

Terms and Conditions for CelcomDigi Fibre Sabah Offer (“Promotion”)

Fibre Only

1. The Terms and Conditions of CelcomDigi Fibre Plans are made available at CelcomDigi's website <https://fibre.celcomdigi.com>. All terms and reference used herein shall be the same as the Terms and Conditions unless otherwise defined. Celcom and Digi reserve the rights without liability to vary, delete or add, including but not limited to any feature, eligibility criteria, promotions and offers from time to time without prior notice to the Customer. Continued use of this subscription and/or service following any changes to these terms and conditions constitutes an acceptance to those changes (if any).

2. **The Promotion:**

CelcomDigi Fibre Standalone Rebate CTSB Promotion is a promotion run by Celcom and Digi from 17 April 2023 to 30 September 2023 (the “**Promotion Period**”) whereby Customers who are eligible will enjoy a Twelve (12) month rebate on the CelcomDigi Fibre monthly bill (the “**Promotion**”) upon successful activation of the eligible CelcomDigi Fibre Plan.

3. Where application services are bundled with any Plan, Celcom and Digi reserve the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination, or suspension by Celcom and Digi does not entitle the Customers to any claim or compensation against Celcom and Digi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
4. Celcom and Digi shall not be responsible in any way or in the event that the Customer's subscription was activated by a third party without his/her consent. Celcom and Digi shall not refund nor compensate the Customer in any manner whatsoever in such situations.

5. **Promotion Offer and Eligibility:**

- 5.1. **RM55 x 12 Month CelcomDigi Fibre Rebate**

- 5.1.1. **Eligibility**

- The RM55 x 12 Month CelcomDigi Fibre Rebate is targeted to Non-Celcom / Digi Postpaid subscriber and Celcom or Digi subscriber under Plan that not entitle for Postpaid and Fibre Bundle Rebate.
- Customer must sign up CelcomDigi Fibre 100Mbps
- Only 1 CelcomDigi Fibre entitle for the rebate

- 5.1.2. **Eligible Plans**

- CelcomDigi Fibre 100Mbps

5.1.3. **Granting Mechanics**

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line with under same NRIC, the stand-alone rebate will be granted to CelcomDigi Fibre with longest tenure.
- The rebate will be granted 12 month from CelcomDigi Fibre activation date.
- The first month rebate will be prorated
- In the event Customer activate postpaid plan that eligible for Postpaid and Fibre Bundle Rebate, the stand-alone rebate will be dropped, and customer will enjoy Postpaid and Fibre Bundle Rebate

5.2. **RM60 x 12 Month CelcomDigi Fibre Rebate**

5.2.1. **Eligibility**

- The RM60 x 12 Month CelcomDigi Fibre Rebate is targeted to Non-Celcom / Digi Postpaid subscriber and Celcom or Digi subscriber under Plan that not entitle for Postpaid and Fibre Bundle Rebate.
- Customer must sign up for CelcomDigi Fibre 300Mbps
- Only 1 CelcomDigi Fibre entitle for the rebate

5.2.2. **Eligible Plans**

- CelcomDigi Fibre 300Mbps

5.2.3. **Granting Mechanics**

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line with under same NRIC, the stand-alone rebate will be granted to CelcomDigi Fibre with longest tenure.
- The rebate will be granted 12 month from CelcomDigi Fibre activation date.
- The first month rebate will be prorated
- In the event Customer activate postpaid plan that eligible for Postpaid and Fibre Bundle Rebate, the stand-alone rebate will be dropped, and customer will will enjoy Postpaid and Fibre Bundle Rebate.

- 5.3. The Promotion is only valid with CelcomDigi Fibre new registration under CTSB access partner

6. **Others:**

- 6.1. The Participant shall start to receive a CelcomDigi Fibre standalone rebate commencing up to 60 days from the Fibre line activation date and the rebate amount eligibility shall be based on the Eligible Fibre Plans.

- 6.2. To enjoy the Promotion, the Participant is required to maintain an active Eligible CelcomDigi Fibre Plan. Should the Participant terminate their CelcomDigi Fibre Plan at any time before the one-month CelcomDigi Fibre bill rebate is granted, the Participant will no longer be entitled to participate in the Promotion and enjoy the Rebates. Further,

Participant must maintain its status as an active subscriber of the Eligible Fiber Plan and must not have an amount owing/outstanding exceeding his credit limit for the entire twenty-four (24) months duration of the contract period.

- 6.3. Unless otherwise provided under the Terms and Conditions therein, this Promotion cannot be combined with any other ongoing promotion and/or offers from CelcomDigi Fibre during the Promotion Period and contract period for the relevant Eligible Fibre Plans
- 6.4. In the event the Participant's amount outstanding exceeds its credit limit and/or where the Participant amend or vary its plan or subscription to another than the plan or subscription at the date of grant and/or if the plan or subscription is terminated or inactive, the Rebates shall be automatically forfeited.
- 6.5. In the event that the Participant's bill does not reach the full thirty (30) days of the Fibre bill cycle; the Rebate will not be pro-rated according to the number of days charged to the eligible Customer's Fibre bill.
- 6.6. The Rebate is non-transferable, non-cashable whether by operation of law or otherwise, either to any other person, entity, or account.
- 6.7. Celcom and Digi reserve the right to reject or forfeit, adjust, and amend the Promotion at its sole and absolute discretion without having to assign any reasons whatsoever.

Terms and Conditions for CelcomDigi Fibre Sabah Offer ("Promotion")

Fibre + Postpaid

1. General

The Terms and Conditions of CelcomDigi Fibre Plans are made available at CelcomDigi's website <https://fibre.celcomdigi.com>. All terms and reference used herein shall be the same as the Terms and Conditions unless otherwise defined. Celcom and Digi reserve the rights without liability to vary, delete or add, including but not limited to any feature, eligibility criteria and offers for **Postpaid and Fibre Bundle Rebate CTSB Promotion** from time to time without prior notice to the Customer. Continued use of this subscription and/or service following any changes to these terms and conditions constitutes an acceptance to those changes (if any).

- 1.1. The Postpaid and Fibre Bundle Rebate CTSB Promotion provide six Rebates for the customers to enjoy (subject to the Customers fulfilling the eligibility criteria under the terms herein) which are as follows: -
 - RM 15 Monthly Postpaid Rebate;
 - RM 30 Monthly Postpaid Rebate;

- RM 25 Monthly Fibre Rebate;
- RM 30 Monthly Fibre Rebate;
- RM 40 Monthly Fibre Rebate;
- RM 45 Monthly Fibre Rebate;

1.2. For the purposes of these terms and conditions, the following terms shall be defined as follows: -

"Eligible Plans" – means Digi or Celcom Postpaid Plan and CelcomDigi Fibre Plans that entitle to enjoy the rebate

"Eligibility" – Conditions that must be met by customer in order to enjoy the Rebate.

1.3. The Postpaid and Fibre Bundle Rebate CTSB Promotion is only valid with CelcomDigi Fibre registration under CTSB access partner.

1.4. The Postpaid and Fibre Bundle Rebate CTSB Promotion is only valid for new registration only.

1.5. The Postpaid and Fibre Bundle Rebate CTSB Promotion is a promotion run by Celcom and Digi from 17 April 2023 to 30 September 2023.

2. RM 15 Monthly Postpaid Rebate

2.1. Eligibility

- For Digi Postpaid 60 2021, Digi Postpaid 60DS 2021 Customer: must sign up to CelcomDigi Fibre 50Mbps; CelcomDigi Fibre 100Mbps or CelcomDigi Fibre 300Mbps.
- For Digi Postpaid 90 2021, Digi Postpaid 90DS 2021, Digi Postpaid 120 2021, Digi Postpaid 120DS 2021, Digi Postpaid 150 2021, Digi Postpaid 150DS 2021 Customer: must sign up to CelcomDigi Fibre 50Mbps; or
- For Celcom Postpaid plans with value of RM60 to RM89: must sign up to CelcomDigi Fibre 50Mbps; CelcomDigi Fibre 100Mbps or CelcomDigi Fibre 300Mbps.
- For Celcom Postpaid plans with value of RM90 and above: must sign up to CelcomDigi Fibre 50Mbps.
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 postpaid line per NRIC entitle for the rebate

2.2. Granting Mechanics

- The Rebate is granted to Postpaid line
- In the event of customer have more than 1 postpaid line under same NRIC, Postpaid rebate will be granted to Postpaid line with highest commitment.
- In the event of customer have more than 1 postpaid line with same

commitment value under same NRIC, Postpaid rebate will be granted to Postpaid line with longest tenure.

- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.

3. RM 30 Monthly Postpaid Rebate

3.1. Eligibility

- Customer must sign CelcomDigi Fibre 100Mbps or CelcomDigi Fibre 300Mbps.
- Customer must have Postpaid Digi Postpaid 90 2021, Digi Postpaid 90DS 2021, Digi Postpaid 120 2021, Digi Postpaid 120DS 2021, Digi Postpaid 150 2021, Digi Postpaid 150DS 2021; or
- Customer must have Celcom Postpaid plan with value RM90 and above
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 postpaid line per NRIC entitle for the rebate

3.2. Granting Mechanics

- The Rebate is granted to Postpaid line
- In the event of customer have more than 1 postpaid line under same NRIC, Postpaid rebate will be granted to Postpaid line with highest commitment.
- In the event of customer have more than 1 postpaid line with same commitment value under same NRIC, Postpaid rebate will be granted to Postpaid line with longest tenure.
- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.

4. RM 25 Monthly Fibre Rebate

4.1. Eligibility

- Customer must sign CelcomDigi Fibre 100Mbps
- Customer must have Postpaid Digi Postpaid 90 2021, Digi Postpaid 90DS 2021, Digi Postpaid 120 2021, Digi Postpaid 120DS 2021, Digi Postpaid 150 2021, Digi Postpaid 150DS 2021; or
- Customer must have Celcom Postpaid plan with value RM90 and above
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 CelcomDigi Fibre line per NRIC entitle for the rebate

4.2. Granting Mechanics

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with highest commitment.
- In the event of customer have more than 1 CelcomDigi Fibre line with same commitment value under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with longest tenure.

- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.

5. RM 30 Monthly Fibre Rebate

5.1. Eligibility

- Customer must sign CelcomDigi Fibre 300Mbps.
- Customer must have Postpaid Digi Postpaid 90 2021, Digi Postpaid 90DS 2021, Digi Postpaid 120 2021, Digi Postpaid 120DS 2021, Digi Postpaid 150 2021, Digi Postpaid 150DS 2021; or
- Customer must have Celcom Postpaid plan with value RM90 and above
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 CelcomDigi Fibre line per NRIC entitle for the rebate

5.2. Granting Mechanics

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with highest commitment.
- In the event of customer have more than 1 CelcomDigi Fibre line with same commitment value under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with longest tenure.
- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.

6. RM 40 Monthly Fibre Rebate

6.1. Eligibility

- Customer must sign CelcomDigi Fibre 100Mbps.
- Customer must have Postpaid Digi Postpaid 60 2021 or Digi Postpaid 60DS 2021; or
- Customer must have Celcom Postpaid plan with value of RM60 to RM89
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 CelcomDigi Fibre line per NRIC entitle for the rebate

6.2. Granting Mechanics

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with highest commitment.
- In the event of customer have more than 1 CelcomDigi Fibre line with same commitment value under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with longest tenure.
- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.
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7. RM 45 Monthly Fibre Rebate

7.1. Eligibility

- Customer must sign CelcomDigi Fibre 300Mbps.
- Customer must have Postpaid Digi Postpaid 60 2021 or Digi Postpaid 60DS 2021; or
- Customer must have Celcom Postpaid plan with value of RM60 to RM89
- Customer must have Postpaid line and fibre line registered under same NRIC.
- Only 1 CelcomDigi Fibre line per NRIC entitle for the rebate

7.2. Granting Mechanics

- The Rebate is granted to CelcomDigi Fibre line
- In the event of customer have more than 1 CelcomDigi Fibre line under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with highest commitment.
- In the event of customer have more than 1 CelcomDigi Fibre line with same commitment value under same NRIC, Fibre rebate will be granted to CelcomDigi Fibre line with longest tenure.
- The rebate will be granted as long as the Fibre Line under Initial fibre service contract.

8. Eligible Plans

- 8.1. Please refer [here](#) for the list of Eligible Plans