



MANAGED DETECTION AND RESPONSE (MDR+)

Precision Defense, Rapid Response

Fortify your organization against advanced threats with MDR+ by Claro Enterprise Solutions—combining AI-powered detection, Zero Trust Endpoint Security, and 24/7 SOC support for faster response and stronger risk mitigation.

PRODUCT DESCRIPTION

MDR+ continuously monitors endpoint, user, and network activity using **advanced machine learning** to baseline normal behavior and detect deviations in real time. This approach **reduces false positives by up to 80%** and enables faster, more accurate threat detection—especially critical for small or overstretched IT teams.

BUSINESS BENEFITS

Stop Advanced Threats Before They Escalate

- Blocks ransomware, zero-day exploits, and human-led attacks with **predictive AI** and real-time monitoring.
- Protects across **endpoint, server, cloud, identity, and firewall vectors**—all under one integrated solution.

Accelerate Threat Response

- MDR+ achieves up to 97% reduction in response time by eliminating the need for in-house triage.
- SOC experts and automation work together to stop lateral movement, data exfiltration, and persistence.

Lower Cost, Higher ROI

- Customers often report ROI in as little as 60 days due to attack prevention, faster recovery, and avoided downtime.
- Helps lower cyber insurance premiums by demonstrating 24/7 managed detection, response, and compliance alignment.

KEY FEATURES

AI-Driven Threat Detection

- Stops 99.98% of threats at the endpoint with minimal false positives.
- Use of deep learning neural networks to detect malware and suspicious behavior—even without known signatures.
- Reduces alert fatigue by automatically prioritizing high-risk activity using behavioral analytics and machine learning.

24/7 Incident Response

- Continuous threat hunting, investigation, and remediation.
- Median threat response time of 45 minutes, significantly faster than industry average.
- Claro's analysts take action on your behalf to isolate, neutralize, or remediate threats remotely.

Zero Trust Endpoint Security

- Delivers granular control over every file, app, and process—reducing the attack surface by up to 95%.
- Implements a default deny posture—only approved applications, scripts, and software can execute.
- Built-in Network Access Control to block non-compliant or unauthorized devices.

Actionable Reporting & Risk Insights

- Weekly and monthly threat reports detailing activity, response actions, and security recommendations.
- Supports cyber insurance audits and compliance with regulatory frameworks.

WHY CLARO ENTERPRISE SOLUTIONS?

Claro Enterprise Solutions, a subsidiary of América Móvil, is a global integrator with over 20 years of experience and your partner for managing secure-by-design cyber security and information technology solutions adapted to your business requirements. Choose Claro Enterprise Solutions and scale your enterprise using industry-leading partners and experienced specialists to support your operations day and night. **SECURE. COMPLIANT. CONNECTED.**