

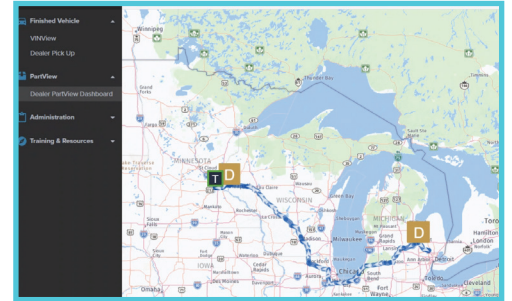
Real-time Insights and Alerts on Service Part Deliveries

Get accurate delivery dates and real-time alerts to manage inventory, reduce loaner expenses and deliver an exceptional service experience.

Your dealership's service department is the foundation of your customer experience and increasingly, a valuable source of margin. Yet, when services staff and parts managers order aftermarket parts and don't know when the deliveries will arrive, they're left in the dark...which leads to increased loaner expense and unhappy customers.

Introducing PartView, real-time updates and insights on aftermarket parts. PartView provides order-level visibility and auto-generated "intelligent ETA's" from the supplier or point of order, along with proactive notifications on short, backorder or damaged shipments. No reason to call the contact center and ask for updates on your orders!

All of this contributes to a more efficient service experience, higher margins, lower loaner expense and happier customers.



PARTVIEW™

PartView is part of the VINView family of software solutions developed by FreightVerify, Inc.

VINView by the Numbers

60,000+ Dealer Staff

11,000+ Dealerships

choose VINView in

50 States and 10 Provinces



PART SEARCH ENGINE

Type in your Order or Package Number to a Google-like search engine and quickly learn service parts package's location.



EMAIL NOTIFICATIONS

Stay informed with email notifications when your service package is enroute to the dealership.



INTERACTIVE MAPS

See your packages on an interactive map featuring your destination, and local landmarks.



TEXT ALERTS

Track your package's progress every step of the way with Text Message (SMS) alerts to your smartphone.



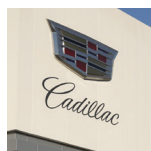
RELIABLE ETA'S

Manage your incoming parts (and loaners) with ETA's you can count on!



REDUCE LOANER EXPENSE

Plan ahead for service parts deliveries so you can reduce the length of loaners... and delight your owners in the process.

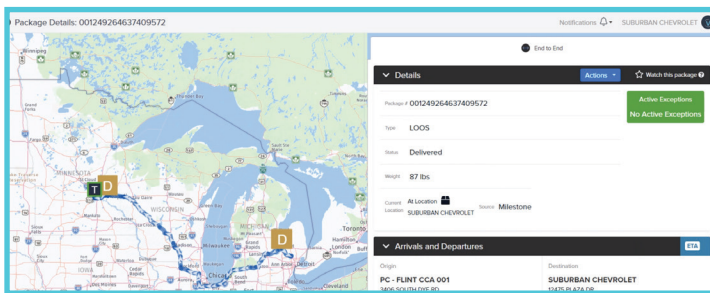




Partview is designed for today's service professionals and parts managers and offers peace-of-mind for IT and systems engineers.

Here's how it works:

- PartView provides real-time updates on the Estimated Time of Arrival (ETA) and status of their part orders.
- Automates notifications, reduces support costs, improves customer satisfaction that leads to greater customer experience.
- End users receive proactive text notifications regarding the status of their delivery.
- Intuitive map-based user interface can be searched by Order Number, Part Number or Shipment number.



Here's what you need to know:

- Advanced IT features, including "single sign-on federation" to the FreightVerify Platform through your Internal Platforms
- FreightVerify URL, ETA and Delivery Status available in Customer's Internal Platforms
- Limited visibility to only your Parts/Orders/Shipments/ Tracking #'s
- Corporate User can toggle between their profile and a service center profiles
- Customizable Homepage for all User Roles
- E2E Shipment & Package-Level Visibility
- Shipment & Package-Level Notifications
- Exception and Backorder Notifications
- Multilingual
- Training Documents and Videos for all User Roles
- API Connectivity/Integration to solutions such as Decisiv
- API connectivity/Integration to E-commerce Sites, Retailer Distribution Centers
- Ongoing Platform Support through PartView Support Desk

Praise for PARTVIEW™



"We have parts going to the wrong location all the time, and PartView helps us identify those earlier, saving us 2-3 days of hassle and back and forth with the other locations."

John Megel
Parts Manager
Wiele Chevrolet
West Liberty, IA



"These ETAs are amazing! So much more precise than what we're used to looking at. This UX is so much cleaner than the alternatives!"

Sheila Scott
Parts Coordinator
Stew Hansen
Buick GMC
Clive, IA



"Partview has been amazing! I freaking love this thing. Super helpful as we lose track of shipments all the time en route!"

Keith Franks
Parts Manager
Ed Morse Chevrolet
Buick GMC
Muscatine, IA



"It's really useful for a lost part; then I can run it down at the warehouse. PartView saves us time and helps us focus on the right things."

Mike Wright
Parts Coordinator
Van Chevrolet
Kansas City, MO



"I'm a fan of the interactive map. It's refreshing to be taken to the map as opposed to another tab with travel times, dates, and expected ETAs."

Danelle Kincade
Parts Manager
Oakes Buick
Kansas City, MO



"I like the actions you can take while using PartView, the real-time updates, especially for a bigger part like a transmission is pretty slick."

Bill Crawford
Parts Coordinator
Randy Curnow
Buick GMC
Kansas City, KS

