

Fines and Fees



Item	Fees <i>(before tax where applicable)</i>
Abandoned Vehicle	\$100 + associated costs
Cancellation - after booking starts*	Modo Plus: pays 50% of time charge Monthly and Business: pays 75% of time charge
Cancellation - more than 12 hours before booking starts*	No charge
Cancellation - within 12 hours before booking starts*	Modo Plus: pays 50% of time charge Monthly and Business: pays 75% of time charge
Cancellation within 5 minutes of making booking	No charge
Damage Deposit	\$1,500 for members that have had a damage incident with costs to Modos exceeding \$1,000
Damage Fee	Up to \$1,000 for qualifying members
	Up to \$2,500 for members who are required to pay a Damage Deposit and Green members
Damage Pool	\$75 annually, non-refundable (Note: Green members and Business members are excluded from enrolling in Modos's Damage Pool)
Drained Battery	If a drained battery is caused by actions taken by a member or their party, member is responsible for all related costs, including towing and fleet downtime.
Electric Vehicle (EV) Left Unplugged	\$15
Excessively Dirty Interior	Cost of cleaning up to \$300
Fuel Card Replacement	\$50
Insufficient Funds	\$50
Interest (on overdue account)	1.25% per month for balance over \$10
Late Return	\$30
Lost Fob	\$10

Item	Fees <i>(before tax where applicable)</i>
Lost or Stale Cheque Replacement	\$15
Lost Vehicle Key	\$20 plus cost of replacement and reprogramming
Low Fuel (below 1/4 tank)	\$25
Misparking	\$30
No-Show	Full time charge
Open Return	\$3
Rear Seats Left Folded Down at End of Booking	\$15
Smoking in Vehicle	membership termination + cleaning cost
Towed Vehicle	\$50 + associated costs; including time charge if vehicle is impounded
Traffic and Parking Violations	Cost of ticket/fine + \$20 processing fee
Unsecured Vehicle	\$40 If stolen while unsecured: \$1,000 + usage fees for time vehicle is unavailable. Additional charges may apply. <i>(+GST/PST where applicable)</i>
<p>*Cancel/Change a Booking: 12+ hrs before start = no charge. Under 12 hrs: Modo Plus members pay 50%, Monthly members and Business members pay 75% (unless another member books the time released, then no charge).</p>	