-9731	

Your business account has been connected with the existing Customer Registration ID (CRID) and its Mailer IDs (MID).

Customer Registration ID (CRID): 20645931	Master Mailer ID (MID): 900094332 (MASTER)	Label Mailer ID(s) (MID): 900094333
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After you've completed onboarding, you can edit your business account information in the Business Customer Gateway

Business Account Overview (Payment Account)

- Credit Card
- ACH Debit
- Comprehensive package shipping set-up

Add Your Payment Account

To ship with USPS using this business account, you must add a payment account. You can add additional payment methods after your account is established.

I have read, understand, and agree to the [Payment Account Terms and Conditions](#).

Select Payment Method

Credit Card
Pre-authorize amounts on your credit card

ACH Debit
Direct bank account transfers

[Return to My Business Portal](#)

Payment Account- Preauthorization

- Preauthorization for Credit Cards
- \$500-\$10,000 daily
- Fraud prevention

The screenshot displays a web interface for selecting a payment method and setting an authorization amount. The 'Select Payment Method' section has two options: 'Credit Card' (pre-authorized amounts on your credit card) and 'ACH Debit' (Direct bank account transfers). The 'Authorization Amount' section offers five options: \$500 (70 packages, Recommended), \$1,000 (140 packages), \$2,500 (350 packages), \$5,000 (700 packages), and \$10,000 (1400 packages). A warning message states: 'Before you are able to generate labels, USPS will pre-authorize your account for the amount selected. This amount will be your maximum daily spend limit. Please note - a hold will be placed on your account for the specified amount. At end of day, USPS will process your amount spent and release the authorization hold.' At the bottom, there are two buttons: 'Return to My Business Portal' and 'Continue'.

Payment Account Management (Credit Card)

- Multiple pay methods
- Integrated into onboarding
- Credit and Debit Card

Business Payment Information

Saved Credit & Debit Cards


Save up to 3 credit or debit cards in your secure account. You can edit or delete them at any time.
Enter your card information and click **Save Card** to save it.

Credit or Debit Card Information

*Required Field

Business Name
NPF

*Cardholder's Name as it appears on card Card Nickname (Business Card, Personal Card, etc.)

*Card Number *CVC  *Expires on

Payment Account Management (ACH Debit Account)

- ACH Debit
- Account set-up integrated into onboarding
- Micro-debit validation

ACH Debit Form

Please review your Corporate Account Details, then enter your bank account information.

Corporate Account Details • Read Only

CRID	1000047958
Company Name	BSAGU-928 CO
Business Address	12345 BSAGU-928 CO DRIVE HAYMARKET, VA 20169
Primary Contact	BSAGU-NINETWOEIGHT TESTER
Phone Number (908) 765-8769	
Email Address	JACQUELINE.L.WHITE@USPS.GOV

Bank Account Information

Are you a financial institution or credit union?
 Yes No ✓

Account Type:
 General Ledger Account Corporate Account ✓

Bank Routing/ABA Number: ✓

Bank Account Number: ✓

Show Bank Account Number

Bank Name: PNC BANK NA

✓

Business Portal – My Account Page

View

- Payment accounts
- Business locations
- Authorizations

Create

- New Locations
- New authorizations through invitation flows
- New payment accounts

The screenshot shows the USPS Business Portal My Account page. At the top, there are navigation links for My Account, My Account ID, My Dashboard, English, Support, Help Center, and Logout. The main heading is "Business Portal" with the USPS.COM logo. Below this, there is a green banner with a checkmark icon and the text "Download the Priority Mail 5x5 Zip Code list, or learn more about Priority Mail Next Day".

Under the heading "Demopayer >> Account", the "My Account" section is displayed. A welcome message reads: "Welcome to your USPS Business Portal, where you can view and manage your USPS account and associated business locations. Explore the services within the portal and other USPS applications that will help you streamline your shipping."

The "Quick Actions" section contains several buttons: "Ship Now", "Ship with APIs", "Discover APIs", "Add Business Location", "Request New Mailer Id", "Enroll in a Data Feed", and "IP Agreements".

There are three main sections for account management:

- My Business Locations (1)**: Includes a "Manage Locations" button and a table with columns for User CRID, Company Name, and Company Address. The table contains one entry: User CRID 20044173, Company Name Copinger12826x3, and Company Address 2834 MAPLE COUCH WYKY.
- My Payment Accounts (1)**: Includes a "Manage Accounts" button and a card for a DEBIT account (1000083381) which is ACTIVE.
- My Authorizations (1)**: Includes a "Manage Authorizations" button and a table with columns for CRID, Company, Authorized Party, and Type. The table contains one entry: CRID, Company, Authorized Party Enterprise Access, and Type IP Agreement.

Authorizations

MyShippingPlatform is requesting permission to access your USPS Account

Grant MyShippingPlatform permission to utilize your USPS account credentials to rate shop, purchase labels, manage shipping, track shipments, and access additional USPS services on your behalf.

MyShippingPlatform will be able to use the following business information on your behalf:

6 Business Locations: Business Name, Address, CRID, EPS Account, Master MID, and associated MIDs

Hide Details

Showing 1 - 5 of 6

Search by Business Name, Address, City, ZIP Code, or CRID

Business Name	Address	CRID	EPS Account	Master MIDs	MIDs
Demopayer	353 TEST DEMO DUBLIN, OH 43065	20574024	1000049032	900077124	3 MIDs
DEMO2	868 COOPER ST POWELL, OH 43017	20574821	1000060234	900091402	900091403
ParisBaguette	8838 LYRA DR COLUMBUS, OH 43240	20534978	None	900091404	2 MIDs
ParisBaguette	8838 LYRA DR COLUMBUS, OH 43240	20534978	None	900091404	2 MIDs
Anu Castle	2573 FRIESIAN LN POWELL, OH 43066	20541420	None	900091433	2 MIDs
PPCTEST2	411 W 7TH ST FORT WORTH, TX 76102	20542624	None	900091421	900091422

Results Per Page 5 < 1 2 >

By acknowledging the USPS terms and conditions and selecting the "Authorize & Continue" button below, you are granting MyShippingPlatform permission to use the USPS business account information listed on this page. USPS will send a confirmation email to the address associated with this account.

I have read, understand, and agree to the [USPS Terms and Conditions](#) for authorizing MyShippingPlatform to access my USPS business account.

Authorize & Continue

Manage Locations

- View locations
- See associated MIDs
- Add locations

Manage Locations

You can manage your current locations and add new locations. Use the tabs to view your current Business Locations and your current MIDs associated with your USPS Ship profile

Mail Owner CRID: 20574624 Business Location: 363 TEST DEMO DUBLIN OH 43065 Manifest/Master MID: 900653884

Select Business Location:

Select Company ▼

Locations & Mailer IDs USPS API Examples

This Home location is Enrolled in USPS SHIP.

Search by Business Name, Address, or MID Actions ▼

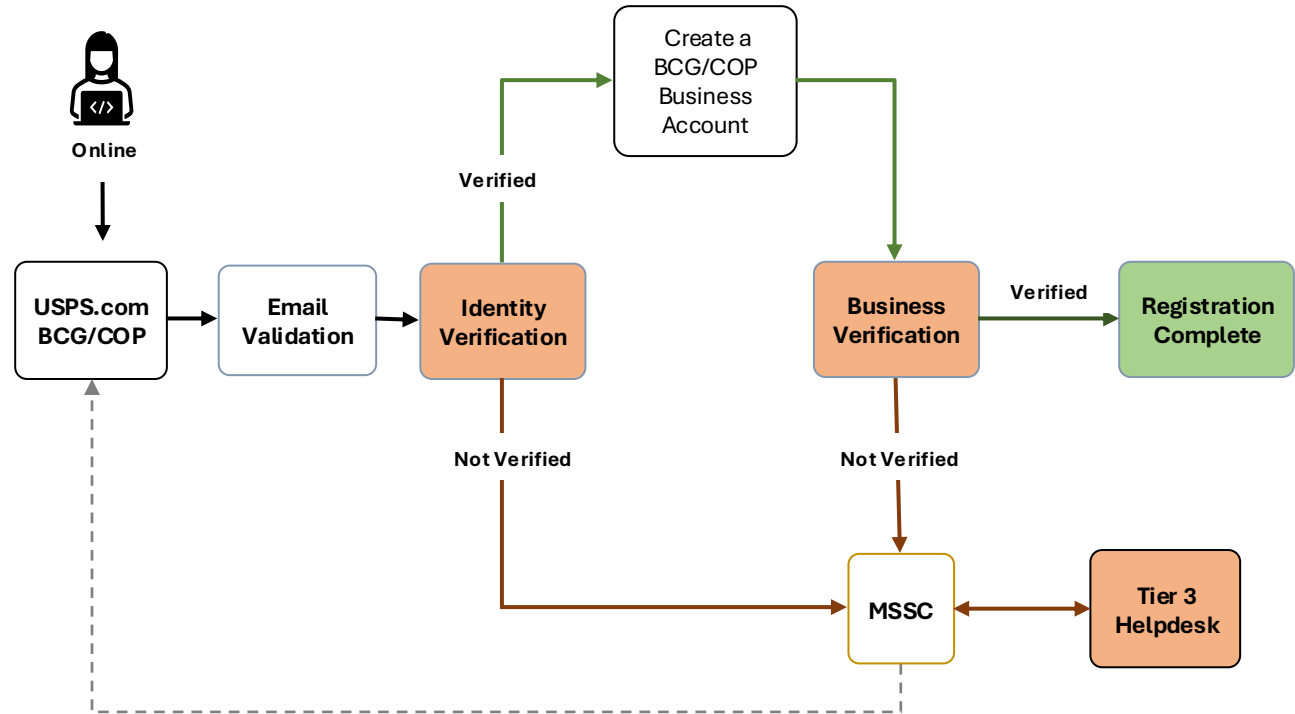
MID	Program	Company	Address
900077124	OUTBOUND	Demopayer	363 TEST DEMO
900077125	OUTBOUND	DEMO2	666 COOPER ST
900077126	OUTBOUND and RETURNS	DEMO2	666 COOPER ST
900077129	OUTBOUND	ParisBaguette	8839 LYRA DR
900077130	OUTBOUND and RETURNS	ParisBaguette	8839 LYRA DR

Results Per Page: 5 ▼ < 1 2 >



Secure and Verified Onboarding Process

- Business ID Check
- Identity verification check
- Email validation
- Multifactor Authentication
- 24/7 MSSC Help Desk Support: 1-877-672-0007

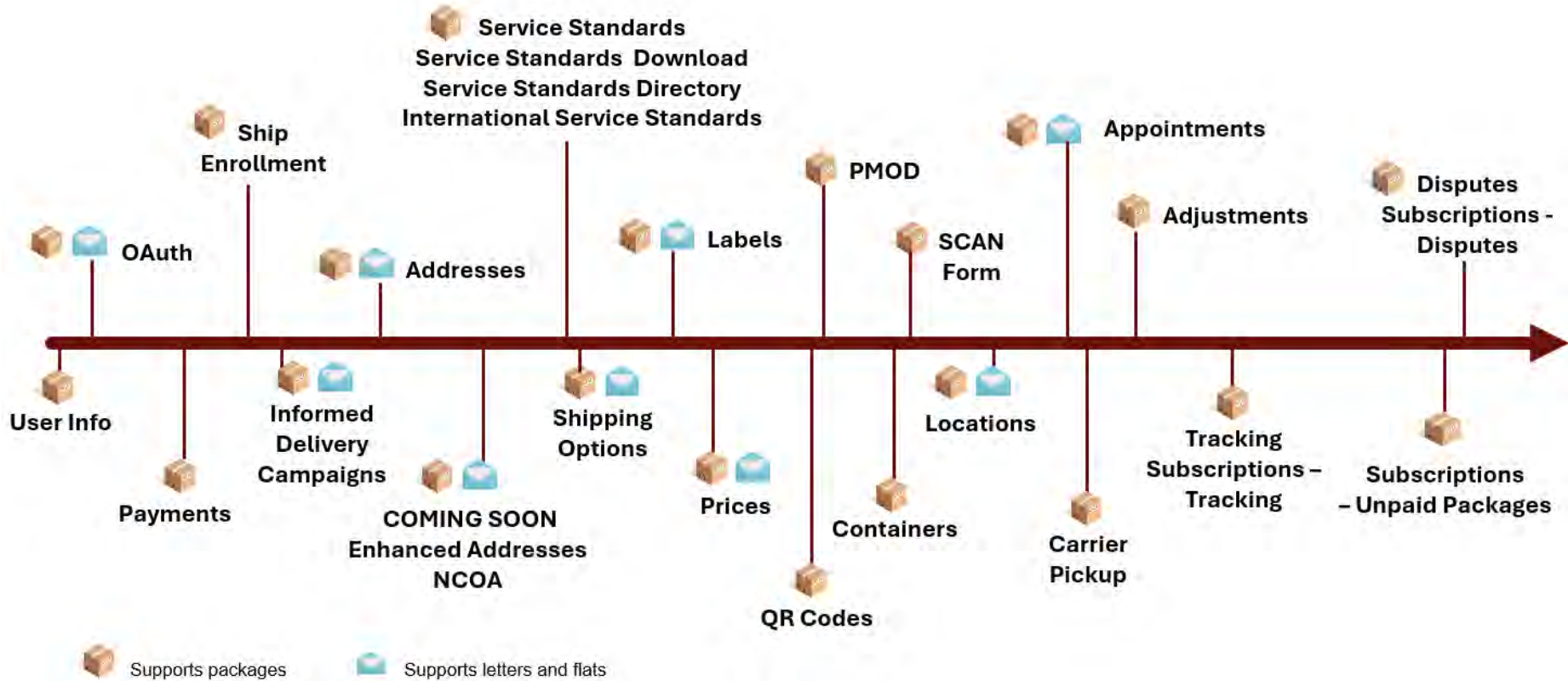


 Identity Verification Services

MSSC = Mailing and Shipping Solutions Center



USPS API Ecosystem



USPS Developer Portal

- Secured Developer Portal
- API Setup
- On Business Portal

USPS.COM

USPS® Developer Portal

The USPS Developer Portal is for software developers who would like to integrate Postal Service® functionality into their ecommerce, shipping, or logistics systems. Access and use USPS tools and resources conveniently within your site and application

Getting Started | Developer Apps

Create an App

Register an application which you will use to consume USPS APIs.

Click the Developer Apps above and then Add App and complete the following steps to create an App:

1. Click "Add app" button
2. Edit "App Name" for your App, if desired
3. Enter "Callback URL" (optional)
4. Enter "Description" (optional)
5. Select the APIs Available (required)
6. Click "Add App" Button

Retrieve your Consumer Key and Secret

Select the App you just registered and copy your Consumer Key and Consumer Secret by clicking the Manage button on the desired App. These credentials are required for generating OAuth tokens.

Review the [OAuth specifications](#).

Pass the Consumer Key and Consumer Secret as the client_id and client_secret, respectively.

Try out USPS APIs

Review the published APIs through the [API Catalog](#) on the USPS Developer Portal. Example Postman requests and curl commands for any API you would like to try out and execute are available on [USPS GitHub](#).

The default product includes OAuth, Addresses, Domestic Pricing, International Pricing, Locations, Service Standards, Service Standards Files, Shipping Options, and Userinfo, each with a quota of 60 calls per hour. To get started with APIs not included in the default or to request a quota increase, please contact us by submitting a USPS API service request on the [Email Us](#) page and a representative will assist.

Note: The Label API requires you to be enrolled in USPS Ship for both outbound and return labels and have an active Enterprise Payment Account.

Contact Us

If you have questions, please contact us by submitting a USPS API service request on the [Email Us](#) page and a representative will assist. In your request, please include the following information:

- Your Name
- Company Name
- Contact Phone Number
- Developer Portal Username
- URL being called (apis.usps.com, apis-tem.usps.com)
- Customer Registration Id (CRID)
- Mailer Id (MID)
- Country
- ZIP Code

**Do not include consumer secret (client_secret)

App FAQs

What is an App?

Apps are API consumers registered with USPS APIs. Apps are registered to obtain credentials that enable access to one or more API products (or a set URIs).

What is an API Product?

An API product consists of a bundle of API resources (URIs) provided by USPS APIs.

Some examples:

- "Public Access" API Product (addresses-v3, domestic-prices-v3, international-prices-v3, locations-v3, oauth2-userinfo, oauth2-v3, service-standards-files-v3, service-standards-v3, shipments-v3)
- "Shipping Suite" API Product (All endpoints from Public Access including adjustments-v3, appointments-v3, carrier-pickup-v3, containers-v3, disputes-v3, international-labels-v3, labels-v3, payments-v3, pmod-v3, scan-form-v3, tracking-v3)

What is an API Key?

An API key (also known as a consumer key) is a string value passed by a client app to USPS API proxies to authenticate this client app. The key uniquely identifies your client app.

USPS Developer Portal – App Creation

- View API Catalog
- Create Apps
- Manage Apps
- Manage API Security

Getting Started Developer Apps

[View API Catalog](#)

App Name	Status	
TestNewApp	approved	Manage

App ✕


Details [Edit](#)


App status: **approved**

Created: 02/19/2026 Description: test

Last updated: 02/19/2026

Credentials

Consumer Key: *****  Products: • Public Access

Consumer Secret: ***** 

Issued: 02/19/2026

Expires: Never

Key Status: **approved**

[Refresh Claims](#)



Dashboards



My Dashboard

- Business-focused dashboard
- Holistic view
- Ability to drill down

USPS.COM
Business Portal

Hi, Maria

My Dashboard Account Ship Mail Payments Tracking & Service Feedback

ABC Corp » My Dashboard

My Dashboard

Enter Tracking Number(s)

Locations: Show All

From: 01/01/2024 To: 01/31/2024

Product: All Platform: All

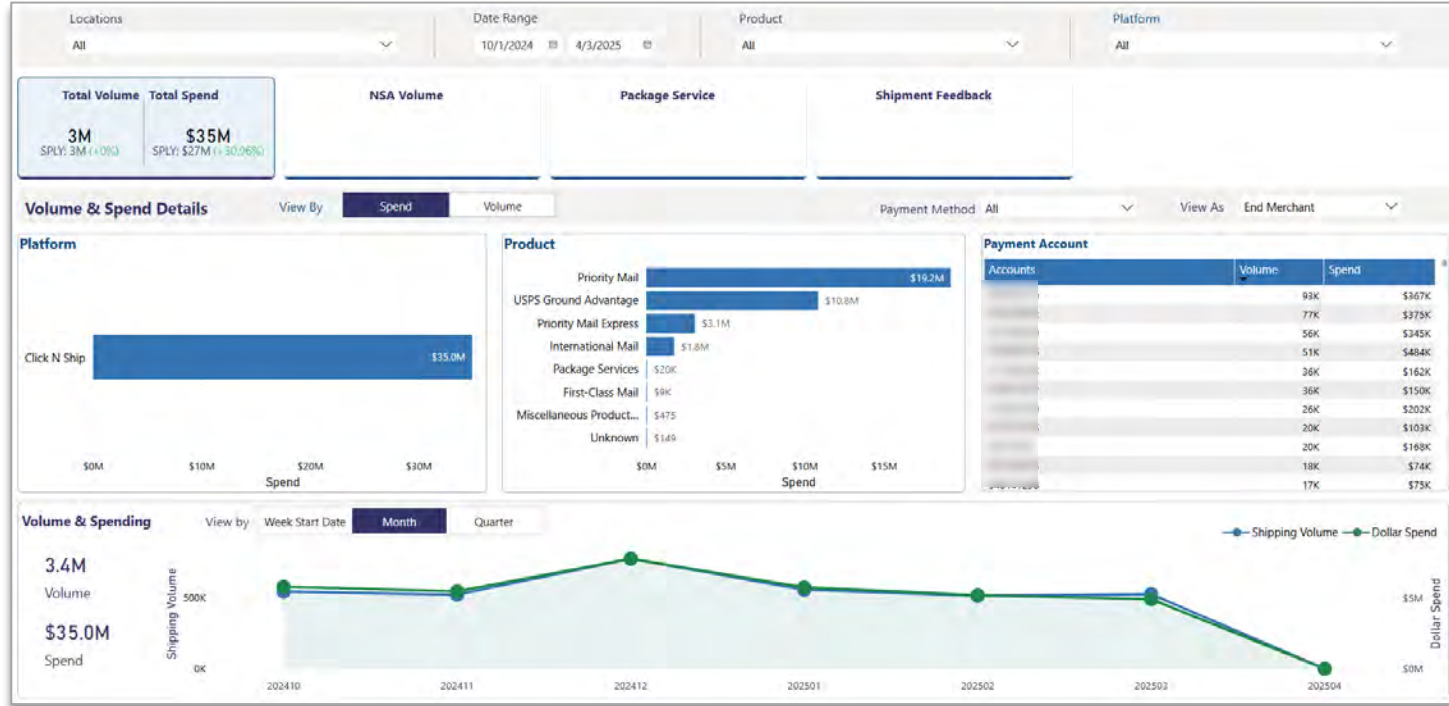
Select a value to view detailed data for each key performance metric category

Metric	Value	Comparison
Total Volume / Spend	46K / \$432K	+7.25% Compared to SPLY
% Towards Minimum Vol - NSA (Current Qtr)	86.24%	+5.25% Compared to SPLY
% of Package with Shipping Feedback	1.67%	-2.60% Compared to SPLY
% Delivered within Standard	98.34%	+3.44% Compared to SPLY

View Additional Benefits
View benefits customized to your shipping profile

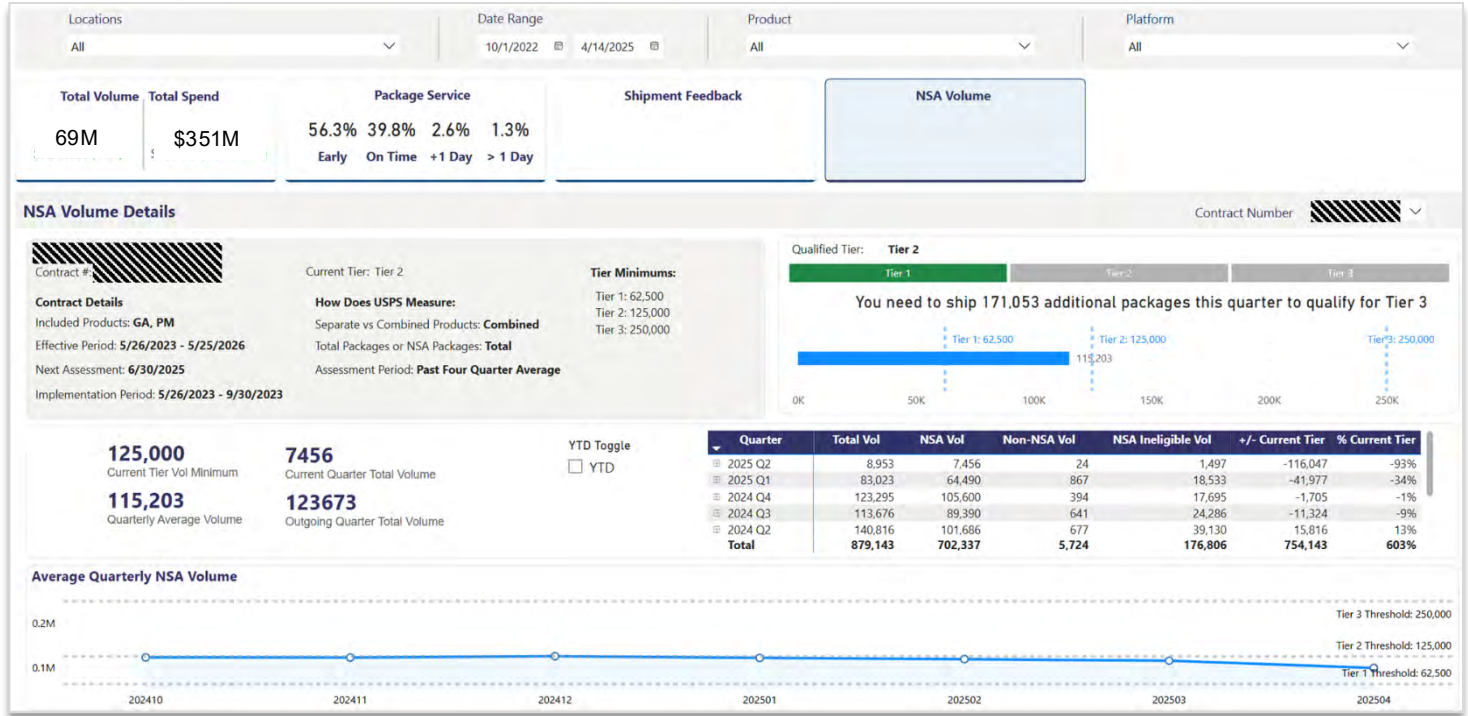
Volume & Spend Dashboard

- Total Volume and Spend
- By Platform, Product, Account
- Trend Analysis



NSA Volume & Details Dashboard

- Total NSA Volume
- NSA Customer-Specific
- Tier Qualification Analysis





Moving to the new Business Portal

USPS Business Portal

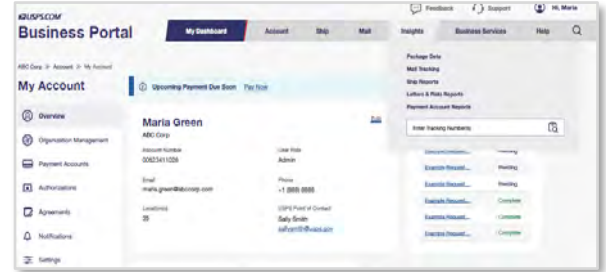
1 Guided enrollment personalized by user profile information



2 Automated shipping, reporting and mailing set-up as part of enrollment. Tools directly on the portal



3 Modernized navigation for access to all shipping, mailing and business tools



- **Modern User Experience**
- Users are taken through a guided onboarding flow, tailored to a user's profile, which fully enables mailing and shipping.
- Highly organized navigation focused on Mailing and Shipping functions
- Account management, dashboards, API developer portal and mailing and shipping functionality available directly in the Business Portal

Single pain of glass

- End to end account management
- Tools to Mail, Ship and do reporting available directly in the portal
- Views customized based on role

The screenshot displays the USPS Business Portal interface for a user named Maria Green. The top navigation bar includes links for Ship, Mail, Dashboard & Reporting, Other Products, and Help, along with a search icon and the user's name, Maria S. The main content area is titled "My Account" and features a left-hand navigation menu with options: Overview, Users & Locations, Payment Accounts, Authorizations, Agreements, Notifications, and Settings. The central panel shows the user's profile for "Maria Green" (ABC Corp) with details such as Account Number (00523411028), Email (maria.green@abccorp.com), and Location (35). It also lists the User Role (Admin) and Phone number (+1 (866) 6888). A "Service Requests" table is visible on the right, with columns for Request Name and Status. The table contains five rows, each with an "Example Request..." link and a status of either "Pending" or "Complete". At the bottom, there are two account balance cards: "Account 1" with a balance of \$1234 and a payment due date of Sep 7, 2025, and "Account 2" with a balance of \$2341 and a status of "No Payment Due". A "Manage Payment Accounts" button is located at the bottom right of the account summary section.

Organization Management

- If a customer chooses to create an organization, Org IDs will be used to link users and locations
- Business managers will be able to manage users and locations with the same Org ID by doing the following:
 - View, Add and Remove Locations
 - View, Add and Remove Users
 - Delegate access

Roles

Business Roles

Manager

The **manager role** will have the following access for their Organization (Org ID):

- All job function roles for all locations
- All specialized roles for all locations
- All reports & dashboards for all locations

User

The **user role** will have the following access for their location (CRID):

- All job function roles for their location
- All specialized roles for their location
- All reports & dashboards for their location

Job Functions Roles

Mail and Ship

Mailer/Shipper

Mailing and Shipping access (PO!, USPS Ship, IMsb, etc)

Development

Developer

Developer Portal Access.
(USPS APIs)

Transit

Transportation Dispatch

Transportation Access (FAST)

Financial

Finance Manager

EPA and other Financial access across an organization

Finance User

EPA and other Financial access across for their locations

Questions & Comments