


PIN Plus City Transition Guide

A step-by-step roadmap for municipalities moving away from city-managed trash and recycling services

Step 1: Assess Your Current Service Model

Questions to consider:

- Is your trash/recycling funded through general taxes or a separate utility bill?
- Are you considering full privatization or partial handoff (e.g. recycling only)?
- What are your environmental/sustainability priorities?
- What challenges are you hearing from residents (e.g. illegal dumping, billing confusion)?

 If you're already referring residents to private haulers, this guide is for you.

Step 2: Plan the Transition

Key goals during this stage:

- Ensure residents aren't left without a trusted vendor
- Maintain or improve service quality
- Avoid logistical chaos (multiple trucks on every street, scattered pickup days)
- Preserve sustainability efforts (like recycling and bulk waste coordination)

With PIN Plus, your city can:

- Transition neighborhood-by-neighborhood or citywide
- Provide a consistent, concierge-level service experience
- Customize service bundles that reflect your city's values

Step 3: Introduce PIN Plus to Your Residents

We'll provide:

- A custom landing page for your city
- Branded resident welcome kits
- Email templates, FAQs, and flyers
- Social media graphics and messaging
- Spanish-language materials as needed

Your staff can simply direct residents to a trusted resource, rather than a list of private haulers.

Step 4: Let Us Handle the Logistics

Once you introduce us to the community, PIN Plus takes it from there:

- We coordinate grouped pickup by neighborhood or HOA
- Match residents with pre-vetted local haulers
- Handle all billing, support, and vendor compliance
- Offer recycling, bulk, and specialty pickups if desired

Your city gets the benefits of continued service—without the burden.

Step 5: Off-board Your City Team with Confidence

With PIN Plus, you can exit trash & recycling services knowing your residents are:

- Cared for
- Informed
- Part of a clean, organized system

You'll also free up city resources for core infrastructure, emergency services, and future priorities.

Optional: Sustainability Support

Want to protect your diversion goals or encourage greener habits? We'll build:

- Custom recycling education programs
- Reporting dashboards to share impact
- Bulk pickup or green waste add-ons

Ready to Talk?

Let's walk through what this would look like in your community.



Schedule a consultation - [HERE](#)



Or email me directly: nbitner@mypinplus.com