



# Veris Health

Clinician App: Release Notes

# Veris Health Clinician Mobile App 2.2

## Version 2.2 (Android)

## Version 2.2 (iOS)

Production Release Notes

What's new 	Patient app
Single Sign-On (SSO) added. Bug fixes.	

# Veris Health Clinician Mobile App 2.1

## Version 2.1 (Android)

## Version 2.1 (iOS)

Production Release Notes


What's new 	Patient app
Security update	

# Veris Health Clinician Mobile App 2.0.3

## Version 2.0.3 (Android)

## Version 2.0.3 (iOS)

Production Release Notes

What's new 	Patient app
Showing all patients in mobile app without count limitation	<input checked="" type="checkbox"/>

# Veris Health Clinician Mobile App 2.0.2

## Version 2.0.2 (Android)

## Version 2.0.2 (iOS)

Production Release Notes



What's new 	Patient app
API Target Level (Android)	

# Veris Health Clinician Mobile App 2.0.1

## Version 2.0.1 (Android)

## Version 2.0.1 (iOS)

Production Release Notes



What's new 	Patient app
Patients can participate in a chat when initiated by their clinical team	

# Veris Health Clinician Mobile App

## Version 2.0 (Android)

## Version 2.0 (iOS)

Production Release Notes

What's new 	Clinician's mob app
<p><b>Patient Status revamp</b></p> <p><i>Note: Patient statuses can be changed via the patient's overview page</i></p> <ul style="list-style-type: none"> <li>● RPM (equivalent to current Active status status) - All features available, RPM time is billed</li> <li>● Hospitalized (equivalent to current Observation status) - All features available, RPM time is measured, but not billed</li> <li>● Inactive (equivalent to current Inactive status status) - Read only access to applications, RPM time is not billed, no care team (patients are not shown on Dashboard by default)</li> <li>● Hospital at home (equivalent to current Observation status) - All features available, RPM time is measured, but not billed</li> <li>● RPM + Navigation (equivalent to current Active status) - All features available, RPM time is billed. Additional service billing will occur outside Veris platform.</li> <li>● Deceased (new status) - Remove patient (and Friends and Family) access to the app, RPM time is not billed, no care team (patients are not shown on Dashboard by default), visually distinctive from inactive patients and show banners in the patient page</li> <li>● Survivor - Full use of app features including ePRO, QoL, telemedicine, chat, scheduling, RPM time is not billed</li> <li>● CCM (new status) - All features available, CCM time is billed</li> <li>● RPM + CCM (new status) - All features available, RPM and CCM time is billed</li> </ul>	



## Task functionality

The task functionality is a new set of features that allows the clinicians to create a task regarding a specific patient. The clinician can share the task with a team and add a description with a reason for the created task.

- The task feature can be accessed from two places in the clinician app:
  - **Dashboard** on left sidebar titled Tasks
  - **Patient overview page** by clicking on the task tab, on the top header under the name Tasks
- Tasks can be created by the clinicians from the dashboard, the patient overview page, and the notification page.
- The following task actions are available:
  - **Filters**
    - View all
      - The user will be able to see all of the tasks they are part of (resolved/unresolved)
    - Assigned to me
      - The user will be able to see only the tickets that are assigned to them
    - Created by me
      - The user will be able to see the tickets that were created by them
    - Sorted by
      - The user will be able to sort the tasks by:
        - Due date
        - Date created
        - Priority
  - The create task/edit page has the following fields
    - Task title
      - Type the name of the task
    - Patient
      - Choose a patient from a drop down list
    - Status
      - Only unresolved status will be displayed
    - Priority
      - Medium priority will be presented by default
        - High priority will be red
        - Medium priority will be orange
        - Low priority will be purple
    - Date created
      - The day when the task was created
    - Due date
      - Select the due date of the created task from a calendar

- Description (Optional field)
  - Provide more information about the reported symptom
- Task type
  - Symptom
  - Vital - multi select field
  - Other (optional text)
    - Create a free text task type
- Subtype
  - Symptoms
    - All active symptoms that the patient/clinician have reported for that patient
  - Vital
    - When the user chooses the vital signs, the following list will be shown:
      - Temperature
      - Heart rate
      - Oxygen saturation
      - Blood pressure
      - Weight
      - Activity
- Other (text)
  - When the user chooses the Other filed, the drop down list will be changed with an optional free text field for the user to be able to add a written subtype
- Shared (Optional field)
  - The user will be able to share the task with med-staff that are part of the same hospital
  - The user will be able to select med-staff from a drop down list
  - If a wrong person is added to the shared team, the action can be dismissed via “x” icon
  - Note: The user can create a task only for themselves and not share it with a team
- Assignee
  - The task won't be assigned by default to the creator of the task
- Notes (Optional field)
  - The user will be able to write additional notes for the created task
- Buttons
  - Cancel button

- When the user clicks on the cancel button, the task won't be saved and the filled in fields will remain unchanged
- Save button
  - When the user clicks on the "save task" button, the window closes and the task appears at the top of the unresolved task list
  - When a new task is added, the user can see a success message

## Medication List

The medication list table includes the following items:

- Medication name
  - Name of the medication prescribed to the patient
- Dose
  - Dose prescribed to the patient
- Schedule
  - Frequency the medication is prescribed to be taken
- Route of administration
  - How the patient needs to take the medication (oral or intravenous)
- Prescriber
  - Name of the clinician that prescribed the medication
- When prescribed
  - Date when the medication was prescribed
- Number dispensed
  - Number of pill/tablets dispensed
- Number of refills
  - How many refills of the medication have been prescribed

## Telemedicine billing


The telemedicine billing on the clinician app is available after a video call between the patient and the clinician is finished. After the video call, the clinician needs to confirm and select the billing code. The clinician is presented with two additional code option, in addition to the existing telemedicine billing codes available:


- 99495 - TCM services with moderate medical decision complexity within 14 days of discharge
- 99496 - TCM services with high decision complexity within 7 days of discharge


Improvements & Bug Fixes	Clinician's mob app
<b>Login timeout</b> <ul style="list-style-type: none"> <li>Time extended from 15 to 60 minutes</li> </ul>	<input checked="" type="checkbox"/>
<b>Terms and conditions</b> <ul style="list-style-type: none"> <li>Last created date of the terms and condition is included in the document</li> </ul>	<input checked="" type="checkbox"/>

# Veris Health Mobile Clinician's App - Version 1.1.1 (Android) Version 1.1.1 (iOS)

## Production Release Notes

What's new 	Clinician's mob app
<b>Notification - weight loss</b> <ul style="list-style-type: none"> <li>When a patient loses 10% of body weight starting from their first weight reading on the platform the med staff will receive tag and abnormal value notification</li> </ul>	<input checked="" type="checkbox"/>
<b>New patient statuses</b> <ul style="list-style-type: none"> <li>This new change can be found in: <ul style="list-style-type: none"> <li>Dashboard tab</li> <li>Patient tab</li> <li>Patient records</li> </ul> </li> <li>The statuses are the following: <ul style="list-style-type: none"> <li>Active <ul style="list-style-type: none"> <li>Patients will have the active word under their name in all tabs</li> <li>For active patients all activities are allowed</li> </ul> </li> <li>Observation</li> </ul> </li> </ul>	<input checked="" type="checkbox"/>


<ul style="list-style-type: none"> <li>■ Patient that are part of the observation process will have the word under their name together with observation icon on all tables</li> <li>■ All activities are allowed for patients under observation, here only the billing pat is excluded</li> <li>○ Inactive <ul style="list-style-type: none"> <li>■ Patients with inactive status will have the word under their name</li> <li>■ All activities are disabled for inactive patients</li> </ul> </li> </ul>	
HUB serial number is displayed to patient's details page	

Improvements	Clinician's mob app
Appointments slots are changed from 30 to 15 minutes per appointment	

Bug fixes	Clinician's mob app
Charts visibility on patient details screen issue	

## Veris Health Mobile Clinician's App - Version 1.1.0 (Android) Version 1.1.0 (iOS)

### Release notes

Improvements	Clinician's mob app
<p>Video billing updates:</p> <ul style="list-style-type: none"> <li>● Billing roles are doctor, nurse practitioner, physician assistant</li> <li>● If one med-staff user with any of the billing roles above is included in the appointment and present in the call, the confirmation is sent to that user</li> </ul>	

<ul style="list-style-type: none"> <li>• If multiple med-staff users with billing roles are involved in the appointment and in the call, then the precedence is added by ranking in the following order doctor, nurse practitioner, physician assistant</li> <li>• If none of the med-staff users with billing roles are included in the appointment and the call it is not billed. In this case is sent to unconfirmed calls option</li> </ul>	
Lazy loading patient's avatars	<input checked="" type="checkbox"/>
Abnormal At-home devices tag is sent to medical staff as notification	<input checked="" type="checkbox"/>
Patient's care team is presented in patient details page	<input checked="" type="checkbox"/>
Updated Terms & Conditions	<input checked="" type="checkbox"/>

Bug fixes & Improvements	Clinician's mob app
Today's Appointment section does not update after scheduling an Appointment	<input checked="" type="checkbox"/>

## Veris Health Mobile Clinician's App

### Version 1.0.0 (Android)

### Version 1.0.1 (iOS)

Release notes - Initial release to production

Features	Clinician's mob app
Login (registration not possible on Clinician mobile apps, must be completed via the web Clinician application)	<input checked="" type="checkbox"/>
Forgot Password	<input checked="" type="checkbox"/>
Change Password	<input checked="" type="checkbox"/>
Password expiration	<input checked="" type="checkbox"/>

<ul style="list-style-type: none"> <li>• Password expiration - Password expiration for medical staff users to be 90 days. The user cannot use the last 5 passwords previously used</li> </ul>	
<p>Logout</p> <ul style="list-style-type: none"> <li>• Login lockout for 15-minutes after 5 incorrect tries. After the 15-minute locked state, the user is able to try again for 5 times. After the 15-minute locked state, the user is able to try again for 5 times</li> </ul>	<input checked="" type="checkbox"/>
<p>Inactivity timeout</p> <ul style="list-style-type: none"> <li>• User will be automatically logged out after 15 minutes of inactivity</li> </ul>	<input checked="" type="checkbox"/>
MFA	<input checked="" type="checkbox"/>
Logout	<input checked="" type="checkbox"/>
Symptoms Reporting and Tracking	<input checked="" type="checkbox"/>
Patient List/Search	<input checked="" type="checkbox"/>
<p>Filter patients/hospitals</p> <ul style="list-style-type: none"> <li>• Filter for searching all patients per hospitals</li> </ul>	<input checked="" type="checkbox"/>
Tagging	<input checked="" type="checkbox"/>
Video Calls and Billing	<input checked="" type="checkbox"/>
<p>Chat and Private Chat</p> <ul style="list-style-type: none"> <li>• Private chat not billable</li> </ul>	<input checked="" type="checkbox"/>
<p>Notifications</p> <ul style="list-style-type: none"> <li>• The patient is notified when a member of the care team reviewed the reported symptom</li> <li>• Read notifications are marked</li> </ul>	<input checked="" type="checkbox"/>
Profile and Demographics	<input checked="" type="checkbox"/>
Diagnosis	<input checked="" type="checkbox"/>
<p>Appointments</p> <ul style="list-style-type: none"> <li>• Schedule</li> </ul>	<input checked="" type="checkbox"/>

<ul style="list-style-type: none"> <li>● Cancel appointment</li> <li>● Care-team members are added as Appointment notification recipients</li> </ul>	
Calendar	☑
Treatment plan	☑
Lab results and imaging reports	☑
Care team notes	☑
At-home devices data charts and integration <ul style="list-style-type: none"> <li>● Abnormal values are presented with orange color.</li> <li>● Vital's normal values for minimum and maximum are presented with two gray lines</li> </ul>	☑
Patient monitoring billing	☑
Contact Veris Support	☑