

User Guide and FAQ

FOR DFALERS

REAL-TIME VISIBILITY PLATFORM FOR AFTERMARKET PARTS DISTRIBUTION

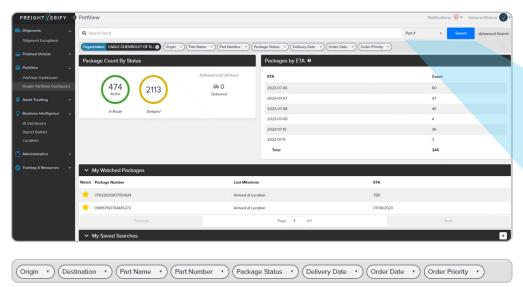
This guide will walk you through the following:



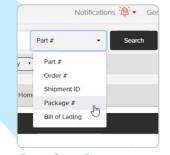
Dashboard

Start in the PartView Dashboard, which provides a comprehensive view of your packages in one easy-to-access homepage.

There are two **Summary Counts** for packages. On the left is **Package Count by Status** and on the right is **Package Count by ETA**. In both, a simple click will take you to the Search Results for a more detailed view.

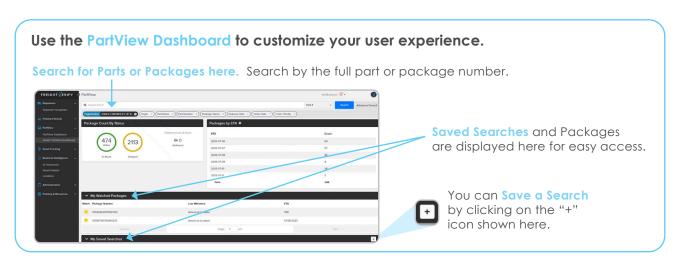


You can Search for Packages by category when you pull down the menu here.



For customized searches, click on Advanced Search and choose one or more of the 8 filters.

Coming Soon: SEARCH BY CONTROL NUMBER



Package Search Results

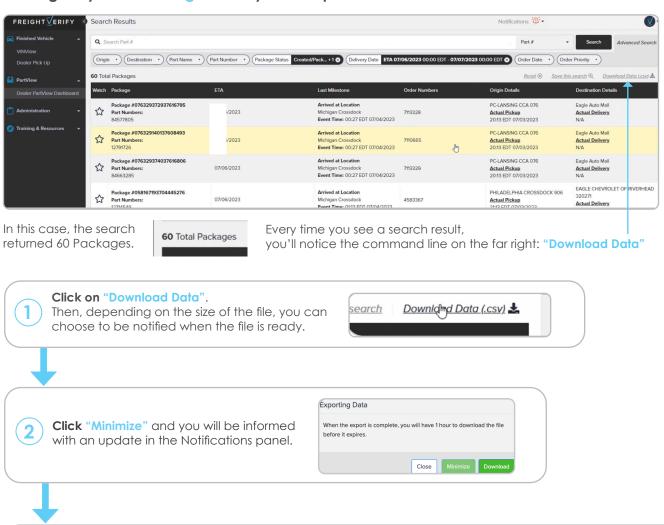
Your Package Search Results will show a list of Packages with last milestone, origin and destination details, ETA, etc.



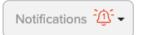
You can Watch a Package by clicking on the star to follow the Package's progress on your PartView Dashboard.

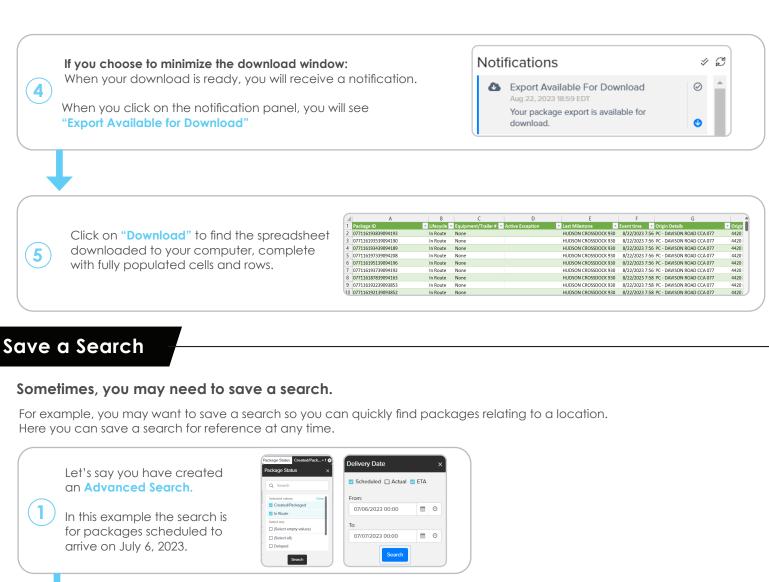
Download Data

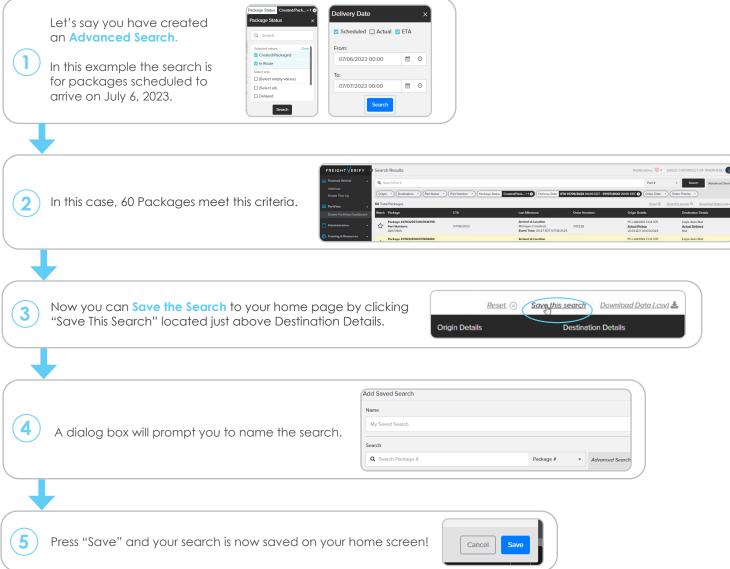
Sometimes, you need to track and summarize your Packages by Downloading Data to your computer.



A moment later, the **Notification alert** is triggered and the graphical bell on the desktop rings. This lets you know the file is **ready for download**.

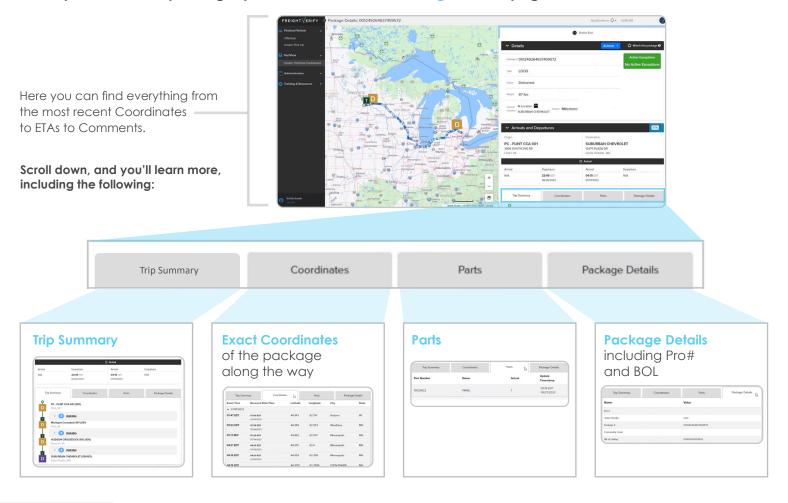






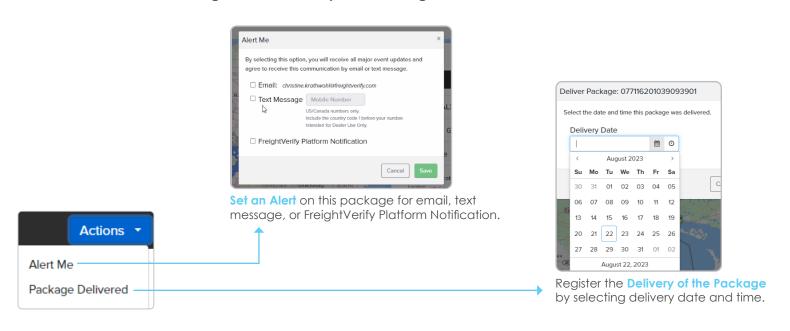
Package Details

When you click on a package, you will come to the Package Details page.



Actions

From the Package Details, you can also take Actions to stay informed with Alerts and Register the Delivery of a Package.



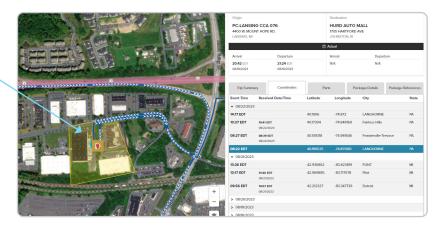
Let's discuss the Importance of Geofencing Your Facilities.

Geofences are responsible for triggering the arrival and departure at each location. Every physical piece of property involved in the **package network** is **geofenced**.

Geofences, by default, start as radial but can be adjusted to polygonal with an **unlimited** number of control points.

A single location can have multiple geofences. Geofence multiple plants, rail yards, ports, dealers, etc., that are tied to a master address.

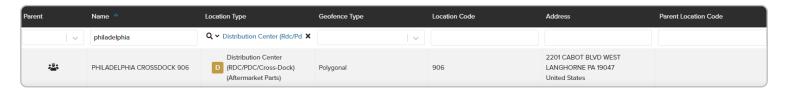
Only Administrators have the ability to create or change geofence properties.



Location Management

Every location in the package network is loaded into the platform.

The information for these locations includes address information, unique location codes and asset designators. Only Administrators have the ability to create or change specific location specifics.



Location Asset Designators (LAD's) and Modal Asset Designators (MAD's)

All locations and assets are classified under our patented canonical model.

These square icons appear on the shipment details map and represent the origins, destinations and type of conveyances on that particular route.

LAD's have color and letter classifications.

Listed in this image are:



Distribution Center

AND



Dealer

Modal Asset Designators (MAD's) will always be a black square and represent the type of conveyance that is currently moving the product, for example:



Rail



Truck



Listed in this image is:



Truck (Current Location)

LAD's can be changed by Administrators to ensure accurate representation. MAD's are not configurable.

