

# 

#### **Guidance for using Al agents effectively**

Al agents can play a range of roles—from acting as intelligent collaborators alongside people to independently executing entire workflows. Rooted in the principles of agentic Al, they excel at reasoning through problems, self-directing activities, and adapting to evolving contexts. Whether deployed to support individuals or to autonomously carry out operational tasks, agents enhance productivity, decision-making, and overall efficiency across a broad spectrum of use cases.

### From collaboration to autonomy

While AI agents can operate autonomously, many organizations begin by deploying them as collaborators—supporting people in repetitive or routine tasks and allowing individuals to shift their focus toward more strategic thinking, creative problem-solving, and stakeholder engagement.

This collaborative starting point helps tear it:

- Prioritize strategic planning and execution
- Invest in innovation and continuous improvement
- · Improve stakeholder engagement and satisfaction

### When to use Al agents

Consider deploying Al agents when:

- Tasks involve repetitive, routine, or rule-based activities
- Processes require integration and coordination across multiple or siloed systems
- Tasks require frequent navigation between multiple logins or portals
- High volumes of data need processing, analysis, or monitoring
- Timely, proactive decisions and interactions are necessary
- Enhanced consistency, compliance, or precision is critical

#### The value agents deliver

**More time for high-impact work:** Automating repetitive tasks frees teams from manual data entry, report generation, and routine communications — so they can focus on strategy, problem-solving, and relationships.

**Operational efficiency at scale:** Seamlessly integrating disparate systems streamlines workflows and reduces bottlenecks across the organization.

**Proactive risk management:** Real-time monitoring and alerts surface issues early, enabling faster responses and preventing costly delays.

**Uninterrupted productivity:** Continuous, reliable execution keeps operations running smoothly without downtime or fatigue.

**Smarter decisions, faster:** Context-aware guidance and recommendations equip teams to make informed decisions with confidence.

## How Medable Agent Studio enhances collaboration and strategic focus

Medable Agent Studio connects seamlessly with essential business systems and tools, including:

**Work where users already are**: Agents integrate directly with tools like Outlook, Gmail, Microsoft Teams, and Slack, allowing them to communicate, notify, and collaborate within familiar environments. This reduces context-switching and promotes seamless adoption of agent capabilities in daily workflows.

**Flexible triggers:** Initiate agents automatically through chats, scheduled triggers, or real-time push events, enabling continuous operation and responsiveness. These triggers and system integrations ensure agents are consistently aligned with human collaborators, allowing users to shift attention from manual management to strategic oversight and decision-making.

**Generative UI for bespoke collaboration:** Agents in Medable Agent Studio can dynamically generate tailored, fit-for-purpose interfaces that adapt to specific tasks and workflows. These UIs may include context-specific data visualizations or tool-specific UX/UI elements, making it easier for users to understand, act, and make decisions effectively. This functionality enhances the human-agent partnership by allowing collaboration that is not only timely and relevant but also deeply contextualized and accessible.

**Human-in-the-Loop (HITL) collaboration:** Agent Studio supports HITL interactions by proactively involving users in ongoing agent-driven processes. Agents can dynamically reach out to team members, ensuring critical human collaboration points are addressed and enhancing transparency and confidence in agent actions.

**Agent** Studio *\** 

Utilizing Al agents through Medable Agent Studio empowers organizations to streamline processes, enhance productivity, and foster strategic growth. By automating manual tasks and seamlessly collaborating with human counterparts, agents provide the operational efficiency and strategic focus essential to thriving in today's dynamic business landscape.