

Accessibility Statement – Eurowag & Sygic

W.A.G. payment solutions, a.s. (“Eurowag”) and its subsidiary Sygic a.s. (“Sygic”) (hereinafter jointly referred to as “we”) are committed to making our digital services accessible in accordance with Directive (EU) 2019/882 on the accessibility requirements for products and services (European Accessibility Act).

We are working to ensure that our website is accessible to as many users as possible, including individuals with disabilities. While the directive primarily targets consumer-facing digital services (B2C), we believe that accessibility is an essential part of inclusive, user-friendly experiences—even in B2B environments.

Compliance Status

Our website aims to meet the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, and align with the European standard EN 301 549, which defines accessibility requirements for public sector and ICT products and services.

We are continuously working to improve accessibility and usability for all visitors, regardless of ability or technology.

Compliance Highlights

Our recent audit (conducted in June 2025) confirms our compliance with the following WCAG 2.1 Level AA and EN 301 549 requirements:

- Clean HTML landmarks & logical heading levels that make content structure clear to screen reader users.
- ARIA roles and states embedded to guide assistive technologies in dropdown menus, modal dialogs, and skip-to-content links.
- Full keyboard operability across navigation, forms, and interactive widgets.
- Text and controls meet or exceed required color contrast ratios for comfortable reading in all modes.
- Meaningful alt text on informative images, with decorative graphics properly hidden from assistive technologies.
- Form fields feature visible labels and programmatic required indicators for error-free data entry.
- Screen reader cues announce when a link opens in a new window or tab.
- Buttons expose correct roles and appear in a logical tab order.



Measures Implemented

We maintain accessibility through a combination of processes, tools, and training:

- Accessibility-first design handoff – every component in our design system includes inclusive markup and usage notes.
- Automated checking – Axe-core and Lighthouse CI run on each pull request; regressions fail the build.
- Expert manual testing – regular NVDA, VoiceOver, and TalkBack walkthroughs catch issues automation may miss.
- Continuous monitoring – weekly scans with AccessScan and Skynet Accessibility Checker feed directly into Jira sprint backlogs.
- Ongoing education – annual workshops and onboarding modules keep designers, developers, and content editors up to date.

Outlook

We will continue to conduct internal accessibility audits and ensure accessibility considerations are factored into the design of all new website elements.

Feedback and Contact

If you experience any difficulty accessing content on this site, or if you would like to suggest improvements, please contact us:

- Eurowag Support – [Customer support for products and services – Eurowag](#)
- Sygic Support – [Sygic Support Center | How to contact our Customer Care/Support Team](#)

Effectiveness

This information is effective as of 28 June 2025.

