

BEYOND CONNECTIVITY.

COMPANY CASE STUDY

**SEVEN REMOTE SITES.
ZERO DOWNTIME.
ONE HOLIDAY WEEK.**

How Metro Wireless bonded Starlink + Multi-Carrier 5G to provide urgent connectivity with static IPs and 24/7 support— when a service provider to energy producers couldn't afford to wait.



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MULTI-CARRIER 5G + STARLINK BONDING

HOW METRO WIRELESS ENSURED RECORD BREAKING UPTIME FOR 7 REMOTE SITES

CLIENT DETAILS:

Name: Enterprise Energy Service Provider

Industry: Oil and Gas

About: This service provider is a Dallas-based client specializing in providing comprehensive midstream services to energy producers across the United States. Founded in 2016, the client focuses on developing and operating natural gas gathering, processing, treating, and transportation.

Key challenges included:

- No time to wait for traditional ISPs— **AT&T** circuits were unreliable and delayed.
- Needed **overnight delivery** of pre-configured hardware.
- Required public **static IPs** for business operations.
- **24/7/365** remote NOC support for deployment and maintenance.

OVERVIEW

This service provider required immediate connectivity for multiple remote sites, primarily in Texas. With no viable alternatives available and critical operations at stake, they required a rapidly deployable, business-grade solution featuring static IPs.

Traditional wired solutions like AT&T circuits faced indefinite delays, leaving them without reliable connectivity.

THE CHALLENGE

Our client encountered a critical challenge: AT&T circuits that had been ordered might not work or ever be deployed. With no time to waste, they needed an immediate solution— a primary connection with a Static IP.

Whatever alternative they chose had to be available right away, with all hardware in stock and capable of being shipped overnight.

Additionally, remote support was non-negotiable, requiring 24/7/365 availability. The situation demanded an immediate turnaround, so partnering with a vendor that had everything readily available, could overnight the hardware, and provide round-the-clock support was essential!

THE SOLUTION

Our client deployed **MetroBOND** as its rapid-response solution, leveraging a bonded combination of **5G** and **Starlink** with static IP capabilities.

The setup included a **/29 Public Static IP** delivered virtually over both **Starlink** and **multi-carrier 5G** (supporting AT&T, T-Mobile, and Verizon for maximum redundancy). Remarkably, the entire deployment was executed overnight during Thanksgiving week (November 20–29), ensuring minimal disruption.

Seven locations were successfully equipped, with **zero downtime** experienced during the transition, meeting the urgent need for immediate, reliable connectivity.

KEY CAPABILITIES:

- **/29 Public Static IP** delivered virtually over **Starlink** and **5G**.
 - Overnight deployment during **Thanksgiving week** (Nov 20-29).
 - Multi-carrier agnostic **5G (AT&T, T-Mobile, Verizon)** ensuring carrier redundancy.
 - **Seven locations** equipped with **zero downtime** during setup.
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THE RESULT

Our client secured a business-grade, fully managed wireless internet solution in record time— deployed and operational within a holiday week. The remote installation support guaranteed a seamless setup process, eliminating disruptions. Additionally, the Peplink InControl platform provided centralized comanagement across all sites, enabling real-time uptime monitoring and streamlined support ticket submissions for optimal network oversight.



“Cannot thank you guys and the rest of the Metro Wireless team for your responsiveness and patience through the back and forth.

Not many third-parties will answer a random text from me at 11pm at night – but Ryan did and I appreciate the responsiveness on this one.”

John Chambers
Director at RSM US LLP



WOULD YOUR CURRENT PROVIDER DELIVER DURING A HOLIDAY WEEK?

*When the network is non-negotiable, and time isn't on your side—
Metro Wireless delivers mission-critical connectivity you can count on.*



**READY TO TALK ABOUT WHAT “UNBREAKABLE CONNECTIVITY” LOOKS LIKE FOR YOU?
START THE CONVERSATION.**

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BEYOND CONNECTIVITY.
BUILT FOR URGENCY.
READY WHEN IT MATTERS.

