



Veris Health

Patient Mobile App: Release notes



Veris Health Patient Mobile App 2.1.2

Version 2.1.2 (Android)

Version 2.1.2 (iOS)

Production Release Notes




What's new 	Patient app
Security update	

Veris Health Patient Mobile App 2.0.3

Version 2.0.3 (Android)

Version 2.0.3 (iOS)

Production Release Notes

What's new 	Patient app
User credential local retrieval (iOS)	
API Target Level (Android)	

Veris Health Patient Mobile App 2.0.2

Version 2.0.2 (Android)

Version 2.0.2 (iOS)

Production Release Notes



What's new 	Patient app
Login credential storage library	

Veris Health Patient Mobile App 2.0.1

Version 2.0.1 (Android)

Version 2.0.1 (iOS)

Production Release Notes



What's new 	Patient app
Patients can participate in a chat when initiated by their clinical team	

Veris Health Patient Mobile App 2.0

Version 2.0 (Android)

Version 2.0 (iOS)

Production Release Notes

What's new 	Patient app
<p>Medication List</p> <p>The medication list table includes the following items:</p> <ul style="list-style-type: none">● Medication name<ul style="list-style-type: none">○ Name of the medication prescribed to the patient● Dose<ul style="list-style-type: none">○ Dose prescribed to the patient● Schedule<ul style="list-style-type: none">○ Frequency the medication is prescribed to be taken● Route of administration<ul style="list-style-type: none">○ How the patient needs to take the medication (oral or intravenous)● Prescriber<ul style="list-style-type: none">○ Name of the clinician that prescribed the medication● When prescribed<ul style="list-style-type: none">○ Date when the medication was prescribed● Number dispensed<ul style="list-style-type: none">○ Number of pills/tablets dispensed● Number of refills<ul style="list-style-type: none">○ How many refills of the medication have been prescribed	
<p>Learning resources</p> <p>“Educational videos” has been changed to “Learning resources”. The patient can choose to watch a video or read an article.</p> <p>Articles</p> <p>The article section provides the following options:</p> <ul style="list-style-type: none">● Search by title only<ul style="list-style-type: none">○ Search field provides a result when a minimum of three letters are typed	

- The patient can delete the entered text by using the keyboard delete button or the “x” icon within the field
- Categorized and uncategorized articles with title and description
 - Articles are a default view

Filter icon

- The patient can select multiple categories for reading.
 - When the categories are selected, the patient can apply all of the categories, read or clear in order to cancel the action.
 - The patient has the option of canceling the selected articles. When an article is selected, the patient can deselect the article by clicking on it which will remove it from the filters list
 - The filter icon will show how many categories are selected
 - If no category is selected, all available articles will be listed

Article selected

When an article is selected for reading, the user sees the following information:

- Name of the category and the symptom as a title along with short description
- The text includes bullet points for better structure

Patient survey push notification/ Dashboard banner/ Notification page

The patient receives a push notification notifying them that a new survey is sent. By clicking on the push notification, the patient can complete the following actions:

- When clicking on the push notification, the patient is redirected to the survey page
- The survey page always contains 3 sets of questions
- The possible answers are always yes/no
- Buttons
 - Confirm
 - When clicking on the Confirm button, the patient is redirected to a success message page
 - Dismiss
 - When clicking on the Dismiss button, the patient is redirected to the dashboard

If the patient has already submitted the survey and clicks again on the notification, a message that the survey has been already submitted is displayed.

Veris support chat

The patient is able to contact Veris support via chat. This chat helps the patient to contact Veris Health when facing any issue.

The support chat is always displayed on the top of the chat in purple color so that the patient can easily differentiate the support chat from the regular chat (with clinicians and Friends and Family members, where applicable)

To initiate a support request, the following actions are required:

- Click on the support chat
- Enter in the support chat, where the following is displayed
 - “Please do not share medical information”
- Once in the support chat, the patient can chat with the support team
- When an issue is resolved, the patient is prompted with a success message

Data sources connection

On the profile page, the patient can activate GoogleFit/Apple Health Kit within the patient app.

The patient can access this flow from the profile page, under the “Monitoring devices” section and click on the “Review devices” button.

When the patient clicks on the “Review devices” button, the patient is redirected to another page listing the devices used for app:

- Veris devices
 - If the patient uses at home devices, this will be automatically connected to the app. This is set during the patient’s registration process.
- Personal devices
 - In order to connect the app with the Google Fit/ Apple Health Kit apps, the patient needs to activate the toggle and connect the app with:
 - Google fit for an android user
 - Apple Health Kit for an iOS user

Registration process update

During the registration process, the patient can choose to add or skip the following three items:

- Zip code
- Education
 - High school or less (≤ 12 years)
 - Some college or diploma (13–15 years)
 - Bachelor's degree or higher (≥ 16 years)
 - Prefer not to say
- Ethnicity
 - American Indian or Alaska Native
 - Asian
 - Black or African American

<ul style="list-style-type: none"> ○ Hispanic or latino ○ Native Hawaiian or Other Pacific Islander ○ White ○ Other ○ Prefer not to say <p><i>Note: The patient can skip the items above by clicking on the skip button.</i></p>	
<p>Spanish Translation</p> <p>Spanish Translation is implemented for all of the features:</p> <ul style="list-style-type: none"> ● Medication Adherence ● Learning resources ● Patient survey ● Veris support chat ● Data sources connection ● Registration process update 	


Improvements	Patient app
<p>Terms and conditions</p> <ul style="list-style-type: none"> ● Last created date of the terms and condition is included in the document 	<input checked="" type="checkbox"/>

Veris Health Patient Mobile App 1.2.1

Version 1.2.1 (Android)

Version 1.2.1 (iOS)

Production Release Notes

What's new 	Patient app
<p>Inactive status - refers to <i>patients with INACTIVE STATUS ONLY</i></p> <ul style="list-style-type: none"> ● Patients with inactive status will have the following items on the app: <ul style="list-style-type: none"> ○ Banner on dashboard and profile page that will signify the inactive status 	<input checked="" type="checkbox"/>

<ul style="list-style-type: none"> <ul style="list-style-type: none"> ■ Option to click on the banner and read more info regarding inactive status ○ All action buttons as disabled <ul style="list-style-type: none"> ■ Patient should not be able to report symptoms ■ Patient should not be able to accept appointments ■ Patient should not be able to add goals ■ Patients should not be able to add support team members ■ Patients should not be able to add new “Wellbeing” questionnaires or finish an incomplete one ■ Patients should not be able to send chat messages ■ Inactive Patients do not receive notifications except for system notifications for PIN reset 	
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Bug fixes & Improvements	Patient app
Quality of life update <ul style="list-style-type: none"> ● Name changed to “Wellbeing” ● Wellbeing icon added at the bottom of the dashboard ● Patient is able to fill out one more questionnaire per week (1 as notification reminder), another from “Wellbeing” icon 	<input checked="" type="checkbox"/>
“Treatment plan” icon name change to “Schedule”	<input checked="" type="checkbox"/>
“My goals” icon name change to “Goals”	<input checked="" type="checkbox"/>
Header visibility with an active keyboard fix	<input checked="" type="checkbox"/>

Bug fixes	Patient app
New status of the patient is not reflected after inactivity timeout	<input checked="" type="checkbox"/>

Veris Health Patient Mobile App 1.2.0

Production Release Notes

Improvements	Patient app
Pin validation is added on register flow	<input checked="" type="checkbox"/>
Chat icon is gray color	<input checked="" type="checkbox"/>
Turn on camera on IOS by default on video calls	<input checked="" type="checkbox"/>
Added new body labels	<input checked="" type="checkbox"/>
Preferred name - any characters are allowed as input	<input checked="" type="checkbox"/>
Updated Terms & Conditions	<input checked="" type="checkbox"/>
The support team is added as recipient to appointment-reminder notifications	<input checked="" type="checkbox"/>

Bug fixes & Improvements	Patient app
Screen locks during a call if auto-lock is short	<input checked="" type="checkbox"/>

Veris Health Patient Mobile App 1.1.1

Production Release Notes 03/15/2023

Improvements	Admin app
Add validation for users that have less than 18 years old in the birth date screen	<input checked="" type="checkbox"/>

Bug fixes & Improvements	Admin app
The support members (Friends and Family) list won't refresh unless the app is reopened	<input checked="" type="checkbox"/>

Veris Health Patient Mobile App 1.1.0

Release notes - Initial release to Production 02/13/2023

Features	Patient mob app
Registration <ul style="list-style-type: none">Inability to register as non-existing usersApplication version number is available on the registration page	<input checked="" type="checkbox"/>
Login with PIN or Biometrics <ul style="list-style-type: none">Prevent app login access when device security is disabled.Animation implemented between login and dashboard screen. The purpose of the animation is to collect all data before the patient logs in to the app. App version number is added on the login page.	<input checked="" type="checkbox"/>
Multiple unsuccessful attempts - Lockout	<input checked="" type="checkbox"/>
Inactivity timeout	<input checked="" type="checkbox"/>
Forgot pin	<input checked="" type="checkbox"/>
Logout	<input checked="" type="checkbox"/>
Symptoms Reporting and Tracking <ul style="list-style-type: none">Report symptomBody picker for symptomsUpdate symptomValidate symptom report when the report is with incomplete status	<input checked="" type="checkbox"/>
At-home devices data charts and integration <ul style="list-style-type: none">Abnormal values are presented with orange color.Vital's normal values for minimum and maximum are presented with two gray lines	<input checked="" type="checkbox"/>
Video Calls <ul style="list-style-type: none">Maximum 5 people can join a group call.A message is presented when the doctor (care team) is not able to join	<input checked="" type="checkbox"/>

the meeting.	
<p>Chat and Private Chat</p> <ul style="list-style-type: none"> • Unable to start chat with a doctor • Chat attachments • Languages spoken by the doctor are presented 	<input checked="" type="checkbox"/>
<p>Notifications</p> <ul style="list-style-type: none"> • Receive notification when a member of the care team reviews the reported symptom. • notification pagination • release notes notification. • 	<input checked="" type="checkbox"/>
<p>Profile and Demographics</p> <ul style="list-style-type: none"> • Contact Veris support option • Delete My account option with mandatory PIN to confirm action • Terms and Conditions 	<input checked="" type="checkbox"/>
Diagnosis	<input checked="" type="checkbox"/>
<p>Goals</p> <ul style="list-style-type: none"> • Add new goal • Goals of therapy 	<input checked="" type="checkbox"/>
Quality of life reporting	<input checked="" type="checkbox"/>
Friends and Family team members	<input checked="" type="checkbox"/>