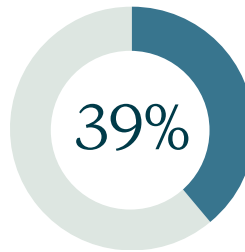


Expert Cancer Review

Providing clarity and confidence during your cancer journey

A cancer diagnosis can be overwhelming. Having clear, research-based insights about your diagnosis and treatment options is crucial. It empowers you to make informed decisions and feel more in control of your cancer journey. Sun Life's Expert Cancer Review (ECR) can help.

ECR provides you and your covered family members with a no-cost, written second opinion from an oncology specialist, regardless of your location or health insurance network.* This expert insight can provide peace of mind and guide complex decision-making in your cancer treatment journey.



of the written second opinions Sun Life helped our members obtain led to a change in diagnostic strategy, diagnosis, or treatment plan.

Source: Sun Life book of business 2023-2024.

ECR's simple access to a second opinion

Visit sunlife.com/ECR and complete a brief form to connect with the Sun Life team.

Your ECR Coordinator will collect your medical records and manage the logistics of your written opinion.

Receive a timely written opinion from a cancer specialist at an accredited medical institution.*

Sun Life Medical Directors are available for any follow-up questions.

The importance of an expert second opinion

For serious or complex conditions, like cancer, a second opinion can help:

- Confirm or refine your diagnosis
- Reduce risks of misdiagnosis or inappropriate costly treatment
- Evaluate treatment options, including less invasive treatments
- Provide reassurance and confidence in your care decisions

Common concerns about seeking a second opinion:

1. Fear delaying treatment could be harmful

In most non-emergency cases, taking time for a second opinion is safe.

2. Worry current doctor will be offended

Most healthcare providers welcome second opinions and in many cases may recommend you get one. Your ECR Coordinator can help support you with this conversation, if needed.

3. Uncertainty of how to obtain a second opinion

ECR simplifies the process, connecting you with board-certified oncologists from top cancer institutions.

[Click here](#) or scan the QR code to connect with the Sun Life team.



*All ECR written opinions are provided by a board-certified oncologist at a National Comprehensive Cancer Network (NCCN) and National Cancer Institute (NCI) designated medical institution.

ECR services are available to employees and dependents covered under the medical plan who have been diagnosed with cancer or who are currently undergoing cancer treatment. Expert Cancer Review is provided by PinnacleCare. PinnacleCare is a member of the Sun Life Financial Inc. ("Sun Life") family of companies. PinnacleCare and its employees do not diagnose medical conditions, recommend treatment options or provide medical care, and any information or services provided should not be considered medical advice. Any medical decisions should be made only after consultation with and at the direction of the member's medical provider. Any person or entity who provides health care services following a referral or other service provided does so independently and not as an agent or representative of PinnacleCare.

Sun Life and PinnacleCare are committed to protecting the confidentiality of your personal information, complying with applicable privacy laws and maintaining administrative, physical and technical safeguards to protect the security and confidentiality of the information provided.

Group stop-loss insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York. In New York, Group stop-loss insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI).

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