




# Veris Health

Admin Panel:

Production Release Notes


# Veris Health Admin Panel 2.3

## Production Release Notes

| What's new                             | Admin app   |
|--|---|
| Single Sign-On (SSO) added. Bug fixes. |  |


# Veris Health Admin Panel 2.2

## Production Release Notes

| What's new  | Admin app   |
|---|---|
| <ul style="list-style-type: none"><li>• Assign All Patients option available when adding new Clinical Users</li><li>• Assign All Clinical Staff option available when adding new Patient or editing assigned Care Team</li><li>• Security updates</li></ul> |  |

# Veris Health Admin Panel 2.1.1

## Production Release Notes

| What's new                                      | Admin app   |
|---|---|
| Care Team assignment required to Create Patient |  |


# Veris Health Admin Panel 2.1

## Production Release Notes

| What's new      | Admin app   |
|-----------------|---|
| Security update |  |

# Veris Health Admin Panel 2.0.2

## Production Release Notes

| What's new  | Admin app   |
|---|---|
| Special characters allowed in Create Patient screen |  |

# Veris Health Admin Panel 2.0.1

## Production Release Notes

| What's new       | Admin app   |
|------------------|---|
| Security Patches |  |

# Veris Health Admin Panel 2.0

Production Release Notes



## Patient Status revamp

*Note: Patient statuses can be changed via the patient's overview page*

- RPM (equivalent to current Active status status) - All features available, RPM time is billed
- Hospitalized (equivalent to current Observation status) - All features available, RPM time is measured, but not billed
- Inactive (equivalent to current Inactive status status) - Read only access to applications, RPM time is not billed, no care team (patients are not shown on Dashboard by default)
- Hospital at home (equivalent to current Observation status) - All features available, RPM time is measured, but not billed
- RPM + Navigation (equivalent to current Active status) - All features available, RPM time is billed. Additional service billing will occur outside Veris platform.
- Deceased (new status) - Remove patient (and Friends and Family) access to the app, RPM time is not billed, no care team (patients are not shown on Dashboard by default), visually distinctive from inactive patients and show banners in the patient page
- Survivor - Full use of app features including ePRO, QoL, telemedicine, chat, scheduling, RPM time is not billed
- CCM (new status) - All features available, CCM time is billed
- RPM + CCM (new status) - All features available, RPM and CCM time is billed



## Textual Educational Content

On the left side panel, the user can access the Learning Resources tab. Upon navigation to the educational area, a selection between educational videos or articles can be made.

When the user clicks on the articles section, the following actions are available:

### Three filters at the top

- Search articles (searchable with three characters)
- Categories:
  - All
  - Quality of life
  - Goals
  - Symptom
  - Uncategorized
  - Language
  - English
  - Spanish

### Add new article button

- Category filter:
  - Quality of life
  - Goals
  - Symptom
  - Uncategorized
- Choose language (English/Spanish)
- Title (60 characters allowed)
- Description
- Toolbar that will help the user to structure the text
- Add free text in the description field
- Save button
  - When the user is finished with the new article, they can save it by clicking the Save button
  - After clicking the save button, a success message appears
  - When an article is saved, it appears on the articles table
- Delete button
  - When the user clicks the delete button, a pop-up message appears: “Are you sure you want to clear the editor”?
  - If the user clicks on cancel button, the pop up message will disappear and the article will remain unchanged

- If the user clicks on the clear button, the pop up message will disappear and only the description part will be deleted.

### Articles table

When an article is saved it will appear on the articles table. The saved articles are ordered by the date uploaded. The table contains the following information about the articles

- Title
- Short preview of the description
- Category
- Read time
- Date uploaded
- Actions
- Edit - the user will be redirected into the chosen article and is able to apply changes
- Delete - the user can delete the created article. The article is then removed from the articles table.



### Telemedicine billing

The flow of the latest billing addition is the following:

- The user clicks on the billing field on the left sidebar
- The user clicks on the hospital tab
- The user selects a hospital
- The user selects telemedicine billing
- The user select a period from a calendar
  - The user can choose a date range as short as one day or one week, or they can extend it for longer periods, months, or even years, based on their preference.
- The user clicks on the export CSV button in order to export the billing report



### Patient survey

*Note: Only the super admin can create and send a patient survey. The survey will be valid only for 30 days and always contains a set of three questions.*

### Survey table preview

In the survey table preview the user can see every survey that has been sent, with the following information:

- Hospital ID
- Hospital name
- Start date of the survey

- Date created - date when the survey was created but not started
- Expires at - date when the survey expires
- Action
  - The user can perform the following actions:
    - View
    - Delete
- Checkbox to show all expired surveys
  - By default the checkbox will be unselected

### **Create a new survey button**

When the user clicks on the Create button, they will be able to type the survey questions. The created survey should be sent per hospital. The user has the following actions for the questions:

- User can type three questions in English or Spanish
  - The default language is English
- Add a hospital
- Select a start date
- To save the survey, the user needs to click the Create button
- When the survey is saved, it is displayed in the survey table
- The created survey is only created and not started
- The survey will start automatically from the chosen start day
- The details of the survey can be viewed by clicking View in the action icon. Only the surveys that have not started yet can be edited. The expired and started surveys have the Hospital and Start time options disabled, and the save button is disabled as well.

### **Edit a survey**

*Note: The survey cannot be edited if it has already started*

The super admin can edit the created survey by clicking on the ellipses menu and choosing the edit option. The user can edit:

- Survey questions
- Start date

### **Support Chat**

*Note: Only the super admin can see the Support Chat option*

The super admin can access the support chat on the left side bar. The super admin has the following actions available:

- Chat with the patients
  - A red dot will appear in the chat if there is a new message


|  |  |
|--|--|
| <ul style="list-style-type: none"> <li>● There are two statuses for the support chat: <ul style="list-style-type: none"> <li>○ Pending - this means the communication is still ongoing</li> <li>○ Resolved - this means the patient’s reported issue is done and marked as resolved</li> </ul> </li> </ul>   |  |
| <p><b>Exports</b></p> <p>On the left side panel, the user can access the Exports feature that enables patient demographic data export. To complete an export, the following steps need to be taken:</p> <ul style="list-style-type: none"> <li>● Choose a hospital</li> <li>● Choose a date range</li> <li>● Export button</li> <li>● The export includes the following columns: <ul style="list-style-type: none"> <li>○ Patient full name</li> <li>○ Patient status <ul style="list-style-type: none"> <li>■ As an example, if in a chosen date range of 30 days, the patient has had three different statuses (RPM / RPM Navigation / Hospitalized), all of the three statuses are displayed in the patient status column</li> </ul> </li> </ul> </li> <li>● Date assigned <ul style="list-style-type: none"> <li>○ This column lists all the date/dates assigned to the statuses listed</li> </ul> </li> <li>● Education</li> <li>● Ethnicity</li> <li>● Zip code <ul style="list-style-type: none"> <li>○ During the registration process, if the patient has skipped Education, Ethnicity, or Zip code, no data will be shown in the export</li> </ul> </li> </ul> |  |

| Improvements   | Admin app                           |
|--|-------------------------------------|
| <p><b>Billing</b></p> <p><b>Reorganization in hospital tab flow:</b></p> <ul style="list-style-type: none"> <li>● Select hospital</li> <li>● Select type of billing report <ul style="list-style-type: none"> <li>○ Billing report (by CPT code)</li> <li>○ Full patient extract (by patient)</li> <li>○ Telemedicine</li> </ul> </li> </ul> | <input checked="" type="checkbox"/> |
| <p><b>Terms and conditions</b></p>   | <input checked="" type="checkbox"/> |

|  |                                     |
|--|-------------------------------------|
| <ul style="list-style-type: none"> <li>Last created date of the terms and condition is included in the document</li> </ul>   |                                     |
| <b>Med staff registration invite</b> <ul style="list-style-type: none"> <li>Admin users can now delete an unverified med staff if they haven't registered in the first 24 hours</li> </ul> | <input checked="" type="checkbox"/> |
| <b>Quality of life category name is changed to "Wellbeing"</b>   | <input checked="" type="checkbox"/> |
| <b>Adding med staff as part of a care team</b><br>When the admin is adding a care team member to a patient, the list should consist of active users only                                   |                                     |
| <b>Med staff assigned patients</b><br>Not registered account status is added next to the name of the patient in Assigned patients table  |                                     |
|  |                                     |

## Veris Health Admin Panel 1.1.3

### Production Release Notes

| What's new   | Admin app                           |
|---|-------------------------------------|
| Patient's user details page update: <ul style="list-style-type: none"> <li>Added a new field named "Status". The field will allow the admin user to change patient's status to: <ul style="list-style-type: none"> <li>Active</li> <li>Inactive</li> <li>Observation</li> </ul> </li> </ul> The edit can be done by super admin/admin users | <input checked="" type="checkbox"/> |
| Super admin user can export a billing CSV as the billing expert   | <input checked="" type="checkbox"/> |
| Added last login timestamp for all users in user details page   | <input checked="" type="checkbox"/> |

| Improvements                              | Admin app                           |
|---|-------------------------------------|
| At-home devices data sortable per user ID | <input checked="" type="checkbox"/> |

| Bug fixes                                 | Admin app                           |
|---|-------------------------------------|
| Patient status change triggers DOB change | <input checked="" type="checkbox"/> |

## Veris Health Admin Panel 1.1.2

### Production Release Notes

| What's new   | Admin app                           |
|--|-------------------------------------|
| <p>New TechStaff Role "Billing Expert"</p> <ul style="list-style-type: none"> <li>Veris Billing Experts are responsible for exporting the reports of active patients in a given period of time</li> <li>Export info - patient id, patient full name, registration date, status, and the same information that we have in the adherence table on dashboard (X/Y days, where Y is the current month days)</li> </ul> | <input checked="" type="checkbox"/> |

| Improvements  | Admin app                           |
|---|-------------------------------------|
| Only one role can be assigned to a medical staff user           | <input checked="" type="checkbox"/> |
| When sending a med staff invite, hospital is a mandatory field  | <input checked="" type="checkbox"/> |
| Only doctors can be main oncologist                             | <input checked="" type="checkbox"/> |
| Restrict only one role per tech user                            | <input checked="" type="checkbox"/> |
| NPI are mandatory only for doctors (med staff are not included) | <input checked="" type="checkbox"/> |

|  |                                     |
|--|-------------------------------------|
| At-home devices ingest data is only visible for hospital admins that are from the same hospital as the patient   | <input checked="" type="checkbox"/> |
| Updated Terms & Conditions   | <input checked="" type="checkbox"/> |
| <p>Billing CSV export update:</p> <ul style="list-style-type: none"> <li>Bill Report (Adherence, Telemedicine, RPM Billed Minutes). For this type of report is added one more option regarding Adherence information. If the user chooses this type of export a checkbox will appear and if the user selects the checkbox, in the CVS report as the last column will be added how many days are ingested for the patient by using At-home devices. If it's not selected then this column won't appear on the CSV export.</li> <li>Bill Report (RPM Total Minutes)</li> </ul> | <input checked="" type="checkbox"/> |

| Bug fixes & Improvements   | Admin app                           |
|--|-------------------------------------|
| Hospital cannot be un-set once selected when inviting SuperAdmin/Admin | <input checked="" type="checkbox"/> |

## Veris Health Admin Panel 1.1.1

Production Release Notes 03/15/2023

| What's new   | Admin app                           |
|--|-------------------------------------|
| Create-patient action for hospital admins is available                       | <input checked="" type="checkbox"/> |
| All types of Admins can update MIO HUB Serial Number                         | <input checked="" type="checkbox"/> |
| Type of admin for the user is available (Super Admin, Admin, Hospital Admin) | <input checked="" type="checkbox"/> |
| Active patient phone number is not editable                                  | <input checked="" type="checkbox"/> |

| Improvements  | Admin app                           |
|---|-------------------------------------|
| Create patient   Change the placeholder for full name field | <input checked="" type="checkbox"/> |

|  |                                     |
|--|-------------------------------------|
| 18+ years age check for Create Patient                       | <input checked="" type="checkbox"/> |
| All At-home devices measurements per patient are listed      | <input checked="" type="checkbox"/> |
| Non-billable Support role for MedStaff profiles is available | <input checked="" type="checkbox"/> |
| Edit patient option extended for hospital admin and admin    |                                     |
| Patient's demographics   Change number is not allowed        |                                     |

| Bug fixes & Improvements                      | Admin app                           |
|---|-------------------------------------|
| Multiple Med-Staff roles overlap other fields | <input checked="" type="checkbox"/> |

## Veris Health Admin Panel 1.1.0

Initial Production Release notes 02/13/2023

| Features  | Admin app                           |
|---|-------------------------------------|
| Login with mandatory email, password, OTP code via SMS  | <input checked="" type="checkbox"/> |
| Inactivity timeout - Idle modal   | <input checked="" type="checkbox"/> |
| Change/Forgot Password with OTP code received via SMS   | <input checked="" type="checkbox"/> |
| Password expiration   | <input checked="" type="checkbox"/> |
| Too many unsuccessful login attempts lockout  | <input checked="" type="checkbox"/> |
| Logout  | <input checked="" type="checkbox"/> |
| Dashboard – List users/Search/Filter by various criteria, including role of medical staff             | <input checked="" type="checkbox"/> |
| Dashboard - Actions: Delete patient, Disable technical staff, Disable/Resend invite for Medical staff | <input checked="" type="checkbox"/> |
| Patient information: view and edit  | <input checked="" type="checkbox"/> |
| Action items:   | <input checked="" type="checkbox"/> |

|  |                                     |
|--|-------------------------------------|
| <ul style="list-style-type: none"> <li>● Invites <ul style="list-style-type: none"> <li>○ Invite medical and technical staff, invite patients (with at-home devices option only)</li> <li>○ Import patients via CSV file</li> </ul> </li> <li>● Tags <ul style="list-style-type: none"> <li>○ Create, delete or edit Predefined tags per hospital</li> </ul> </li> </ul> |                                     |
| <p>Billing</p> <ul style="list-style-type: none"> <li>● Search a patient and time periods of billing.</li> <li>● Option to download CSV file with billing information per patient</li> </ul>   | <input checked="" type="checkbox"/> |
| <p>Educational video</p> <ul style="list-style-type: none"> <li>● Option to add and remove educational videos - <i>Super Admin only</i></li> </ul>   | <input checked="" type="checkbox"/> |