

Case Study

FROM RISK TO RESILIENCE: CYBERSECURITY FOR MODERN INSURERS

Mid-market insurers face pressure to modernize, automate, and strengthen cybersecurity while managing compliance and limited IT resources. Claro's staff augmentation delivers skilled IT talent to accelerate transformation, maintain compliance, and scale digital initiatives without overloading internal teams.

CHALLENGES

- **Talent shortages:** Specialized skills in cloud, analytics, and cybersecurity are difficult and costly to hire in-house.
- **Legacy systems & integration:** Slow, high-risk modernization efforts that strain limited IT resources.
- **Compliance & cybersecurity:** Mounting regulatory obligations (NAIC, HIPAA, PCI-DSS) combined with increasing ransomware threats.
- **Data silos & reporting gaps:** Disconnected systems make it difficult to extract insights or meet audit timelines.

These challenges leave many insurers stuck maintaining outdated systems instead of advancing digital transformation.

THE SOLUTION

Claro helps insurers modernize securely and strategically by combining Staff Augmentation, Managed Cybersecurity, and Cloud Transformation under one integrated service model.

- **Staff Augmentation:** Nearshore IT talent across cloud, AI, DevOps, and security — flexible, scalable, and U.S.-aligned.
- **MDR+ (Managed Detection & Response):** 24/7 monitoring, AI-powered threat detection, and rapid incident response to stop ransomware and advanced persistent threats.
- **Vulnerability Management:** Continuous scanning and remediation across cloud, legacy, and distributed environments—mapped to compliance frameworks.
- **Global Service Desk:** 24/7 managed support to keep your operations running smoothly while freeing internal teams for strategic work.

BENEFITS

Claro empowers mid-market insurers to achieve full cyber resilience with solutions that protect data, simplify compliance, and provide scalable support to match business growth.

- **Insurance-specific expertise:** Deep understanding of mid-market carrier environments, including P&C, Life & Annuity, and Health lines.
- **Integrated delivery model:** One partner for IT talent, cybersecurity, and modernization.
- **Nearshore advantage:** Same time-zone collaboration, faster execution, lower risk.
- **Outcome-driven engagements:** Every engagement is tied to measurable results — shorter cycle times, reduced costs, and improved compliance readiness.

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