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## Primary Health Services Center Notifies Patients of Data Security Incident

Primary Health Services Center, Inc. ("PHSC") is notifying individuals whose information was involved in a cybersecurity incident.

PHSC recently discovered a cybersecurity incident that impacted its network environment. Immediately upon identifying the incident, PHSC engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

An investigation into the scope of the incident was launched to determine what, if any, information was accessed and acquired by the unauthorized party. The investigation is currently ongoing, and is seeking to determine whether certain patients' information may have been exposed to the unauthorized party.

While the investigation has not identified any instances of fraud or identity theft that have occurred as a result of this incident, out of an abundance of caution, PHSC will be notifying individuals whose personal information and/or protected health information was involved.

PHSC takes its responsibility to safeguard personal information seriously and regrets any concern this incident may have caused. As part of PHSC's ongoing commitment to the security of information, the organization has reviewed and enhanced its data security policies and procedures in order to help reduce the likelihood of a similar event in the future.

PHSC sincerely regrets any inconvenience or concern that this matter may cause and remains dedicated to ensuring the privacy and security of all information in its control.

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## Contact

Tel: (318) 388-1250 Fax: (318) 388-0948

Notice of Data Incident

## Links

Careers

Make a Payment Online About Services Locations

## Locations

Main Campus 2913 DeSiard Street Monroe, LA 71201

View All Locations



















Primary Health Services Center receives HHS funding and has Federal PHS deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.