



MOORSBUS in 2025

v2

Written comments of Moorsbus passengers

Passengers were invited to fill in self-completion questionnaires which were available on every bus on every operational day in 2025. In addition an online survey was available, accessed through a QR code on buses and on the website. The surveys represent 818 passengers in 489 groups, although only just half of them added a written comment.

These comments are transcribed verbatim from survey forms. Full postcode zone data was collected but has been abridged to Postcode district data to ensure anonymity. Results from the past ten years, together with an analysis of the full survey data, are available on the **moorsbus.org** website.

Postcode	Comments
YO18	Wonderful to have a double decker bus today M3 (11:45) to Danby. Great for views.
BS20	Very friendly staff and beautiful scenery.
TS9	Excellent service. Both drivers very pleasant, friendly and smart.
DE4	Very useful to have e-mail - on this day we had intended to get the M8 back to Helmsley for the 1128 to Catter Bridge - we reside 20 min walk away. However weather was so beautiful we walked the 8 miles or so back. Very friendly crew and convivial group of travellers. We generally come to Yorks for 2 visits during the Moorsbus season. I think it's marvellous. PS Link to rights of way is invaluable.
YO25	It is a pity that the lack of funding limits the number of places served. It would be helpful if the 128 ran hourly.
YO25	A brilliant service. So glad I found it. Your driver is a star.
TS24	For a single journey on M3 from Damby 12:43 I was charged £5 rather than capped 3. Driver explained could not over-ride ticket machine (ticket showed Danby to Hutton le Hole). Interestingly previous ticket still attached to ticket machine was a donation of £5.
TS18	Hopefully to have 1 or 2 other services next year
YO7	Spotted M8 - going to take my good lady wife for some lavender.
TS6	We used the bus last year to visit Danby and exhibition centre - it was brilliant. We intended to do the same but checking the timetable we realised we could not catch a bus back to Helmsley in time to get the last bus at 4.30 for Thirsk. So we had to abort at the Lion pub and have 40 minutes at Blakey Ridge.
TS6	Absence of Guisborough to Danby link means more time travelling and less time at the destinations (sometimes just minutes).
YO23	Wish Coastliner was included in the Moors Rover ticket!
YO62	Moorsbus deserves more support from external funding
HU17	Have been using Moorsbus for years to go walking. Would like more timing connections, to coincide with bus leaving and returning to Beverley. We tell and give books to people including our walking group 'Tuesday East Yorkshire Walkers'
YO21	Very glad to see the Moorsbus operating but disappointed there is no 09:45 bus from Danby to Hutton le Hole. I used that service frequently to access the moors. I am sorry I shan't be using the bus as often this season.
CA2	If online timetables could specify dates they apply to, please.
TS6	Lack of Guisborough to Danby link is unfortunate
YO17	Although fully understandable, it was disappointing the bus does not come to Norton on a Sunday as 4 or 5 of us have been picking it up at Norton College in Langton Road
YO17	Disappointed that bus doesn't come to Norton on a Sunday but sits for 8 mins at Pickering on return journey. Very impressed with the time keeping, the bus always arrives on time
TS9	There used to be an M4 on Saturdays. Particularly last week on Sunday the bus was full with some standing.

TS6 Having to travel via Helmsley and Kirkbymoorside (and return same way) to access Hutton le Hole, Blakey, Castleton, Danby, Pickering, Thornton le Dale and Rosedale means less time spent what we go to these places for and more time travelling, which gets boring eventually.

YO7 Today we went to the art exhibition (Birds & Wildlife) at Nunnington Hall, we have had a lovely stress-free day (both in our 80s).

TS5 It's nice to have the limited service we've got for this year, it's better than no service. More people seem to be using the bus too. Hope to get back to the M3, M4 & M5 next year. Thank you for all the hard work.

TS9 Disappointing to have fewer options this year because of loss of M5 (and access to Osmotherley) and connection with trains at Danby, and to have a slightly later start (and earlier finish) on M4 cutting down on walking time. Not complaining! Understand why but thought it would be useful to have comment.

TS12 Used the Howardian Hills bus today. Nice to see it back. Disappointed about how few people used it.

TS9 So thankful for Moorsbus, reducing isolation and seeing our wonderful countryside etc. Grateful for reliable drivers and just getting out and about.

TS9 The M4 used to be on Saturdays too. This last Sunday journey bus packed and some had to stand. I understand some buses have been cut.

YO25 It was the EYMS website that made us realise that the Moorsbus would stop at intermediate stops. It was brilliant that the M1 route came through Watton to our local bus stop. Bus tracker also very helpful. Driver excellent too.

HU16 I was very happy indeed with the service. The bus was on time on each route and the driver was excellent and very sociable. I believe she is called Nikki. Very good!

YO30 Thank you for the hard work you put into Moorsbus. We are enjoying the Moors once more and being more creative - linking the bus to Castle Howard etc.

TS12 I decided to buy a yearly pass to the walled garden seeing I would be in Helmsley every Sunday waiting for the bus home.

TS18 Nice having a bus again but restricted where we can go.

TS5 It was lovely to see so many people using the buses today. M4 was full from Stokesley. Hope people continue to support such an excellent service.

YO30 Many thanks for organising Moors Bus. Love the new routes.

YO7 Tried M8 (brill). Visited Castle Howard, smelt lavender. You can't please everyone, but the bus timetables are excellent, OK you have a computer, it must be a nightmare putting all together with all buses. Very well done!

TS6 It's a great pity I can only visit Danby Lodge for 3 minutes but later buses don't link up to get me home.

TS9 Keep up the good work

TS18 Hopefully in the future there could be another couple of Moorsbuses

TS9 Everything very good

YO62 Would be nice to be able to go to Thirsk and back to Helmsley

TS18 I appreciate the constraints of Moorsbus, but it's a shame we cannot visit our favourite places now.

TS9 Moorsbus Network helpful with extended routes from Stokesley. 'Maiden voyage' for my new rollator on M4 (it had space) and walk to Ashberry Farm, Rievaulx.

YO30 Thank you to all who organised Moorsbus this year. Much appreciated.

TS14 I love the Moorsbus but really miss being able to go Danby and Blakey Ridge way, and Pickering without a lot of changing.

YO7 Buses all on time today.

YO7 Thoroughly enjoyed trip today.

YO21 The 4 o'clock return is too early - 5-6pm would be better

YO32 Very good. So happy you have started in May!!!

IP6 We would not have been able to complete what we did today without Moorsbus. Knowing that the Moorsbus service is available, it would encourage us to revisit this area again. Keep up the good work!

YO62 Pleased you have taken up my suggestion about St Aelred's Pilgrim Trail and have a note about it in Moorsbuzz 2. It can be done in four stages, the only compromise is to come off-trail at Old Byland, the 2.25 miles direct to Rievaulx for Moorsbus. Then Moorsbus for off-trail to Old Byland and trail via Scawton and Cold Kirby to Rievaulx properly.

YO21 Excellent service. Shame not more people use it.

YO21 A pity there isn't an earlier bus going south from Danby - the current timetable does not make a walk on the high moors possible. Excellent driver.

YO62	More buses, more frequent services and more routes would be great. Need for more government or local government support.
YO62	Fantastic to have service running to Castle Howard. However only get 3 hours there. Admission is very expensive, so I would like to spend longer there. Wish bus operated on a weekday, when attractions / places are less crowded.
YO21	Fantastic service, opens up more opportunities for walks on the moors. We love it. However, restricted to the 11:52 depart and 4.30 return to Castleton. Would prefer an early morning (8-9am) and later (7-8pm) services for longer trips.
YO62	We'd like to be able to plan much further ahead for friends when visiting. But you only have timetables available from spring.
YO62	Thrilled to have possibility of going to Castle Howard and Terrington. Never been to latter so this is now an option - thank you so much for all your hard work. Also possible to visit friends en route.
RH3	Excellent service, great way to explore the NY Moors. Impressed by driver's skill. 2 more points: 1. Spend - what we spent on one Sundays isn't really a good guide to what we spent in North Yorkshire during our week's stay. Moorsbus is a big part of the attractiveness of the area. It must remain. 2. 'Carrot & stick' - we enjoyed getting to Pickering by train and bus, and being car-free during our stay. For us the 'carrot' of the bus is obvious. For others, using the bus instead of the car will need a 'stick' as encouragement, toll roads, rationing the number of cars allowed on the moors, law enforcement, etc mitigated by park and ride. The ever-increasing volume of traffic may put Moorsbus at risk. Thank you for keeping it going.
YO23	Thank you for improving the M6 on Sundays! Faster journeys to / from York and an additional Rosedale journey. Overall a better service - much appreciated.
TS9	No M3 from Guisborough to Danby (or Gt Ayton). Can't get to Byland or Coxwold from Helmsley.
TS9	10:06 packed out but still space for my rollator and me! Very hot - returned on 12:27 from Helmsley - few passengers. Another man and rollator.
YO21	Moorsbus is a brilliant service! Allows us to explore more areas. Would improve if there were more buses to and from Castleton at earlier and later times of the day.
NE34	Good to see how popular Moorsbus is.
YO62	Wonderful service - so imaginative and inclusive.
YO21	The driver is excellent, cheerful, punctual, careful and considerate. I could get out on to the moors if there was an earlier bus from Castleton
NE34	Love NYM and using Moorsbus to get there and walk.
TS12	Lovely to visit places on the Howardian Hills that I saw many years ago when the National Park was running Moorsbus.
YO21	Today the bus enabled me to buy items from the Moors Centre shop - too heavy to carry on walk back. Driver always on time and most helpful.
YO17	From York 1, Malton Station 3. Pickering to Danby 14, Hutton le Hole 2 off, Blakey 2 off, Castleton 1 on.
YO62	A valuable service for all people, even more so for those without access to cars.
YO32	I like to make a donation and need your bank details.
HU5	Fantastic experience. Maybe return journey leave at 4.30 as most shops close in Pickering at 4.00.
YO30	Long days! More connections with other services would help, suggest publicize earlier bus in York from 20/7 to make connections.
YO62	Wonderful service
TS5	Hope that next year the M3 and M5 can run too, but so pleased to have the M4 to enjoy.
TS6	Can't get to Danby for more than 3 minutes
HU3	It is great value and always a delight no matter what the weather
YO62	Today was very enjoyable as there were several families with children on the bus and it added to the pleasure seeing them enjoying their day out from Hull.
DL1	Would give driver 6 - coped well in extreme weather
YO21	Excellent service
HU5	I know it isn't always possible but personally a connection with the 840 to Whitby from Pickering (when coming off the M1) would be good to also reach areas like the Hole of Horcum, Goathland and Whitby. Also again I understand it isn't always possible but to have a bit longer than 3 hours at Danby would be good for us (and maybe more hikers would agree) between the M3 services. Apart from these, we love Moorsbus and it is the best route we can ever wish for from Hull and without it we could never get there (without paying extortionate amounts on a train of course and spending hours to get there).
TS8	Earlier start and later return to Middlesbrough. Please reinstate M3 from Teesside. Service to Hawnby please.

YO26 Lovely trips on the Transdev M31 / M4. The driver was a great young lad who obviously puts customers' needs first. Great safe and skilful driving too. He is a credit to the company.

YO23 Good to see a large number of people on the double-decker back from Danby yesterday afternoon and hope this continues during the second half of the Moorsbus season.

TS8 Earlier start from Middlesbrough in the morning as in previous years. Please reinstate the M3 from Teesside

YO62 Enabled me to enjoy the countryside without having to drive or find a parking place. Safe and secure.

YO30 Connections from M31 to locations other than Bilsdale involve long waits - so long that they can't really be described as connections. Such long waits are a deterrent to many travellers. The idea that Moorsbus is a network really doesn't work very well if you are an M31 user.

TS9 Train from Middlesbrough arrives Danby on Sunday 11:50. M6 passes rly stn at 11:36. Train from Whitby leaves Danby 16:31, M6 passes rly stn at 16:47 & 16:36. No M3 from Guisborough this year?

TS5 Bus was over an hour late starting due to a breakdown but driver Lee did his very best to catch up. He is an asset to Moorsbus.

YO7 1 extra midday bus for Thirsk if possible. Noticed it is a long day for elderly people.

YO32 Driver James was ace - great to talk to - lovely smooth drive!

YO17 3 from York, 6 from Norton, 1 from Malton Station. 14 from Pickering. Danby to Pickering 11 Danby, 2 Castleton, 2 Blakey, 15 to York.

TS6 I miss the Guisborough to Danby link.

TS14 Love the bus and drivers, but miss the Arriva drivers and Danby run. But I'm still grateful to be able to get out.

YO30 Lovely to travel to the moors

YO21 A wonderful service - just wish there was a 9.45 bus from Moors Centre, Danby to take me to the moors. Excellent driver - punctual, helpful and cheerful - always considerate.

TS8 Please bring back the M3 from Guisborough. Earlier start and later return from Teesside area please.

YO30 Connections from M31 not very extensive.

YO7 Love this service but would be delighted to have it on Saturdays as well

TS5 Seems extremely busy this season. Hope it continues.

TS6 On 20 July M4 was so late I took X94 to Scarborough instead

TS8 Thank you for the opportunity for a nice ride in the moors

TS20 Hopefully more routes will be available next year

TS9 13 standing from Stokesley on M4 this morning. Fingers crossed for 2 buses from this area next year

Driver on M31 / M4 ace! Polite and friendly. Lovely bus - very comfortable

HU2 It is a great scheme. Thank you for running it! Would only be improved if it could be extended but understand this would be expensive. On 10 August it was so crowded people were unable to get on beyond Beverley in the morning - never seen it like that before.

ME14 Although my days of getting to Yorkshire to ride on Moorsbus are past, I have fond memories of doing so in the past and try to remember to send a donation every year in the hope that it will help keep it going.

TS18 Not many places we can visit now with only one Moorsbus

TS9 Not enough time to explore walled garden. Will have to get up earlier for the first bus!

YO18 Use Moorsbus to Hutton le Hole, walked to Sinnington then caught 128 bus back to Pickering. Moorsbus enables us to do linear walks which wouldn't be possible otherwise. The driver on the M6 is brilliant!

M4 today. Very good driver.

HU16 Thanks for the M1 and M3 services which are excellent. Thanks to the outstanding driver who had to deal with lots of passengers and a bus with a mechanical problem.

YO18 Walked from Castleton to Danby Moors Centre along part of Esk Valley Walk, couldn't do this linear walk without Moorsbus at each end. Special mention to bus driver Ryan, he's an excellent driver (he has some tricky road situations to negotiate along the way) and he is always friendly and cheerful!

TS6 Finally I can visit Danby! (and stay long enough to admire art) - though only for an hour.

YO21 Very pleased to have a bus leaving Park Centre at 10:43 - enabled me to reach the moors for a morning walk. Last year's 09:43 was even better and allowed me to go further to explore. Thank you for all your efforts.

YO7 It's a very good service.

TS9 5 hour ride on mobility scooter

TS6 I'd have liked a longer walk but there's only time for half an hour between M3 there and back trips. Rest of walk in Helmsley and Sutton Bank.

TS6 It's a shame about the Guisborough to Danby link - could have visited more studios. Timetable on lamp-post i Kirkbymoorside does not have times for M3 / M6 TO Pickering.

TS18 With only one Moorsbus from Teesside area, it is packed with people having to stand all the way. Very limited where to go.

TS6 No Danby!

YO18 Excellent service, reliable, friendly and punctual

YO62 Great service, dedicated volunteers, but the service would benefit from greater coverage of Moors' villages and input from paid staff of a younger generation to appeal to a younger generation who also need caring and sustainability messages.

TS9 Should have pens on the buses then you will get more feedback and forms filled in

YO18 Please keep it running

TS7 Would like more buses i.e. Thornton le Dale, Pickering. 1 more bus needed please.

LS17 Need better ticketing arrangements between W Yorkshire / N Yorkshire and cross-border information. More (longer distance) routes from Malton to connect with Coastliner or York. Moorsbus routes should be fully funded, not dependent on volunteers (but thank you!) Had to get up at 6 am to get out today, using 4 buses on outward journey, 3 on return.

TS9 Glad Moorsbus has started up again and grateful to see more of our beautiful countryside

YO18 Price as being under 18 (I am 14) I thought was going to be £1 but paid £6 for 2 journey

YO10 I was delighted that Moorsbus was running so much longer than last year but disappointed to find only the M6 on Saturdays. I'm not free on Sundays, so a number of favourite walks are not accessible to me this year.

YO62 St Aelred's Pilgrim Trail: coincidence note. On Wed 30 April I visited St Chad's, Sproxtton, unaware of the trail and purchased the Pilgrim Trail Guidebook (£3) which gives me route descriptions of the 9 sections of the 41 mile circular route which can be accessed by Moorsbus. On looking through Moorsbus timetable (p22) I found a mention of the trail, this has given me a double inspiration to have a go at following it. With the trail being so new (launched 2024) and unknown, it may be worth a paragraph in Moorsbuzz highlighting it.

YO62 Thank you for this services and the new route M8

YO62 Thank you!

TS5 So pleased the bus is running again. A reduced timetable is better than nothing. Thank you everyone for all the effort to get us a service this summer.

TS9 Where's the bus? Assumes we have smartphones and apps. To encourage seniors is there a tel number to enquire about a delay on the day?

BH21 Very friendly and informative driver

YO18 It took us by surprise that Moorsbus 2025 was starting early May. Good news - but we had not seen any advance publicity. A lot of people did not know the start date.

NE34 Happy Moorsbus is running again this year and we understand the difficulties you have faced this year. It would be lovely if Ritchie and Chris were to drive for Moorsbus again.

TS6 Very disappointed that Danby is effectively inaccessible from Teesside. Also can't get to Coxwold or Thirsk. The website says Moors Rover tickets are issued and accepted on X4, 81, X93. The paper timetable only mentions 128 which seems likely.

YO62 Today I used the Howardian Hills M8 service. The last time I used a Moorsbus to Castle Howard was on Mon 31 Aug 2009 - it was the heritage bus DPY335, which is coincidentally pictured in the timetable p19 top left corner. It was a joy to be able to access the Howardian Hills again, particularly in the Terrington area.

YO23 In the current economic situation you have worked wonders to provide us with a 5 month season! Accompanying literature produced to an excellent standard. Many thanks to everyone involved in the organisation of Moorsbus for your hard work.

TS9 Sorry to see that the M4 is not running on a Saturday in 2025.

TS18 Due to route change this year, not coming each week like other years.

YO7 Extend to Whitby?

TS9 I'm lucky enough to live in the national park, but, without a car, am very limited in the parts of the Park I can visit .

NE34 Moorsbus continues to excel. We are seeing more new faces using Moorsbus. Each week seems to be gaining in popularity.

TS5 Lee, Northstar driver, is like an apprentice Richie and engages with passengers. He seems to really enjoy driving for Moorsbus.

DL11 I could have got to the moors in my car today / other days, but not to do the linear walk that I wanted to do. So thank you for the M4.

YO23 Great to have the double-decker back; it adds a little extra to an excellent network.

SW11 Great service by friendly, helpful drivers. We always prefer a bus over using a car.

TS10 Have been using Moorsbus since 1993

TS18 The last 14 years or so we have not missed many outings on Moorsbuses. Now we cannot get to a lot of places because of the routes change, so we will not be coming each weekend like other years.

TS9 All good.

TS9 Excellent and very much needed service

HU9 Enjoyable ride

YO25 Wonderful service. Good driver, very friendly and helpful.

YO25 Keep doing what you are doing, it is great!

YO25 The bus was full today so please keep it running on the same route. Many sincere thanks for this service.

YO62 I am sad I can't go to Thirsk anymore (it only works the other way round). Also that there is now only one route on Saturday and it is too Danby for 5 hours or straight back. No time to see art exhibition or have a cup of tea etc. Please get timetables out sooner in future. I have used Moorsbus for many years and love it. Sorry to be negative a bit

YO18 Really friendly service - passengers and driver. Should be paid for by the health service.

YO62 Would like Moorsbus to go to Thirsk and back. More frequent to go to Sutton Bank.

TS14 If the Guisborough to Pickering / Thornton le Dale route was re-established, this would be great. Also possibly the Thirsk route too,

TS8 The M4 gets very crowded

Greece Nice service! We like England and Yorkshire!

YO7 Excellent Sunday service giving plenty of day out options from Thirsk - we have no car and railway doesn't connect to these tours.

YO21 This was my first occasion this year to use the M3 service. I was surprised to see a double-decker bus as I didn't expect passenger numbers to warrant it. It was a less comfortable ride on the M6 single deck.

TS14 Would like Guisborough to Pickering re-instated

WD3 More frequent service please so that not squashed like sardines on morning service.

TS8 Excellent service. However, this year not been able to get on early bus from Stokesley as full. Possibility of double decker mit Rievaulx

TS14 Such a pity to lose the service on a Saturday

TS10 Would like it to go via Redcar again and Blakey Ridge / Danby / Rosedale. Also would like Saturdays again but I appreciate all that you do voluntarily and funding problems.

YO21 This morning the bus took me to the Moors Centre which enabled me to start a walk from there up Clitherbeck Valley which was beautiful (and a visit to the exhibition centre). Thank you.

Greece Great way to explore nature. We walked from Rievaulx to Helmsley and found it convenient to take the bus back.

TS9 Brilliant service

TS12 Would like to travel from Saltburn on Moorsbus. Reinstate link to Danby Lodge. Saturday travel.

TS9 M4 outward journey very crowded again. Lots of standees. Really hope it's possible to run two buses from Teesside again next year.

TS9 Hope it's going to be possible to connect with the train at Danby again next year.

YO17 45 years of pleasure. Thank you.

YO17 09:20 from Malton- York 2, Malton 10, Pickering 10. 16:45 Danby 9, Castleton 1, Rosedale 5, Hartoft 1. 17:45 to York Pickering 9, Malton 8 off.

YO18 Bus driver very nice. View exquisite. Could stop a little longer at Danby, but so enjoyed it!

YO21 Your service is much appreciated. Drivers carefully let me alight exactly where I ask so that I can have a walk on the moor, avoiding busy roads. Thank you.

YO30 Better connections needed from and to M31

YO18 The most friendly and reliable bus service I know.

YO62 I used the East Yorks M3 for the first time this year at KMS 1200 to Danby Lodge and was pleased to see it was quite full with many families, almost all passengers going to Danby Lodge (except me, who was the sole passenger, as far as Lion Inn, heading straight back to Pickering.

TS6 Great to have the M45. I got to have a proper moorswalk. Happy Birthday Moorsbus.

NE34 An absolutely brilliant day using M4You are all wonderful at Moorsbus. Thank you so much.

TS14 Three hours between bus return to Helmsley. Too long a difference. Please could we have one from Guisborough to Danby. Otherwise fabulous service.

YO18 Better advertising for it maybe.

YO24 Love your buses and the drivers are so friendly and helpful

TS18 I believe all the services, workers and volunteers are simply lovely. The timetable and maps are easy to read and to plan your day. Routes serve key areas making walking routes and attraction visiting easy to access. Overall the only words I have are superb and spectacular!

TS8 Travelled on the special M45 bus today. Was a fantastic day and great to have the route over Blakey back (albeit only for a day). Please can the bus from Middlesbrough leave earlier and return later as in previous years, as this year the day is too short for a decent walk. Also could the M8 be timed so that there is less wait in Helmsley to give more time for walks that way. Thanks.

TS9 This is an excellent service with kind, helpful staff. Thank you.

YO30 Reinstate link between Guisborough and Danby. Better connections from M31, especially to Hutton le Hole and Danby.

HU5 Love Moorsbus and I'm very sad to see it go in September 2025. Can't wait for it to return next year. Would be great to have a wider range of buses to connect with the M1 / M3. As a hiker, we've had to rush a lot of walks due to only having 3 hours at Danby / Blakey Ridge area between the M3 services. An extra hour would be perfect! Another great suggestion is for the M1 and M6 to connect with the Coastliner 840 service (e.g. at 12pm from Pickering) so we can explore Lockton, Hole of Horcum and, potentially, Goathland and still be able to return back on the M1. Very well done on the advertising this year, I've never seen the M1 so busy and popular - maybe a bit TOO busy for us.

YO15 A very enjoyable trip over the moors to Danby

HU16 This is the second time I've used Moorsbuses. The experience has been outstanding. I hope they will run every year. Despite having a concessionary pass, I would happily pay fares.

HU7 Lovely bus and driver. Just a shame that there's only one daily

HU5 I enjoyed my ride to the moors, but would appreciate if wifi charging points are working next time. Otherwise, thanks - great service. Keep it up! We need services like these which make travel easy and feasible for us.

YO30 M6 and / or M8 to Malton during the day would provide options for shorter hikes either earlier in the day or later from many destinations as there is a rail link at Malton, of course you have to account for driver breaks etc but seems like it could fit into this year's timetable from my novice point of view.

TS14 I would prefer the Moorsbus to start in May next year as after the long Winter it's something to look forward to and the weather (hopefully) will be warmer then (maybe!) At present I am donating when I use the bus each time and having spoken to other users there seem to be a lot of other people unaware that this option is available. Would there be a way of publishing it more robustly although I do appreciate that some folk are not able to do this and that others donate online. A direct bus to Thornton le Dale would be lovely as previous services meant us having to leave at 3.30pm to get home via Pickering and the M3.

TS8 Earlier start and return from Middlesbrough. 30 mins each way would be good.

NE34 Excellent service as always. Lots of new users each week. Always a happy crowd. For 2026 - May to October would be good as days lengthen and gradually warm.

TS6 M4 was standing room only from Great Ayton to Clay Bank. 3 people used M4 to get from Brambles Farm to Newton under Roseberry.

TS18 Bus on outward trip too full.

TS9 Missing M3 Guisborough to Danby!

YO30 Thank you for running the service - looking forward to see how next year's timetable looks!!!

TS5 So pleased that we had a bus this summer to enjoy. Looking forward to next year already. Thank you for all the hard work that you put in to give us so much pleasure. I would like next year's season to run from May to October please.

Germany Thank you so much for your service.

YO62 I was using 128 from KMS which failed to use the Ropery in Pickering, with the assistance and guidance of x from Moorsbus, they accompanied me too the bus stop, in case the M6 didn't use Ropery (which under

Moorsbus instructions it did). For 2026 'what we'd like' I would prefer April to September, would give me chance to see Farndale daffodils.

YO62 Would like bus to go to Sutton Bank more often and to go to Thirsk.

TS9 Standing room only for passengers boarding at Stokesley. Fingers crossed for 2 buses from Teesside next year!

TS9 I'm extremely grateful for this service. It allows me the freedom to travel to places I wouldn't be able to.

NP22 I have been coming up to Pickering for 15 years now and its the first time to use Moorsbus. I know what I have missed - driver was excellent, cheerful and had time to tell me of the service you provide. Hope to use it next year.

DH7 Very pleased to see Moorsbus is doing so well and is valued and enjoyed by so many people. Congratulations!

TS14 A bus serving more areas of Guisborough - Hutton Lane, The Voyager, Avenue as no buses at all on a Sunday, would help locals. More people might use it.

HU16 M1 bus 20mins late arriving in Pickering. Very crowded bus, people turned away as no room. Left stranded in Hutton le Hole for 2 hours due to bus having broken down on arrival in Danby due to brakes failing. Caught M6 bus back to Pickering and waited there for M1 bus which eventually arrived. Finally got home around 7.40 pm. A very long day in all.

YO23 I think the network of buses is great. It's brilliant being able to travel directly to places like Danby from York. There's so many walking routes to connect to. I've not used Moorsbus as much as I hoped this year but really want to next year so I hope the routes keep running and expand even further! It's a great service and importantly affordable to get to places.

TS11 It would be lovely to travel directly to Thornton le Dale and back (if re-instated). Also more frequent buses on the Guisborough or Danby - Pickering run.

NE34 Without Moorsbus our group of friends would be unable to enjoy the North York Moors

TS9 Sat next to first time user and told her how it works.

HU7 Very frustrating visit today. I drove to Pickering from Hull and intended to take the bus to Danby, spend an hour there and get the later bus back to Pickering. However, the 14:45 service from Pickering to Danby broke down almost instantly which is hardly surprising given how unreliable East Yorkshire has become lately. As a result I had to get the next bus (15:45 from Pickering) which meant I just went to Danby and straight back as there wasn't a later bus back to Pickering. All in all, a pretty wasted trip. As an aside I live in Hull and am pleased to see the 'feeder' bus from Hull back as part of the network. However, I have not used it once as I don't trust East Yorkshire to get me there and back on time; I have seen numerous EY buses break down this year, especially on the Hull-York route, and have been delayed/stuck on a number of occasions. As a result when I have used Moorsbus this year, I've continued to drive to Pickering from Hull. I really hope EY sort themselves out if you use them next year, or you consider using Stagecoach from Hull as they are far more reliable.

YO18 2026 - Good news. Prefer start April to continue into October

YO18 I love being able to get to Castle Howard but would like to have longer there. By the time I have had lunch it doesn't leave time for much of a walk.

TS9 10:06 standing room only. Moorsbus route via Helmsley, Kirkbym, Danby, Rosedale, Pickering, Helmsley, Stokesley. Worked wonderfully. All buses on time. Couldn't have done it without your tours details. Big thank you! More routes next year please.

TS9 No time for lunch. Next year could there be 2 hrs at Sutton Bank, worth coming for the scenery.

TS18 Next year: April to September would be good

YO25 If the Moorsbus ran a bus service from Driffild to Pickering 7 days a week you could get a bus from East Yorkshire to North Yorkshire 7 days a week without going to Scarborough which is a long way.

YO62 Like to get to Thirsk and Sutton Bank

DL7 No journeys on Moorsbus this year as you have abandoned Northallerton. My only option is now to pollute the moors with my car

RG24 It's really good and has enabled southerners like me to make a pilgrimage to the moors and enjoy the lovely scenery.

YO7 More frequent buses between Thirsk and Helmsley on a Sunday.

YO21 So pleased to have the bus service to transport me to within reach of Castleton Show. Thank you.

YO32 It's excellent, thank you.

YO32 Thank you. Wanted to use as early as possible.

YO32 Thank you, this is an excellent service.

TS18 Next year, April to September would be good.

TS9 If extending go for October.

YO30 Sadly the connections from Helmsley M31 are poor, we'd love to go to Hutton le Hole, Blakey etc but a problem at the moment. Thank you for what you do run - can't wait to see next year's timetable.

TS14 Would love a direct bus back from Thornton le Dale or a later bus than 3.30 (to Pickering). Would prefer bus to start in April if possible next year.

Denmark More frequency. More routes out of York

YO17 York 4, Malton Stn 3, Old Malton 1.

YO23 Re: proposed extra month 2026, I would prefer April. However, any extra month is a bonus as far as I am concerned! 2026 service re-instatement plans are also great news!

YO17 M6 from Pickering 20.

TS7 See you in April

YO21 Great too have the Moorsbus service in September - it enabled me to have a wonderful walk high on the moors. Thank you.

YO21 I walked to the Moors Centre and made purchases there, and appreciated a return bus journey as it would have been difficult against a strong head wind. Thank you. Excellent, skilful and considerate driver.

YO62 More buses from Harome please! But thank you!

CT11 Moorsbus is a great way to get around keeping them frequent and affordable encourages people to leave cars at home, easing congestion, great for people who don't drive and fun way to see the area without stress of parking.

YO62 Like bus to go to Sutton Bank and Thirsk a.m. and p.m.. Same with the M4 unable to get M4 to Sutton Bank.

CT11 More frequency would be great

TS6 See you in April 26

TS10 Use bus as socialising and having a drink. Previous route from Redcar much better as direct (needed 2 buses from Redcar to Guisborough). Need bus from Redcar (Saturday bus also needed on this route).

TS1 Saturday service would be good

TS3 It's always nice to have the Moorsbuses if possible.

TS10 Would like it to start at Redcar

TS9 Disappointing that buses don't connect with trains at Danby this year

YO62 Would like bus to go to Thirsk a.m. and back p.m.. Same with Sutton Bank

YO30 Thank you to all the team for their efforts - we are already looking forward to next year's timetable.

YO7 Looking forward to 2026. Luv a midday bus at Thirsk. September finish. October too dark.

HU16 The breakdowns were obviously disappointing, especially as it was the last day and I had been planning to nip to two shops in Pickering during the 2 short stops morning and evening, neither of which happened. At least we all managed to spend a final day in the countryside - the main purpose of the trip. However, it is reassuring to have the help of the Moorsbus organisers in these circumstances. It was good that someone contacted the Ryedale Folk Museum to let them know the M3 had broken down at Castleton so they could come out and let us know. Thanks Bill for coming out and taking us down to Pickering. It was obviously a very long wait at Pickering with the bus being repaired rather than sending a replacement bus but there was a great sense of camaraderie (so typical of Moorsbus) and the four hours passed surprisingly quickly, with regular updates being relayed through to us. The driver was superb throughout and, despite having had a very busy and stressful day, went out of her way to make sure we all got home safely - hugely appreciated. It was certainly a memorable end to the season.

YO7 Please run again next year - we love the Moorsbus.

HU16 It would be nice to get a later bus back to Pickering from Thornton le Dale as have to spend a long time in Pickering before getting M1 home with little to do as virtually everything closes by 4pm. (A couple of years ago it was nice to catch the Moorsbus back to Pickering, with a ride out to Dalby Forest on the way.)

TS14 More frequent buses. Variation on routes. Bigger buses. Drivers friendly and good driving.

TS9 Many thanks indeed for keeping Moorsbus going. Please can we have more routes from Stokesley i.e. Danby, Rosedale.

HU16 Bus breakdown - 1.5 hours late arriving. 4 hours late returning. EYMS should have sent out a replacement bus after first breakdown. Bus connections on the moors are more limited compared to previous years which reduces the opportunity for walking etc.

YO30 I love Moorsbus and its drivers and volunteers. I also did a 2hr walk Helmsley - Rievaulx and back 2 weeks earlier and will do more in September (I hope!)

YO17	Just wanted to say thank you to Bill, Eden and Helen for all their hard work in running the Moorsbus - much appreciated. Also to the drivers, especially Ryan who has worked really hard to promote Moorsbus.
HU16	Have to give a low score for reliability because M1/M3 broke down twice, once before even getting to Cottingham in the morning. When there are problems on the M3 it would be helpful if someone could ring the Danby Visitor Centre and Ryedale Folk Museum so staff could pop out and inform anyone waiting of cancellation or long delays and advise what we should do (there is no phone signal at Hutton le Hole so passengers cannot phone Moorsbus). Luckily there were 3 of us waiting so someone was able to pop into the museum to ask them to contact you, but if I had been alone I wouldn't have dared leave the bus stop in case the bus sailed past! Happy with the way the problem was resolved - thanks for the lift to Pickering, Eden.
YO12	M1 Moorsbus broke down on the way to Pickering from Hull. The 12:45 M6 waited until the M1 arrived in Pickering. The 15:43 M3 from Danby broke down on the moors soon after we left Castleton. The driver Sharon had to get us out of the bus because there was black smoke coming from the engine. She and another passenger had to direct traffic because the bus was blocking the lane going towards the Lion Inn. The M6 collected the passengers and detoured to the Lion Inn to drop off / collect passengers. The Hull / Beverley passengers waited in Pickering until the M6 returned. Ryan the driver of the M6 went out of his way to help passengers. Sharon the driver of the M3/M1 was stranded on the moors with another passenger (who volunteered to stay with her) until East Yorkshire sent a recovery vehicle for her and the bus. I missed the EY128 at 17:15 from Pickering so had to wait until 19:15 for the next EY128 to Scarborough. I hope that Sharon and the remaining got home in Hull all right.
HU16	Rather crowded again today. I believe some people got turned away at Driffild again - at least one had suffered the same fate last week. There seems little point in taking the longer route via Driffild if people are unable to get on when it gets there. Two buses from Hull in peak season might help.
HU17	Very pleased to find buses running from Beverley. It would be even better if they ran a service during the week.
YO17	Steam Gala. York 13 on, Norton 3 on, Pickering 9 off, 3 on. Wreton 1 on, Rosedale 2 off, Castleton 3 off, Danby 3 off. 17:45 to York 11 plus 2 children.
HU16	Uncomfortably overcrowded. Got one of the last seats when boarded at Cottingham. Quite a few forced to stand and from Molescroft onwards people were turned away. Perhaps two buses up from Hull in the peak season would help as more large family groups travel then and soon fill up a lot of seats. M3 broke down leaving a lot of us stranded at Danby for an hour. M6 then took some of us back to Pickering - very helpful and accommodating driver but couldn't get everybody on. Replacement bus for M3/M1 had to make the journey from Pickering to Danby to pick up those left behind, so we had a bit of a wait in Pickering awaiting its return to pick us all up to return to Hull area, again on a rather crowded bus. As I believe there were problems with the bus quite early in the day - we all smelt burning before we got to Pickering on the way up - it seemed to take a long time to get a replacement bus in place ready for the second return trip from Pickering to Danby in the afternoon.
TS9	It's so popular now that maybe needs more buses (standing the whole journey for 40 mins 3 times). Maybe they could run from April to October. Great service!
HU8	Please consider doing a Saturday bus. Ideally on both days, if there was to be only one bus going there on both days, for it to leave at 8:30am instead of 9, then we've got a little bit extra in the places we want to be at. If there could be multiple buses a day even better. Thanks in advance!
HU16	Visited Nunnington Hall today as it was free entry (local producers etc fair) and I took some things for friends who had a stall there and fundraise for their charity. So always need tombola prizes etc. It is only possible to spend just under an hour there if coming up on the M1 so it wouldn't be worth paying the usual entry fee. It would be nice to spend longer there - have good exhibitions.
HU16	So pleased to discover when I checked your Facebook page on Saturday that the M1 service was back this year and, being part of Moorsbus, for a greatly extended season. (Cheaper than the EYMS Go-anywhere ticket too - a nice bonus.) It's great to be back and look forward to many more trips this summer.
