

Casa Basilico Passport — Terms & Conditions

Last updated: November 2025

These Terms & Conditions apply to all purchases of the **Casa Basilico Passport** (the “Passport”), operated by **Casa Basilico**.



1. What the Passport Is

The Casa Basilico Passport allows you to pre-purchase **Casa Credits** (each worth €1,000) to secure participation in one or more future Casa Basilico chapters.

Each credit:

- Acts as a **downpayment** toward a future Casa Basilico stay.
 - Grants access to **Passport savings** (up to 20%).
 - Provides **priority room selection** once the chapter opens for booking.
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2. Payment & Value of Credits

- Each credit is valued at **€1,000 EUR**.
 - Credits can be used as full or partial payment for any Casa Basilico chapter taking place **within 24 months from the purchase date** (or as otherwise agreed in writing).
 - Credits are **non-refundable**, but **transferable** to another Casa Basilico chapter or participant (see Section 5).
 - The credit amount will be deducted from the total balance of your selected Chapter(s).
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3. Passport Savings

The number of credits purchased determines your total savings on future Chapters:

Credits	Savings
2	5%
3	10%
4	15%
5 +	20%

Savings apply to the full stay price of each Chapter and can be combined with *The Casa Basilico Journey* loyalty discount, up to a **maximum total of 30%**.

4. Room Priority Guarantee

- Room priority is based on the **timestamp of downpayment** for each Passport.
 - Earlier payments receive earlier access to room selection.
 - Priority applies only to available room categories at the time of selection.
 - Casa Basilico may limit the number of “priority” slots per chapter to ensure fairness.
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5. Changes, Transfers & Credit Validity

- You may **change or transfer** your Casa Basilico Credits once, free of charge, to another chapter or date within **24 months** of purchase.

- Transfers to another person require Casa Basilico's written approval before being finalized.
 - After 24 months, unused credits expire unless otherwise agreed in writing.
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6. Cancellation Policy

- Credits are **non-refundable**.
 - If you cancel a confirmed Chapter after applying credits, your credits will be reissued as Casa Basilico credit valid for **12 months**.
 - If Casa Basilico must cancel or reschedule a chapter, your credits remain valid and may be applied to any other future Chapter of your choice.
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7. Limitations of Responsibility

Casa Basilico is not responsible for changes caused by events outside its control (including but not limited to natural disasters, political instability, or travel restrictions).

In such cases, Casa Basilico will act in good faith to reschedule or offer equivalent value for your credits.



8. Remaining Balance & Invoices

- The remaining balance for each chapter (after applying credits) will be due according to the payment schedule communicated for that chapter.
 - All payments are made in **Euro (€)** via the approved payment link or method provided by Casa Basilico.
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9. Communication

All Passport confirmations, updates, and booking information will be sent by email from **info@casabasilico.com**.

Please ensure this address is marked safe in your inbox.

10. Final Notes

The Casa Basilico Passport is designed to make slow travel simple and rewarding.

By purchasing a Passport, you agree to these terms and trust Casa Basilico to deliver an experience that's warm, transparent, and unforgettable.
