

Kendra Howe

Product designer with 5+ years of experience turning complex systems, workflows, and ambiguous requirements into clear, scalable products. Specializes in enterprise UX, design systems, developer tools, accessibility, and conversational agentic workflows. HTML/CSS fluency bridges product design and engineering from early concepts through production implementation.

EXPERIENCE

UX & Product Designer · Microsoft Global Events
Microsoft (Contract) / Remote

Dec 2025 · Jul 2026

- Modernized **20+ experiences across Microsoft's global events platform**, transforming fragmented legacy requirements into reusable patterns and shared product logic within an evolving enterprise design system.
- Defined a **four-state lifecycle model and responsive rules** across three breakpoints, shared by session cards, schedules, and session details.
- Created a product-to-system decision framework that clarified when requirements should be reused, configured, composed, extended, or constrained, **guiding engineering decisions**.
- Partnered with engineering, product, and design-system owners to **resolve edge cases, accessibility requirements, and responsive implementation constraints before handoff**.

UX & Product Designer · Microsoft Engineering Tools
Microsoft (Contract) / Remote

Feb 2024 · Sep 2025

- Designed a systems-level compliance experience that helped **70% of extensions reach certification across 10,000+ organizations within 90 days**.
- Designed a contextual AI framework for developer test planning, modeled to **cut planning effort 55-75%**, and reused it across wiki search, bug triage, and PR descriptions.
- Simplified complex engineering and accessibility requirements into **WCAG 2.1 AA-aligned** interaction patterns, partnering directly with engineering and accessibility specialists on keyboard navigation, focus management, and screen-reader behavior.
- **Interviewed and tested** with marketplace admins, engineers, and compliance reviewers to shape a four-state trust model and risk-based triage.

UX & Web Designer
AcrobatAnt / Remote

Jun 2021 · Jan 2024

- Drove a **30% increase in donations** through an end-to-end UX redesign for a national STEM alliance.
- Owned responsive product experiences from information architecture and user flows through prototyping, visual design, and production handoff.

SKILLS & TOOLS

End-to-End Product Design · Complex UX Workflows · Design Systems · Interaction Design · Agentic Experiences · Accessibility · Developer Tools · Enterprise UX · Figma · Figma Make · Claude · Cursor · HTML/CSS

EDUCATION

Tulsa Technology Center · Visual Design & Communication