MILKLAB® Roaster Royale 2027

Competition Rules
and Terms and Conditions

MILKLAB

COMPETITION RULES – MILKLAB ROASTER ROYALE 2027

1. Introduction

For its 4th year running – we are bringing back the MILKLAB Roaster Royale for 2027! Calling out all Aussie roasters that make up our great coffee community.

2. Definitions

In these Competition Rules and Terms and conditions:

"**Commercial Coffee Roaster**" means a registered coffee roastery with a valid ABN.

"**Entrant**" means the Coffee Roaster who takes part in this competition.

"**Promoter**" and "**MILKLAB**" means Noumi Trading Pty Ltd ACN 614 863 286 of 8A Williamson Road, Ingleburn NSW 2565.

"**Promotion**" means the MILKLAB® 2027 Roaster Royale competition.

"**Prize Supplier**" means InterAmerican Coffee Pty Ltd ACN 638 157 294 of 11/5 Parsons Street, Rozelle NSW 2039.

"**You"** and/or **"Your**" means a person who takes part in this competition.

"**Prize Winner**" means the person who receives 1st place, 2nd place or 3rd place in the round of judging.

"**Tax Invoice**" includes any document or record treated by the Commissioner of Taxation as a tax invoice or as enabling the claiming of an input tax credit for which an entitlement otherwise arises.

3. Eligibility, Entry Criteria and Rules

To win the MILKLAB® Roaster Royale, create the best coffee roast with supplied green coffee beans that pairs perfectly with MILKLAB Almond!

Eligibility

- To enter the Promotion,
    - you must be a Commercial Coffee Roaster currently operating in Australia;
        - one (1) person may enter the competition on behalf of a Commercial Coffee Roaster and this person must have the consent of the roaster to represent them in the competition.
    - be one of the first hundred (100) entries to enter the competition; and
    - submit your registration form **before 11:59PM AEST 27th November 2026**.
- The Entrant ABN submitted on the expression of interest form and the Commercial Coffee Roaster ABN must be identical.
- For the avoidance of doubt, at the earlier of:
    - 11:59PM AEST 27th November 2026; or
    - 100 valid entries being received by the Promoter,

- The registration form will close and no further entries will be permitted.

Entry Process

- Enter via the MILKLAB website at www.milklab.com.au/roaster-royale. To register, fill in the expression of interest form.
- Once you are successfully registered (as an eligible Entrant), the Promoter will post you four (4) x two (2)kg bags of the Prize Supplier's green coffee beans (**Supplied Beans**) within 5-10 business days **after** 11th December 2026.
- The Promoter will also post to you one (1) Roaster Royale coffee bag (**Supplied Coffee Bag**) within 5-10 business days **after** 11th December 2026.

Submitting An Entry

- Once you have received the Supplied Beans and Supplied Coffee Bag **and** before **15th January 2027**:
    1. You must post 1kg of roasted beans (which were roasted from the Supplied Beans) to the Promoter at 8A Williamson Road, Ingleburn 2565, NSW; **and**
    2. The 1kg of roasted beans must be packaged within the Supplied Coffee Bag.
- You must use the Supplied Beans and Supplied Coffee Bag to formulate and post a unique roaster blend to the Promoter for the purposes of the Promotion.
- Entries must be received no later than **15th January 2027** to be eligible for judging. Entries not received before this date will be deemed ineligible to progress to judging.
- All entries which are posted must be marked to the attention of 'MILKLAB'.
- The coffee beans roasted and forming part of your submission must not commercially exist on the market and must:

    (a) be made specifically for the Promotion; and

    (b) be made **only** from Supplied Beans.

Other Rules

- The coffee beans submitted into this Promotion must be provided whole.
- There is a maximum of one (1) entry per roaster.
- In the event multiple entries are received, the Promoter will only select the last entry received before 15th January 2027 for the purposes of the 1st Judging round (see below). Other entries will be discarded.

4. Judging Process

- To ensure anonymity, all entries will be blind cupped and coded by the Promoter before any judging rounds take place.

- There will be two judging rounds in this Promotion as outlined below:

	Details	Judging Criteria	Result
1st Judging round	Date: To be set by Promoter, however this will be decided upon before 20th January 2027. Venue: 42a Flora Street, Kirrawee NSW 2232 Judging Panel: • a representative of the Promoter; • a representative of the Prize Supplier; • a representative of White Horse Coffee.	• Beverages sampled by the judges will be assessed on the harmonious balance between sweetness, flavour, aftertaste and balance with MILKLAB Almond. • Brewing Parameters and Equipment as per Figure 1.1 • A score out of 10 will be given for each coffee assessed.	Top five (5) entries to be deemed winners of the 1st Judging round will be progressed to the 2nd judging round (Roaster Royale Finale).
2nd Judging round (Roaster Royale Finale)	Date: 4-6 March 2027 Venue: Melbourne International Coffee Expo (MICE) at the Melbourne Convention and Exhibition Centre. Judging panel: • a representative of the Promoter; • a representative of the Prize Supplier; • a representative of White Horse Coffee.	• Beverages sampled by the judges will be assessed on the harmonious balance between: - Sweetness; - flavour; - aftertaste; and - balance with MILKLAB Almond. • Brewing Parameters and Equipment as per Figure 1.1. • A score out of 10 will be given for each coffee assessed.	1st place winner, 2nd place and 3rd place will be decided.

FIGURE 1.1 Brewing Parameters & Equipment

[Coffee Type] i.e Espresso	• **Machine:** La Marzocco (any model available in the roaster's office). o 115 PSI. o 94°C at the head. • **Coffee:** 18g-22g in the basket. • **Yield**: 35-48g. • **Extraction Time:** 25-35 seconds (tolerance of +/- 2 seconds for an acceptable range,

	split into 2 shots). • **Water Mineral Content:** Reverse osmosis, remineralised to 30PPM. • **Grinder:** Izaga Markibar. • **Basket:** La Marzocco 21g. • **Cup:** Acme 190mL cup. • **Milk:** MILKLAB® Almond.

- The Head Judge will have the final decision regarding the eligibility of entries, judges and compliance with these Rules. No further correspondence will be entered into regarding a judge's decision. The Head Judge will be a representative of the Promoter.

ADDITIONAL REQUIREMENTS FOR 2nd JUDGING ROUND

- The top five (5) entries from the first judging round will receive a further supply of four (4) x 2kg bags of the Prize Supplier's green coffee beans (**Additional Supplied Beans**) within 5-10 business days after the 1st round judging has concluded.
- Where an Entrant has progressed to the second Judging round, they will be required to:
    - provide a further 1 kg of the same coffee blend forming part of their original entry using the Additional Supplied Beans (**Further Entry**); and
    - ensure this Further Entry is delivered to 'MILKLAB' at 8A Williamson Road, Ingleburn, NSW 2565 before **18th February 2027**.
- Entrants who progress to the 2nd Judging Round, but fail to deliver their Further Entry by **18th February 2027**, will be disqualified and deemed ineligible to progress further in the Promotion.

5. Melbourne International Coffee Expo (MICE) Attendance

- Winners of the 1st Judging round who comply with the additional requirements for the 2nd Judging Round will have their entries judged at the Roaster Royale Finale to be held at MICE.
- Entrants will be invited to attend and showcase their entry at their own cost. Entrants who are unable to attend will have their entries judged in their absence by the relevant judging panel.

6. Prizes

- The following schedule outlines the prizes which are to be awarded by the Promoter and/or the Prize Supplier.

Description	Prize	Prize Provider
Receiving 1st place in the second-round judging	AUD $10,000^ and opportunity to become a MILKLAB Roaster Partner*	Promoter
	Travel Prize (refer to clause 7) & clause 25 of Terms and Conditions for further information and conditions.	Prize Supplier
Receiving 2nd place in the second-round judging	AUD $5,000^	Promoter

Receiving 3rd place in the second-round judging	AUD $2,500^	Promoter

^Note: The prizes will be payable in accordance with Clause 10, 'Prize Delivery.'

7. Prize Details – Travel Prize

Refer to below and clause 25 of the Full Terms and Conditions for Travel Prize details and conditions.

Inclusions	• Economy flights for one (1) person (the Prize Winner), including carbon offset if made available by the selected airline. • Departing Flights from Sydney, Brisbane, Perth or Melbourne (at Prize Winner's option) • Minimum of four nights' accommodation in Colombia (**Prize Destination**). • Returning flight from Eldorado International Airport • The Prize Winner may not select any other Prize Destination. • In the event that the Prize Supplier determines that Colombia is not a suitable Prize Destination, based on the conditions of the coffee harvest at the estimated date of arrival, The Prize Supplier reserves the right, at its sole discretion, to change the Prize Destination and substitute it with an alternative destination of substantially similar value, should circumstances arise that render the original Prize Destination unavailable or unsuitable. • If the winner cannot participate in the Travel Prize for any reason, they must notify the Prize Supplier as soon as practicable. The Prize Supplier may, in its discretion, permit a representative of the winning Commercial Coffee Roaster to attend in place of the winner or offer the winner the option to attend an alternative trip, organised by the Supplier during 2027, subject to availability. • Sustenance whilst in the Prize Destination (Three meals a day with non-alcoholic drinks). • Local transport for the purpose of the trip. • The trip will take place during or around May 2027. Dates to be determined by the Prize Supplier, however at least three-months' notice will be provided to the Prize Winner prior to the departure date.
Exclusions	• Medical expenses • Private entertainment. • Transport for private tourism. • Any additional free entertainment and/or alcoholic drinks are at the discretion of the hosts in the Prize Destination. • Travel insurance is required and is the responsibility of the Prize Winner to obtain coverage from the departure date until the date of return. Policy must be provided to the Prize Supplier prior to departure.
Other Information	• This trip may be part of an organised trip with a group of the Prize Supplier's customers. • The Prize Supplier will not be held responsible for costs incurred for injury or illness or other losses incurred during travel period unless such injury or loss is caused by the Prize Supplier's breach of duty of care and/or negligence.

Prize Winner's Requirements	• The Prize Winner acknowledges and will consider advice provided by the Australian Government with respect to travel to the Prize Destination. • The Prize Winner will at their own expense obtain travel insurance for the full duration of travel and supply policy details to the Prize Supplier prior to departure. • The Prize Winner commits to always following the Prize Supplier and/or the organiser's safety instructions, including but not exclusively, meeting points, curfews, and off limit areas. • The Prize Winner is responsible for obtaining any required entry permits, visas or other entry document from the government of the Prize Destination country. The Prize Supplier or any other related bodies corporate (as defined in Section 50 of the *Corporations Act* 2001) will not be held responsible for any loss or cancellation in the event that the Prize Winner is unable to obtain any entry permit, visa or other required entry document.

8. *MILKLAB Roaster Partner Opportunity

- In addition to the cash prize and the Travel Prize, the Prize Winner will receive the opportunity to be a non-exclusive roaster partner of the Promoter.
- The Prize Winner will receive the Promoter's Supply of Services Agreement (or other similar agreement), in which:
  - A. The Promoter and the Prize Winner may agree on the scope of specific marketing and promotional partnership services and fee to be provided by the Prize Winner to the Promoter; and for which,
  - B. Where the opportunity is accepted by the Prize Winner, the Promoter's Standard Supplier Terms will apply, which is accessible here: Supply-of-Services-Standard-Terms.pdf (noumi.com.au).
- For the avoidance of doubt:
  - The Prize Winner is under no obligation to accept the partnership opportunity, and
  - If declined, no substitute will be offered by the Promoter (subject to any State and Territory legislation).
- The Roaster Partner Opportunity is subject to mutual agreement between the Promoter and the Prize Winner.

9. Publication of Results

The MILKLAB ® Roaster Royale winners will be announced live at MICE between 4-6 March 2027. Results may also be published on the MILKLAB website (www.milklab.com.au/roaster-royale).

10. Prize Delivery

Prize money will only be payable where the Commercial Coffee Roaster has provided a valid Tax Invoice to the Promoter. The Prize Supplier may also request a valid Tax Invoice.

- Each prize will be paid to the bank account notified in the Tax Invoice.
- The Promoter takes no responsibility for the accuracy of any information provided in any Tax Invoice submitted to the Promoter in conjunction with this Promotion and will not re-submit payment.

- In no circumstances shall the amount payable exceed the respective prize amounts for each prize.

Valid Tax Invoices will be payable within 30 days end of month from their receipt.

FULL TERMS AND CONDITIONS – MILKLAB ROASTER ROYALE

1. The details above (Competition Rules) and the following clauses collectively form the terms and conditions of the Promotion (**Terms and Conditions**).
2. The promoter of this competition is Noumi Trading Pty Ltd ACN 614 863 286 of 8A Williamson Road, Ingleburn NSW 2565 (**Promoter)**.
3. All dollar values are in Australian dollar currency.
4. **Promotional Period**: The Promotion commences at 12:00PM AEST 19 October 2026 and closes at 5:00PM AEST on 27 November 2026 (**Promotional Period**).
5. **Eligibility, Entry into the Promotion, Judging of Entries, Prize Details**: Refer to the following in the Competition Rules for full details:

Promotion Eligibility	Clause 3 - Eligibility, Entry Criteria and Rules
Entry into the Promotion	Clause 3 - Eligibility, Entry Criteria and Rules & Clause 5 – Mice Attendance
Entry Requirements	Clause 3 - Eligibility, Entry Criteria and Rules
Judging of Entries	Clause 4 - Judging Process
Prize Details	Clause 6 - Prizes Clause 7 – Prize Details – Travel Prize Clause 8 – Prize Details – MILKLAB Roaster Partner Opportunity Clause 10 – Prize Delivery

6. Each Entrant is responsible for ensuring their familiarity with the Terms and Conditions at the time of participation. Participation in this competition is deemed acceptance of these Terms and Conditions. The Promoter's decision not to enforce a specific restriction (whether communicated to an Entrant or not) does not constitute a waiver of that restriction or of these Terms and Conditions generally.
7. The Promoter's decision in relation to any aspect of the Terms and Conditions and/or the Promotion is final and binding on every person who participates. No correspondence will be entered into in relation to the Promoter's decision. Chance plays no part in determining the winner(s).
8. The Promotion is not valid in conjunction with any other offer.
9. Entrants can only participate in the Promotion in their own name or their own business name. Entrants who enter using multiple aliases (e.g. multiple names) will be disqualified.
10. All Entrants acknowledge that the Promoter can rely on these Terms and Conditions even if the Promoter only learns of a person's ineligibility or breach of these Terms and Conditions after the Promoter has awarded a Prize to the ineligible person. Payment of the Prize value to the Promoter may be required by the Promoter if this occurs.
11. Winners are responsible for ensuring their correct personal information and contact email address are provided to the Promoter and any updated details are notified to the Promoter as soon as practicable. The Promoter accepts no responsibility should an Entrant fail to receive their Prize because of a failure to notify the Promoter of correct details or of a change to their details, or for providing invalid information.

12. The Promoter does not warrant that third party service providers including, without limitation, social media providers necessary for the Promotion will be available or any/all Participating Products will be available at all times during the Promotion Period.

13. Any costs associated with accessing third party services providers including, without limitation, social media platforms are the Entrant's responsibility and may be dependent on the internet service provider used.

14. The Promoter may, in its reasonable discretion, declare any Entrant or winner invalid and/or reclaim a Prize if the Entrant/winner:

    (a) disrupts, annoys, abuses, threatens, harasses or attempts to do any of these things to the Promoter, another Entrant or potential Entrant of, or anyone else associated with, this Promotion.

    (b) submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process; or

    (c) engages in conduct in relation to this Promotion which is misleading, deceptive, fraudulent or damaging to the Promoter's goodwill or reputation.

15. The Promoter reserves the right, at any time, to verify the validity of entries and Entrants (including, without limitation, an Entrant's identity, age and place of residence). Errors and omissions may be accepted or rejected at the Promoter's reasonable discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

16. Entries and/or competition registrations must not contain any material which is, in the opinion of the Promoter, offensive, insulting, defamatory, inappropriate, obscene, unsuitable, scandalous, infringing content, rude or otherwise objectionable. The Promoter reserves the right, in its sole discretion, to reject any entries which do not comply with these Terms and Conditions and will not provide any notification nor reasons for rejection. Entries that do not comply with these Terms and Conditions of entry will be deemed invalid and are not eligible to win.

17. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its reasonable discretion, to the fullest extent permitted by law to modify, suspend, terminate or cancel the Promotion, as appropriate, subject to any directions from any relevant authority.

18. It is a condition of accepting the Prize that the Entrant must comply with all the conditions of use of the Prize. The Entrant may be required to (at the Promoter's discretion) sign any legal documentation as and in the form required by the Promoter in their reasonable discretion, including but not limited to a legal release and indemnity form. The Prize must be taken and used as stated and no compensation will be payable if an individual is unable to use the Prize as stated.

19. The Promoter may communicate or advertise this Promotion via social media platforms (**Platforms**) including, without limitation, Facebook, TikTok and Instagram. However, the Promotion is in no way sponsored, endorsed or administered by, or associated with these Platforms. Entrants are providing their information to the Promoter and not to the Platforms.

20. If a Prize is unavailable for any reason, the Promoter reserves the right to substitute another Prize of equal or greater value for that Prize, or element of it, subject to the approval of any relevant authority (where applicable).

21. Entrants are advised that tax implications may arise from accepting the Prize and they should seek independent financial advice prior to acceptance of that Prize.

22. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia (**Non-Excludable Guarantees**).

23. **Supplied Beans**: The Promoter does not warrant the suitability and/or fitness for purpose of the Supplied Beans provided as part of this Promotion. It is the Entrant's responsibility to ensure the Supplied Beans are suitable for roasting, taking into account their individual roasting equipment and process. The Entrant acknowledges and agrees the Promoter and the Prize Supplier has not at any time made any warranties about the suitability of the Supplied Beans, and further warrants that they have made all necessary enquiries on the terms and conditions of this Promotion before participating.

24. **Prize Pool**: There will be a maximum of 3 prizes, as follows:

Prize	Value
1 x Travel Prize	AUD $3,500.00 (approximate value)
Cash Prizes	AUD $17,500.00
Total Prize Pool	AUD $21,000.00

25. **Travel Prize**

(a) The Prize Supplier for the Travel Prize is InterAmerican Coffee Pty Ltd ACN 638 157 294 of 11/5 Parsons Street, Rozelle NSW 2039.

(b) Refer to Clause 7 – Travel Prize Details for full breakdown of Travel Prize, inclusions and exclusions. Depending on the departure city (Sydney, Brisbane, Perth or Melbourne), the Travel Prize is valued at approximately AUD $3,500.00 (including GST) per the Expedia 2026 trip cost available on 11 September 2026 Prices published are subject to change without notice due to merchant, market and exchange rate fluctuations. There will be no difference paid to the winner between the approximate value and the actual value.

(c) The Prize Supplier will provide at least three (3) months' notice to the winner of the departure date and exact travel period in 2026. The winner must be prepared to depart on the date specified by the Prize Supplier. The travel date notified by the Prize Supplier is subject to change without notice, and the Travel Prize will be forfeited if the winner cannot travel during the travel period specified by the Prize Supplier.

(d) There can be no changes to travel arrangements once tickets have been issued or accommodation bookings once the reservation is confirmed.

(e) Unless expressly stated in these Terms and Conditions, all other expenses are the responsibility of the winner, including but not limited to current passports, visas, meals (outside of those included), spending money, transport to and from departure and arrival ports, transfers, drinks, incidentals, mini-bar, laundry, room service, telephone calls, activities, gratuities, service charges, travel insurance, pre and post accommodation, optional activities or excursions and all other ancillary costs. A credit card imprint or cash deposit may be required from the winner at check-in to the hotel for all incidental charges.

(f) By entering this competition and collecting the Travel Prize, the winner acknowledges and accepts that driving, travel and any other activities comprising the Travel Prize are inherently dangerous and may result in death, injury, incapacity, damage to property or other losses. The Promoter and/or the Prize Supplier is not responsible for any Force Majeure, such as adverse weather conditions or industrial action or civil commotion that may occur whilst the prize winner is traveling. The winner is responsible for enquiring about local issues and conditions at destinations before travel. The winner may be required to sign an indemnity as a condition of acceptance of the prize. Failure to return any signed releases and indemnities may result in the entitlement to the Travel Prize being forfeited The Promoter and/or the Prize Supplier does not guarantee that the winner will enjoy the Travel Prize or be suited to the type of Travel Prize offered.

(g) Travel arrangements to and from the winner's home and their nearest capital city airport do not form part of the prize unless expressly stated in these terms & conditions and are the responsibility of the winner. The Travel Prize cannot be used as part payment for another airfare package. Flights and accommodation are subject to availability when booking and cannot be exchanged for other destinations.

(h) If, for any reason whatsoever, a winner does not take an element of the Travel Prize at the time stipulated by the Prize Supplier, then that element of the prize will be forfeited by the winner, and cash will not be awarded in lieu of that element of the prize.

(i) Compliance with any health or other government requirements is the responsibility of the prize winner. The Travel Prize will be subject to a carrier's general conditions of carriage. The Promoter and/or the Prize Supplier and/or the carrier do not represent the safety, conditions or other issues that may exist at any destination. International travel advice can be obtained from various sources, including local government, local consular offices and the website of the Australian Department of Foreign Affairs and Trade at www.smartraveller.gov.au. Prizes for travel for a particular event or attraction must be taken to coincide with the event or the times and dates during which the attraction is available.

(j) Travel insurance is not included in the Travel Prize and must be obtained by the winner before departure and provided to the Prize Supplier upon request. The Prize Supplier will determine in its sole discretion, acting

reasonably, whether the travel insurance is acceptable for the purposes of the Travel Prize. A winner who does not obtain the appropriate travel insurance (as determined by the Prize Supplier) before departure, forfeits the Travel Prize and no substitute will be provided.

(k) Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Prize Supplier (including its' officers, employees and agents) excludes all liability for any loss (including, without limitation, indirect, special or consequential loss or loss of profits or opportunity), expense, damage, personal injury or death which is suffered or sustained in connection with the Travel Prize, except:

(a) To the extent caused by the Prize Supplier; and

(b) for any liability which cannot be excluded by including the Non-Excludable guarantees.

(l) The Travel Prize is subject to availability at the time of booking. The Prize Supplier and/or the Promoter is not responsible for any cancellation, delay or rescheduling of flights, and any costs incurred as a result (including, without limitation, accommodation costs) will be the sole responsibility of the winner.

(m) In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Prize Supplier's ability (or that of a third party involved with the Promotion) to proceed with providing the Travel Prize on the dates and in the manner described in these Terms and Conditions , including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, flight cancellations with no reschedule, wet weather impacting itinerary, the Prize Supplier may, in its absolute discretion, cancel the Travel Prize in whole, subject to approval of the relevant authorities (where applicable). If cancelled pursuant to this clause, no substitute will be offered.

(n) It is a condition of accepting the Travel Prize that the winner must comply with all the conditions of the Prize Supplier's requirements. The Travel Prize must be taken as stated by the Prize Supplier and no compensation will be payable, or substitute will be offered, if a winner is unable to use the Travel Prize as stated, or if the winner, for whatever reason and howsoever arising, decides to not participate in the Travel Prize.

26. **Winner Notification & Prize Delivery**: Winners of Cash prizes and/or or the Travel Prize, will be notified no later than 14 business days after judging takes place. Delivery of prizes will occur as per the following table:

Prize Details	**Delivery Details**
Cash Prizes	Within two weeks of announcing the winner(s).
Travel Prize	Prize Supplier to provide the winner of the Travel Prize three (3) months' notice of departure date and itinerary details.

27. Except for any liability that cannot be excluded by law, including the Non-Excludable Guarantees, the Promoter (including its officers, employees and agents) excludes all liability for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:

(a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);

(b) any theft, unauthorised access or third party interference;

(c) any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;

(d) any variation in prize value to that stated in the Competition Rules and/or the Terms and Conditions;

(e) the completeness, correctness or accuracy of any information provided for the purpose of or in connection with the Promotion,

(f) any tax liability/implications incurred by an Entrant; or

(g) use of a Prize,

except to the extent the Promoter has caused such liability.

28. Any attempt to deliberately undermine the legitimate operation of the Promotion may be a violation of criminal and/or civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to refer the matter to law enforcement authorities and/or to seek damages or such other civil remedies as the Promoter may determine from time to time to the fullest extent permitted by law.

29. The Promoter reserves the rights to:

    (a) terminate, change or otherwise deal with the Promotion at any time in its reasonable discretion without prior notice and/or

    (b) amend the terms of the Promotion if all or part of the Promotion and/or terms are or are likely to be considered a breach of any applicable laws or regulations in any of the countries in which the Promotion is run.

30. In participating in the Promotion and accepting the Prize, each winner agrees to participate and co-operate as required in all editorial and marketing activities relating to the Promotion, including, without limitation, being interviewed, photographed and video recorded (Material). Each winner agrees to granting the Promoter a perpetual, non-exclusive, non-revocable, and royalty-free licence to use such Material in all media worldwide, including, without limitation, online social networking sites, and the winner will not be entitled to any fee for such use.

DELIVERY

31. The Promoter will make reasonable efforts to deliver Prizes to the addresses and/or email addresses provided by winners. The Promoter cannot guarantee that any Prizes returned to the Promoter due to non-delivery at the provided address will be re-sent to winners.

32. The Promoter and their associated agencies, and companies associated with this promotion will take no responsibility for Prizes that are damaged, stolen, misdirected or lost in transit.

PERSONAL INFORMATION

33. Participation in this Promotion is conditional on providing personal information. This includes names, emails, phone numbers and address. The Promoter may disclose Entrants' personal information to the Prize Supplier, Promoter's contractors and agents to assist in conducting this Promotion and as required, to regulatory authorities.

34. By entering the Promotion, unless otherwise advised, each Entrant also agrees that the Promoter and/or the Prize Supplier, its employees, related companies and agents, may use personal information provided in any media for future promotional purposes, marketing, publicity, research, profiling purposes without any further reference, payment or other compensation to the Entrant, including sending an Entrant electronic messages and/or telephoning the Entrant.

35. The Promoter will otherwise handle Entrants' personal information in accordance with its Privacy Policy which can be accessed at https://noumi.com.au/wp-content/uploads/Privacy-Policy.pdf.

36. The Prize Supplier will otherwise handle Entrants' personal information in accordance with its Privacy Policy which can be accessed at Privacy Policy | InterAmerican Coffee Australia.

37. Entrants consent to the Promoter using their name, likeness, image and/or voice, along with the winning posted image, in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter. All entries become the property of the Promoter.

38. Entrants' details may be used for future promotional and/or marketing activities carried out by the Promoter and/or the Prize Supplier. Entrants can request not to receive this information by contacting the Promoter or the Prize Supplier or unsubscribing from email communications. The Promoter or Prize Supplier may continue to provide Entrants with information for an indefinite period unless and until advised otherwise by the Entrant.

39. The Promotion and these Terms and Conditions will be governed by the law of the State or Territory in which the Promoter ordinarily resides. Entrants accept the non-exclusive jurisdiction of courts and tribunals of that State or Territory in connection with disputes concerning the Promotion.

40. Entrants may request access to their personal information and/or update their personal information or lodge a complaint via the following process:

    - To the Promoter: correspondence by email to privacyofficer@noumi.com.au
    - To the Prize Supplier: correspondence by email to: dataprotection@nkg.coffee