**DID YOU USE AN ENGLISH CONCESSIONARY PASS?**

Yes No

**IF YOU TRAVELLED BY TRAIN TODAY**

P

From which station ……………………..………………………………….

To which station ………………………………….……………………….

# COMMENTS & SUGGESTIONS

*Do you have any other comments about Moorsbus?*

***Not enough space?*** *Add another sheet or email us!*

Please add your name and address if you’d like us to **reply** 🞏, put you on our **mailing list** 🞏, or **join** Friends of Moorsbus 🞏.

*We’ll separate your name and address from the rest of the data on this form so the results become anonymous.*

Name………………………………………………………………………………..………

Address………………………………………………………………………………..…..

…………………………………………………………………………………………………

…………………………………………………………………………………………………

Postcode ………………………………………………………………….……………..

*It helps save us money if we can contact you by e-mail – we can then use the savings to improve the bus service.*

Your e-mail address:

………………………………………………………………….…………………….

***Note: we’ll never pass your details on to anyone else****.*

*Please affix a postage stamp if you’re returning the form by post*

FRIENDS OF MOORSBUS

4 FOUNDRY COTTAGES

WRELTON

PICKERING

YO18 8PF

Data Detail

***V1***



*Your opinion matters to Moorsbus*

 ***2025***

***We need your help*** *to make our services better.*

We’d like to know about **your journey today**, what’s good and what’s not so good. Please fill in a form – or as much as you want to – every day you use the bus.

We can’t achieve everything you want (often because of funding, sometimes due to available roads, or for legal reasons), but your views and ideas are really important to us and we look very carefully at **every** comment.

Filling in this form also helps us raise more funds to develop the service because many organisations want to know how we reflect your views.

**Whatever your opinions – please TELL US.**

Post your completed form to us or hand it to the driver or a Moorsbus volunteer on your next visit.

Previous survey results are on the Moorsbus website.

Moorsbus is a not-for-profit Community Interest Company run entirely by volunteers to help both locals and visitors get around the area without needing a car. ***Thanks for being part of us!***

If you can help in any way, please get in touch. Donations are one way of safeguarding Moorsbus for the future: you can donate on the bus. Just ask the driver for a £2, £5 or £10 ‘Donate ticket.’ ­­­­­­­­­­­­­­

Contact us at: friendsofmoorsbus@outlook.com

**www.moorsbus.org**

# ABOUT YOUR JOURNEY TODAY

 **2025**

**Date of travel?**

**Where did you first board Moorsbus today? And time?**

am

pm

###### How many Moorsbus journeys today?

###### What is the purpose of your journey today?

## Please tick all that apply

🞏 Ride in the countryside 🞏 Shopping

🞏 Visiting friends 🞏 Meal

🞏 Work / volunteering 🞏 Special event

🞏 Visiting a specific attraction 🞏 Walk *(please state*

 *(which one?) number of hours)*

…………………………………….………………… hrs

🞏 Other reason *please state …………………………………………*

**What benefits (if any) have you gained from your visit today?**

Pleasure from enjoying the countryside

Improved physical health from exercise

Companionship and reduced isolation

**Are you visiting from your home today?** Yes No

**If you are on holiday,**

 **how many nights?**

**Type of accommodation?**

🞏 Hotel 🞏 Bed & Breakfast 🞏 Guest House

🞏 Camping/Caravan 🞏 Chalet/Cottage

🞏 Staying with friends/relatives

**About how much have you spent on your accommodation?** (total cost of spend in accommodation –

including any meals and drinks taken) £

# ABOUT MOORSBUS

###### How did you find out about Moorsbus?

 Timetable Poster/leaflet TV/Radio

 Internet Friends/family Used it before

 Info Centre Bus advertising Moorsbus e-mail Newspaper/Magazine *(please state which title)*

………………………………………………………………………………………………

 Other *(please state)………………………………………………………*

**Other than today, have your received** Yes No

**or seen any information about Moorsbus**

**in the last 12 months?**

### Please answer the following questions using this scale:

### 1 Very dissatisfied; 2 Fairly dissatisfied; 3 Neutral;

### 4 Fairly satisfied; 5 Very satisfied

 Moorsbus information: are you dissatisfied or satisfied

 ☹ ☺

 **1 2 3 4 5**

The amount of information

The clarity of information

The accuracy of information

The Moorsbus service: are you dissatisfied or satisfied

 ☹ ☺

 **1 2 3 4 5**

Routes taken

Frequency of buses

Value for money

Reliability

Comfort

Drivers

# HOW MUCH DID YOU or YOUR PARTY SPEND TODAY?

# *(If you’d rather not say – please leave blank)*

**Food and drink** (cafes, pubs, etc or food and drink bought for picnic)

£ . p

**Recreation** (admission to museums, attractions, bike hire, etc)

£ . p

**Shopping** (souvenirs, gifts, domestic goods, books, maps, etc)

£ . p

**Transport** (all bus and rail fares, taxis, petrol, etc used today from leaving your front door to returning)

£ . p

**Other spending** (anything else you spent when on your Moorsbus day)

 £ . p

# ABOUT YOURSELF (OR YOUR PARTY)

**Number and age of people in your party today:**

Age 0-15 Age 16-24 Age 24-40

Age 41-59 Age 60-70 Age 71+

###### Your full postcode:

 Yes No

###### Does your household have a car?

###### If YES, could you have used it TODAY?

**Could you get to the Moors without** Yes No

**Moorsbus?**

**Do you identify as a disabled person**, Yes No

**or have a long-term health condition?**