



Quality Policy

Our Quality Commitment

Hanwha Power is dedicated to delivering reliable products, exceptional service, and continuous improvement in everything we do. Our quality commitments include:

- **Customer Focus:** Understanding and meeting or exceeding both external and internal customer expectations with consistency and professionalism.
- **Operational Excellence:** Maintaining high standards across processes, products, and services.
- **Continuous Improvement:** Proactively identifying opportunities to improve efficiency, quality, and performance.
- **Compliance & Integrity:** Adhering to all applicable regulatory, safety, and business requirements.
- **Accountability:** Taking ownership of quality outcomes at every level of the organization.
- **Innovation with Reliability:** Driving innovation while ensuring dependable and high-performing solutions.

Our Promise

We will address these commitments with the highest integrity and measure success by the trust of our customers, the quality of our product, and our ability to do things right the first time.

Together, we build quality in – every product, every process, every time.

R. Balta, President

C. Johnston, Chief Operating Officer

K. Darden, Director, Product Quality

D. Sullivan, Director, Chief Engineering Officer & QA

PSM is now **Hanwha Power**

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