



Notice of Data Security Incident

Covington, Louisiana, July 28, 2025 – On May 30, 2025, AVALA discovered a cybersecurity incident that impacted its IT systems. Immediately upon identifying the incident, AVALA engaged third-party cybersecurity experts to assess, contain, and remediate the incident.

The investigation into patient data exposure, which concluded on or around July 23, 2025, has identified instances of name, address, date of birth, medical treatment information, health insurance information and Social Security number exposure for certain patients as a result of this incident. Not all affected patients had all of the listed data categories exposed. While the investigation has not identified any instances of fraud or identity theft that have occurred as a result of this incident, out of an abundance of caution, AVALA will be notifying individuals whose personal information was involved and providing resources they can use to help protect their information.

AVALA takes its responsibility to safeguard personal information seriously and regrets any concern this incident may have caused. As part of AVALA's ongoing commitment to the security of information, the organization has taken further steps to help reduce the likelihood of a similar event in the future.

As a general precaution, the following practices can help to protect you from medical identity theft.

- Only share your health insurance cards with your health care providers and other family members who are covered under your insurance plan or who help you with your medical care.
- Review your "explanation of benefits statement" which you receive from your health insurance company. Follow up with your insurance company or care provider for any items you do not recognize. If necessary, contact the care provider on the explanation of benefits statement and ask for copies of medical records to verify their accuracy and authenticity.
- Ask your insurance company for a current year-to-date report of all services paid for you as a beneficiary. Follow up with your insurance company or the care provider for any items you do not recognize.

AVALA sincerely regrets any inconvenience or concern that this matter may cause and remains dedicated to ensuring the privacy and security of all information in its control.

REQUEST APPOINTMENT

First Name *

First Name

Last Name *

Last Name

Phone *

Phone

Email *

Email

Health Insurance Provider *

How did you hear about AVALA? *

SUBMIT

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PATIENT PORTAL

PAY MY BILL

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SERVICES

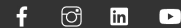
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Orthopedic & Robotic Surgery
Pain Management
Neurosurgery
Ophthalmology
General Surgery
Gastroenterology
Colon-Rectal Surgery
Breast, Plastic & Reconstructive Surgery

IMPORTANT LINKS

AVALA Surgery Center
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Nondiscrimination
Privacy Practices
FAQs

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