



# C2 Solutions + One to One Health



OUR FOUNDATION

# 13 years of innovation, building the future of primary care

650 employer clients

500,000 lives served

50 states

94 NPS

40 health centers

100% retention

groups 1000+

COMPANY TIMELINE

- 2013
  -  founded by Dr. Helton
  - First health center launched
- 2018
  - Purdue University partnership
  - Expanded to multiple states
- 2022
  -  launches
- 2023
  - Crossed 250,000 lives served
  - 94 NPS score achieved
- 2025
  - 500,000 lives milestone reached
  - 100% retention rate for groups 100+
  - 40 health centers nationwide
- Now
  -  launches
  - Intelligent Care Manager clinic integration

• A COMPLETE SOLUTION

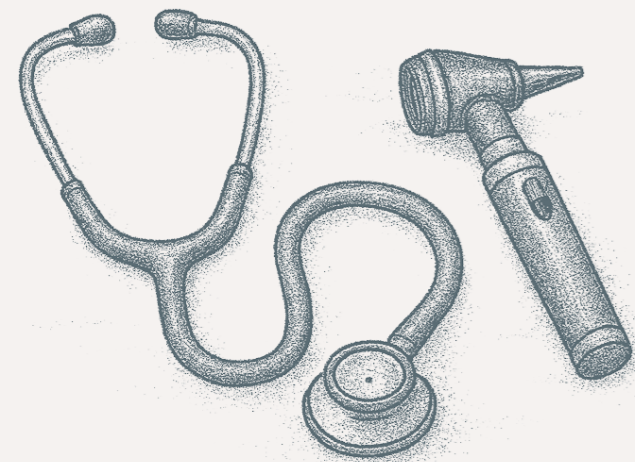


Onsite clinics, virtual care, and AI-powered intelligence—seamlessly integrated to deliver relationship-based primary care at scale

# Concierge primary care, **anywhere.**

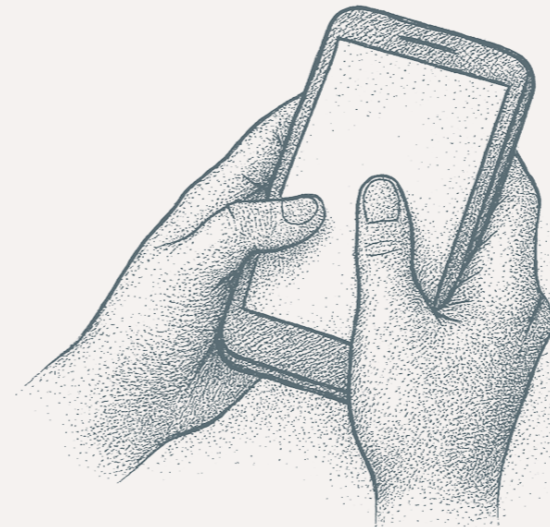


CORE



## Onsite Clinics

Relationship-based primary care for concentrated employee populations. Dedicated clinicians who know your workforce, on-site and invested in outcomes.



## TextCare

Barrier-free access to dedicated providers 24/7. Text, video, or call your personal care team in under 5 minutes. Fully integrated with your onsite clinic, driving immediate engagement.

INTELLIGENCE



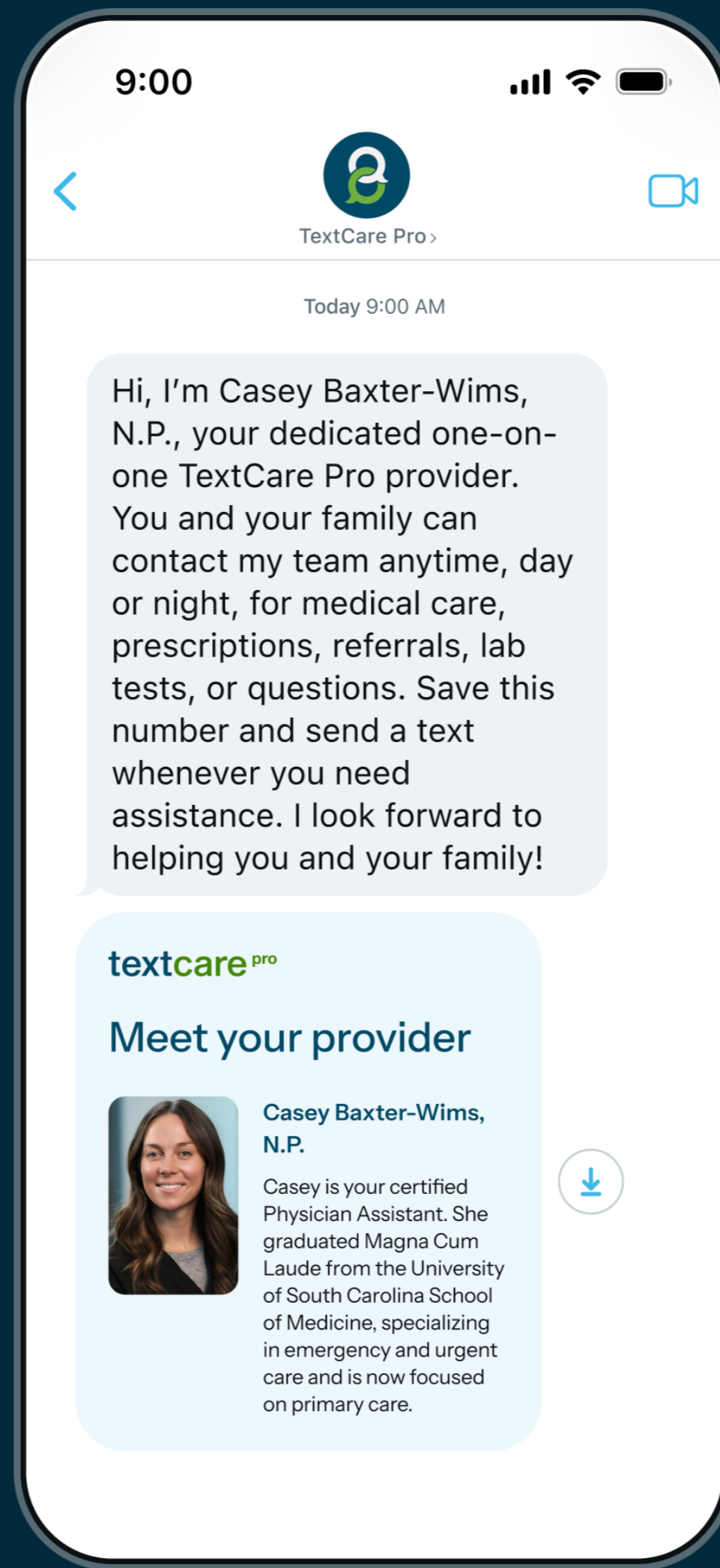
## Intelligent Care Manager

Enterprise data integrated at the point of care

# Barrier-free foundation that drives real engagement.

Text, talk to, or video chat with your dedicated care team 24/7 with a response time of under 5 minutes

*Concierge medicine, delivered at scale*



## Barriers Removed

- \$0 visits
- No appointments needed
- 24/7 access
- <5 minute average response
- Text, video, or call
- Household coverage included

## Results

- 62.3% first-year engagement
- 5.05 annual visits per engaged user
- 160.4% utilization rate
- \$1,142 annual avoided costs per engaged member



## Meet Nick.

6:32 am

After three months of training for the Nashville Half Marathon, Nick woke up in debilitating pain. His first reaction was to go to the ER; his wife suggested TextCare.

Within minutes, his TextCare care team assembled a plan, after narrowing the pain to a kidney stone or herniated disc.



CONCIERGE MEDICINE, FOR ALL



Convenient. Concierge. Care.

TextCare offers on-demand concierge medicine for all your household's healthcare needs. Initiate care with a text. *It's really that simple.*



8:05 am

TextCare ordered a CT scan, to a local in-network, outpatient imaging center - saving precious time and thousands of dollars.

9:07 am

The TextCare care team called Nick after reading his image and confirmed his diagnosis - a herniated disc.

11:25 am

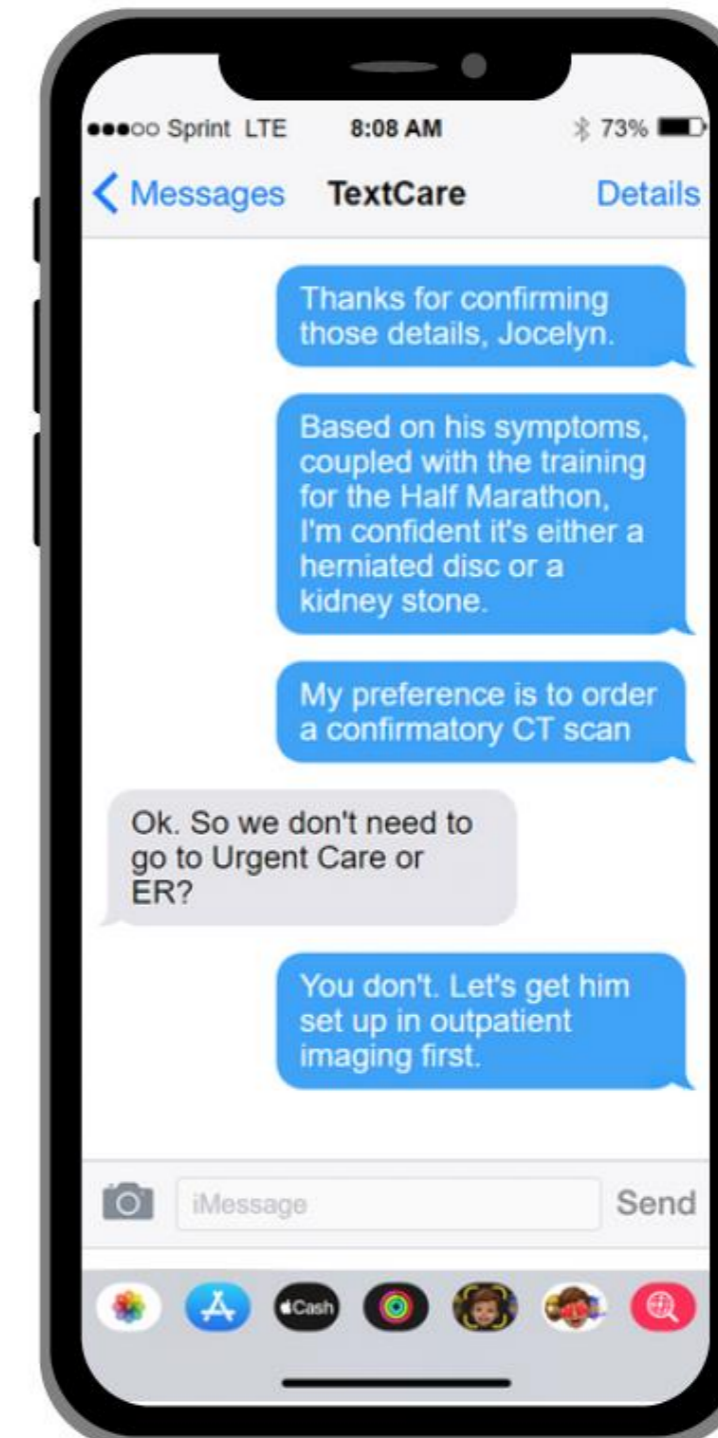
Nick is back at home, with prescriptions TextCare ordered for a muscle relaxer and steroids.

5 days later ●●●

8:07 am

Nick's TextCare team checks in. Their question, "Do we still want to run the marathon?" His response, **"Absolutely."**

TextCare coordinated physical therapy, and three weeks later he did just that!



# MD Live

## UTILIZATION

**5.1%**

Total Visits (235)\* 12/Months accrued (12.0)  
/ Avg Eligible Employees (4,564)

## ENGAGEMENT

**5.9%**

Total Distinct Patients (268) /  
Avg Eligible Employees (4,564)

### Virtual Visits by MDLIVE -

(Enterprise Benchmark)

(9.9%) **5.9%** (9.0%) (5.8%) **5.1%** (4.1%) (81.6%)

**Members Registered**  
(268 Registered /  
4,564 Eligible)

**Annualized Utilization**  
(235 Visits \* 12 / 12 # Months Accrued /  
4,564 Average Members)



# TextCare

## UTILIZATION

**112.0%**

Total Visits (2,329)\* 12/Months accrued (12.0)  
/ Avg Eligible Employees (2,079)

## ENGAGEMENT

**40.1%**

Total Distinct Patients (845) /  
Avg Eligible Employees (2,079)



IN COMPARISON

Traditional Telehealth

Direct Primary Care

Concierge Doctor



24/7 coverage



Continuity of care for ongoing support (in-person and virtual)



Provider-initiated follow-up



Specialist, imaging, and in-person referral capability



Ease of access



Cost Containment Focus



Performance Guarantees



Net Promoter Score

21

48

89

94

Price (monthly)

\$2 - \$7 PEPM often with a copay

~\$60 - \$100 per member

\$150 - \$400 per member

\$12 (includes access for kids + household). No copay. No visit charge.

● Core competency

● Not in scope

# Proven Results for our Clients



Client Results:  
**Building Control Integrators**  
**Divisions Maintenance Group**  
**GBBN Architects**  
**Capital Fire Protection**  
**Ultimate Technologies Group**



Client Results:  
**Superior Diesel**  
**Zorn Compressor**



Client Results:  
**Tuckahoe Holdings**



Client Results:  
**NuScale Power**

Net Promoter Score

100

TextCare continues to deliver strong engagement, high satisfaction, and consistent performance across our client organizations.



*This was by far the **best interaction I've had with the medical community** in a long time. The service is easy to use and I was treated with kindness and respect. I truly appreciate it.*

-Building Control Integrators Patient

*Y'all are great, responsive, inquisitive, and all around **great support**.*

-Divisions Maintenance Group Patient

*The **communication was so easy** especially at a time when I didn't feel well and I was so happy to be able to get care from my bed and not have to go sit in a waiting room. The staff was professional, caring and provided thorough medication instructions.*

**10/10 highly recommend!**

-Ultimate Technologies Group Patient

*It is very was very easy and quick. **Excellent care that saved us so much money** for my family.*

-Zorn Compressor Patient

*No lost wages, **no sitting in room filled with really sick patients**, and a thorough and concerned interaction via e-chat. I was then able to leave work regular time, pick up prescription and head home! Thank you for the follow-up!*

-Tuckahoe Holdings Patient

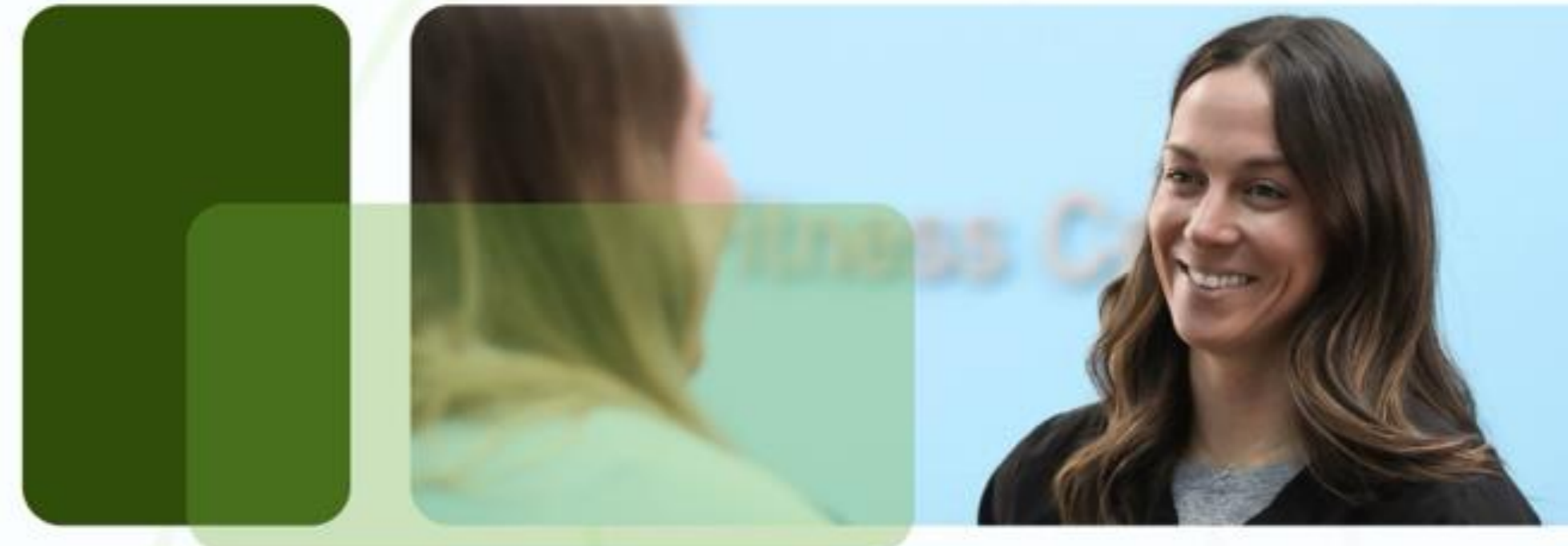
*TextCare was very easy to use. **The response was almost immediate, and I received excellent care**. The visit gave me peace of mind as well as useful advice on my condition. Will not hesitate to use again and will recommend to my colleagues.*

-NuScale Power Patient

# Large Market Strategies (500+ employees)



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one  
HEALTH



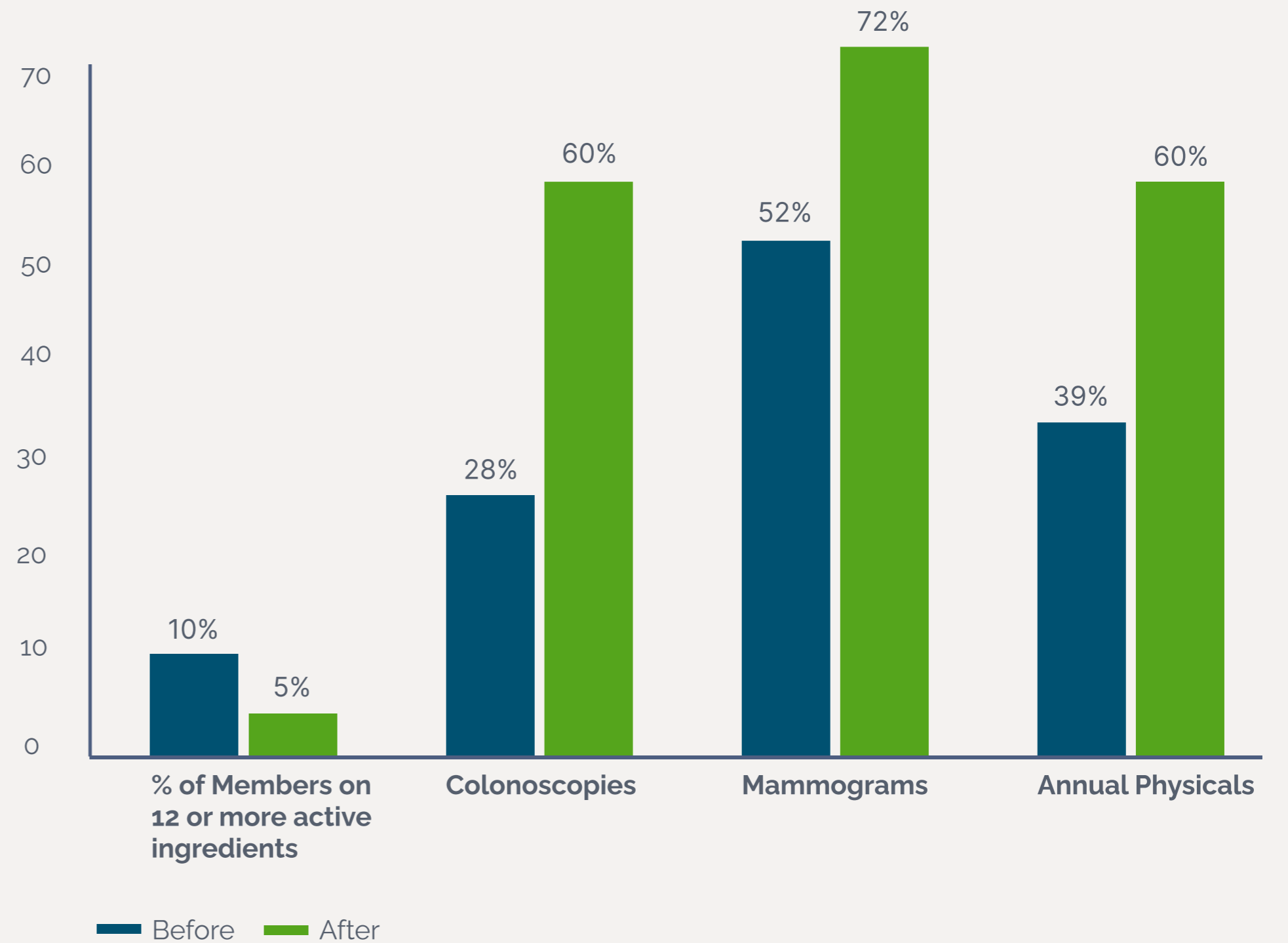
# Engagement alone is not enough

Providers move outcomes when armed with prioritized data

Major advances in interoperability standards and LLMs enable us to focus on what matters

## INCREASE IN PREVENTIVE CARE

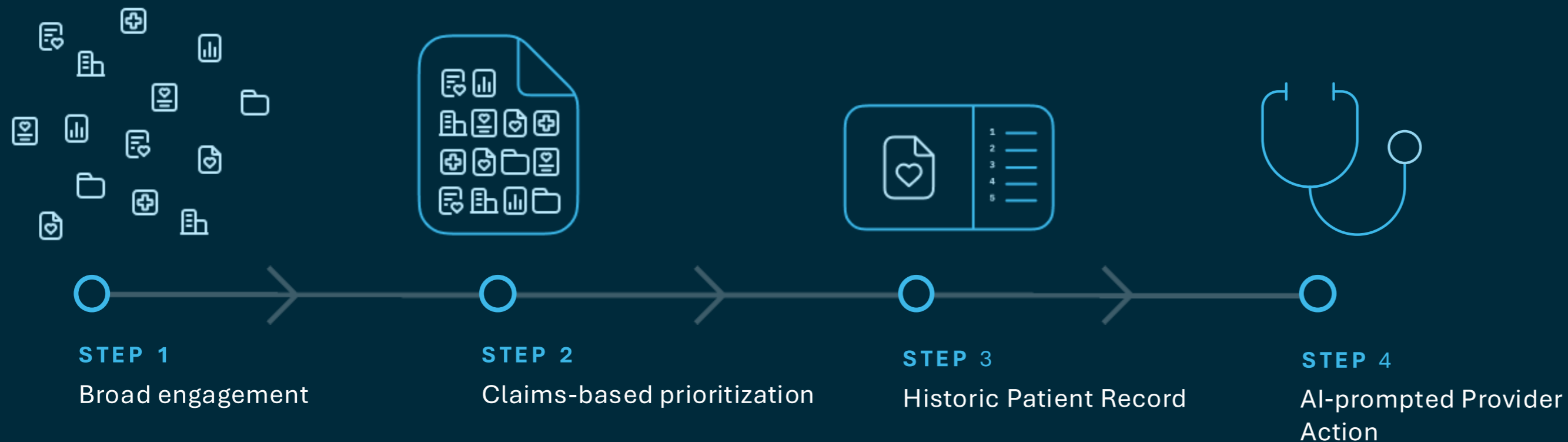
Purdue's targeted insights cut polypharmacy rates in half and drove major increases in preventive care.





# All patients deserve great care, some patients need more attention

Intelligent Care Manager targets the 5% of employees driving 50% of healthcare costs, infusing AI-powered intelligence at the point of care



## Intelligent Care Manager Patient Alerts

### ICM Patient Alert

Based on Dave's health history and previous engagements – Take action on the following items:

**Action 1:**

Reinforce statin adherence & LDL goals – ensure atorvastatin + Zetia are effective.

**Action 2:**

Review Holter results & monitor palpitations – determine if further cardiac workup is needed.

**Action 3:**

Encourage lifestyle changes – reinforce diet, exercise, stress management.

**Action 4:**

Ensure preventive screenings – colonoscopy, diabetes, hypertension monitoring.

**Action 5:**

Assess for additional cardiac risk factors – discuss genetic testing for FH if applicable.

Schedule Follow Up

# C2 + One to One Health Partnership

## Dedicated Partnership & Support

- Jocelyn leads all C2 collaboration and is committed to each member firm's success
- Dedicated clinical review and ongoing clinical support
- Co-branded and market-specific materials

## Exclusive Product & Commercial Advantages

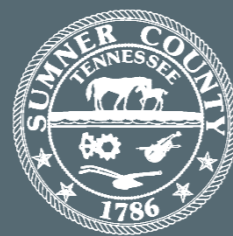
- 2-year rate guarantee (standard for C2)
- 5% revenue share after 2,000 employees (vs. 5,000 standard)
- Access to pre-launch product enhancements (e.g., Health Intelligence Report)

## Sales Enablement & Growth Support

- Demo access to TextCare for prospects
- Early visibility into roadmap and enhancements
- Partnership-driven go-to-market collaboration

OUR PARTNERS

Leading organizations are setting a new standard for employee health.



# What's next?

## Next Steps

- Live demos
- Education events
- Provider conversations
- Individual strategy session

## Getting a proposal is easy all we need:

- Client name
- # medical enrolled EEs
- Effective date

## Your point of contact:

Jocelyn is your go-to:

[jocelyn.chambers@121.health](mailto:jocelyn.chambers@121.health)



**Try TextCare yourself!**

Simply send a text to



**(423) 877-7400**

to try TextCare today.