

Senior Implementation Consultant

Company: NetBenefit Software

Location: Remote within Canada (up to 25% travel)

Job Type: Full-Time

Company Overview

NetBenefit Software helps resource and infrastructure companies earn and maintain their social license to operate. Our platform is purpose-built to track socioeconomic impact, manage stakeholder engagement, and deliver on community commitments.

We work with major mining, energy, and infrastructure operators on complex, high-stakes projects that move forward quickly. Our system is becoming the industry standard as it has continuously been deployed successfully for major projects.

We are based in St. John's, NL, operate across Canada and internationally, and are scaling our team as client demand accelerates.

Position Overview

This is a senior delivery role. You will independently lead complex enterprise implementations, handle demanding clients, and set the bar for how implementation is done at NetBenefit.

Key responsibilities include:

- Lead end-to-end software implementations for enterprise clients with minimal oversight
- Act as implementation project manager handling timeline, risks, scope, etc.
- Configure the NetBenefit platform to client requirements and industry context
- Train client users and administrators
- Coordinate closely with Sales, Product, and Engineering teams
- Produce clear documentation of configurations, decisions, and client-specific workflows
- Help define and improve NetBenefit's implementation standards and practices

Skills & Qualifications

- 5+ years delivering enterprise software implementations
- Proven ability to run complex projects independently
- Strong client presence. You can build confidence and manage conflict
- Comfortable saying no when required to protect outcomes
- Highly organized, detail-oriented, and accountable
- Able to juggle multiple implementations without quality slipping
- Experience mentoring or managing people is a plus

Compensation

- Base Salary: \$90,000 – \$110,000
- Performance-based Personal and Company Bonus Structure
- Unlimited Vacation (results-driven culture)
- Flexible Work Schedule
- Company Benefits Plan
- RRSP Matching

Eligibility Considerations

- Must be legally authorized to work in Canada
- Must be able to travel internationally when required

To Apply

To apply, please email your resume and a cover letter illustrating why you're the ideal candidate at NetBenefit Software to careers@netbenefitsoftware.com. We're excited to meet you!